भारतीय गुणवत्ता परिषद्
QUALITY COUNCIL OF INDIA
Creating an Ecosystem for Quality



ANNUAL REPORT

2022-23


CELEBRATING
25TH
ANNIVERSARY

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Chairperson and Secretary General MESSAGE



Jaxay Shah
Chairperson, QCI

The Quality Council of India (QCI) was set up with the mandate of ensuring all things quality across sectors of the economy and has, since its establishment, worked tirelessly in the achievement of this pursuit. I am honoured and grateful to the Hon'ble Prime Minister Narendra Modi ji for giving me an opportunity to lead an organization that remains firmly committed to its principles of excellence and integrity and has remained steadfast in its endeavour to empowering both individuals and organisations, whether as manufacturers, service providers or consumers, to foster a culture of quality excellence and contribute to the progress and prosperity of our nation. To that end, I would also like to extend my sincere gratitude to Shri Adil Zainulbhai, the former chairperson of QCI and the current chairperson of the Capacity Building Commission, under whose vision and guidance QCI grew enormously in scale and size over the last 8 years.

Having completed more than a quarter of a century as an organisation, as we continue to innovate, evolve and scale, we have made significant strides in our journey towards a quality-driven India. It is important to remember that our greatest asset in this journey has been our people – the talented and passionate individuals who come together each day to push the boundaries of what our organization can achieve. Over the past few years, we have managed to assemble a team of vibrant young professionals working across our Boards and Divisions, continuing to strive to enhance the quality of life for our nation's citizens.

One of QCI's key areas of focus has been the promotion of quality education and skill training in India. To that end, QCI, through NABET, has been working closely with educational institutions to help them develop and implement quality management systems. A few significant moves made in this regard include the Ranking of 102 Polytechnics in Odisha and the Rating of 700 Nursing and Paramedical Colleges in Uttar Pradesh. We also completed the assessment of 500 schools across 5 states to evaluate the impact of Covid-19 on children related to education, mental health and overall well-being.

Another important endeavor for QCI has been the promotion of quality healthcare in India. NABH has been working with healthcare providers and institutions to ensure delivery of the highest standards of care even at the last mile. This past year, to augment these efforts, we launched revised NABH standards and guidebooks for various programs- MIS, SHCO, Blood Centers, Allopathic Clinics, Nursing Excellence and a new rating system of assessors while doubling down on our intent to pull HCOs from smaller cities and towns within our quality domain.

Furthermore, our Training and Capacity Building division provided training programs in cross-cutting areas like Medical Laboratories, product certification bodies, general management, etc., to 900+ learners. We also launched two market-driven eLearning courses in the fields of laboratory and healthcare through our online platform eQuest. NABCB launched a new accreditation scheme for Facility Management Systems in accordance with ISO 41001: 2018, with the aim of providing a robust framework to develop, implement and maintain effective facilities management at par with global standards, in a variety of industries across sectors.

In order to truly make a difference in the lives of people, our goal now, over the next few years, should be to ensure that Quality now becomes a part of every Indian's DNA. In this regard, we have taken up a slew of initiatives driving quality at the regional and grassroot level. These include the Gunvatta Sankalp a quality mission in tandem with different states across the country to drive regional growth backed by a holistic quality ecosystem. We have begun this with the Uttar Pradesh Gunvatta Sankalp, initiated in March 2023, and hope to expand across the country in the coming year. Another key initiative is Quality City, starting with Nashik, to drive development in verticals like Swachhta, Skilling and Education. Moving forward, we also hope to deepen our ties with industry associations through a revitalized Industry Connect initiative, finding new synergies to work together in achieving the goal of a developed India.

As we reflect on our achievements, we must also acknowledge the challenges that lie ahead. In an ever-evolving landscape, it is essential for us to remain adaptive and responsive to emerging trends and technologies. We will continue to actively collaborate with stakeholders and partners to stay ahead of the curve and ensure that India becomes not just Atmanirbhar, but also a global leader in quality.

Let us renew our commitment to quality and work together on this journey of quality excellence, transforming businesses, services, processes and most importantly lives, across our nation, creating a vibrant and sustainable future ahead.

Sd/-

Jaxay Shah
Chairperson, QCI



Dr. Ravi Prakash Singh

Secretary General, QCI

It's our pleasure presenting to you the Annual Report of the financial year 2022-23. At the outset, we extend heartiest welcome to our new Chairperson, Shri Jaxay Shah, an eminent industrial stalwart with extensive experience and leadership in the infrastructure sector. From establishing one of India's largest professional conglomerates, the Savvy Group of Companies to erstwhile representing the Confederation of Real Estate Developers' Association of India (CREDAI) as its National President, his experience shall prove invaluable in propelling our organization's initiatives to bring quality consciousness amongst all citizens of India.

We take this opportunity to express our deepest gratitude to Shri Adil Zainulbhai, our former Chairperson, and current Chairperson, Capacity Building Commission for helping QCI scale new heights over the last 8 years. His contributions in invigorating this organization shall forever be remembered with fondness and respect.

QCI marked 25 years of its journey this year and a memorable celebration was held on 6 October 2022 at Dr Ambedkar International Center to commemorate the achievements made by the organization in the past 25 years and served as a vital medium to establish the blueprint of India's quality ecosystem for achieving the growth vision for a developed India in 2047. Shri Piyush Goyal, Hon. Minister of Commerce and Industry presided the celebrations.

It is with great pride & gratitude that we inform you that India's national accreditation system under two of our constituent Boards, viz., NABCB & NABL, has been ranked 5th in the world in the recent Global Quality Infrastructure Index (GQII). India's national accreditation system is the youngest among the top 5, which include systems of Germany, US, China and Italy. This ranking is yet another testament to the fact that India is on the path of self-reliance and our systems are being emulated by other countries now. We are committed to improve further by making it more robust. This recognition will help us create a more independent ecosystem for regulators and government to use for conformity of any standard. The national accreditation system under QCI needs to be supported further by the industry and the government through greater reliance on accredited third-party conformity assessment activities specified in purchase decisions & regulations.

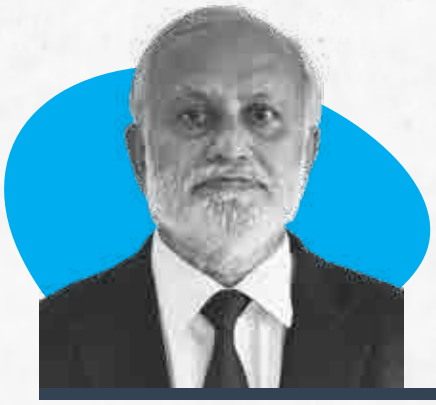
It is also a matter of great pride that QCI's sincere efforts in the reporting period have yielded exceptional results towards our goal of enabling a better "Quality of Life" for citizens of India. Our endeavor to promote quality has resulted in expanding QCI's footprint across the country and allowed us new on-ground touchpoints such as food procurement mandis, interstate roadway entry points, waterways aiding domestic imports, among others. We have continued to contribute in the domain of Quality Testing of Coal. QCI has signed more than 2800 tri-partite agreements with coal companies and coal consumers, and with our presence of more than 200 locations across India, QCI has sampled approximately 310+ MMT of coal. We have continued to engage with flagship initiatives of the Government of India such as Open Network for Digital Commerce – where QCI has been one of the founding members, Ease of Living Index, improving video surveillance systems in FCI, PM Svanidhi se Samriddhi, and the Scheme for the Made in India label.

Among new initiatives, the National Health Authority (NHA) and QCI have partnered to change healthcare certifications through the innovative digital certification program known as AB-PMJAY Quality Certification in order to increase patient satisfaction and improve quality standards across all hospitals in the nation. NABET has been engaged by the Capacity Building Commission as an agency to conduct assessment and accreditation of Central Training Institutes on a pilot basis. Under this exercise, National Standards for Civil Service Training Institution (NSCSTI) for Assessment & Accreditation was launched by Dr. Jitendra Singh, Minister of State, Ministry of Personnel, Public Grievances and Pension. QCI has also made decisive strides in improving quality in India at the grassroots & local levels – such as the MSME Lean manufacturing scheme where QCI is helping implement the Scheme, Quality City initiative for holistic quality improvement of cities, and the Gunvatta Sankalp – which is being undertaken in states for preparing state-specific roadmaps for quality – the first one being in Uttar Pradesh & the upcoming Sankalp in Odisha. With the intent of making QCI's interventions more pronounced in the States, QCI's Governing Body meetings are also being organized in the states where we undertake the Gunvatta Sankalp. With greater engagement with our stakeholders across all strata of the country, we continue to strive to make quality a reality for 140+ crore people of India.

Sd/-

Dr. Ravi Prakash Singh

Secretary General, QCI



Padma Shri Prof. Subbanna Ayyappan

Chairperson, NABL

Dear All,

Greetings,

Our experience of pandemic in the previous years have educated us about having a vision and being prepared to address the unknown challenges by maintaining quality at each step of life.

NABL has played a crucial role in enabling competency to support the quality infrastructure of the nation. NABL has been working in close coordination with the regulators and taking up new initiatives to facilitate quality in the sectors catering to the basic needs of the citizens.

NABL is actively working to strengthen accreditation in the agriculture sector of the country by providing accreditation in the fields of soil testing, fertilizer testing, water testing etc. NABL has organised series of awareness programs on Accreditation and Its Benefits for Soil Testing Laboratories across various states of India. These programs have familiarised participants from the Krishi Vigyan Kendras (KVKs), Agricultural Universities, laboratories including Soil Testing laboratories, Educational Institutions and Soil Scientists from various Agriculture Universities all over India with NABL accreditation process and requirements.

NABL is constantly exploring opportunities with an intent to bring a bigger impact on citizens in the national interest. NABL strives to provide a customer centric service in a time bound manner while complying to the ILAC or APAC MRA requirements.

I express my gratitude to the stakeholders to support us in establishing and strengthening the accreditation system in the country

Sd/-

Padma Shri Prof. Subbanna Ayyappan

Chairperson, NABL



Prof. Dr. Mahesh Verma

Chairperson, NABH

A New Year and New Beginnings!!

The Year-2022 has been extremely inspiring and productive in many ways. This year, India completed 75 years of its independence and this very year Amritkal commenced. The evolving nature of Covid-19 pandemic has massive impact on the overall healthcare delivery system of the country. Though, the country faced many challenges, but at the same time the digitization of the healthcare industry witnessed an exponential growth. There has been strong requirement for healthcare systems to simultaneously deal with the pandemic and provide safe, high-quality care by being resilient, and supporting the natural capacities health systems.

This gives me immense pleasure and I feel proud that National Accreditation Board for Hospitals and Healthcare providers has continued to play a pivotal role in enhancing quality of health systems & promoting continuous quality improvement and patient safety. The Year-2022 has been momentous as India assumed the presidency of the G20 and I am proud to share that NABH-QCI is privileged to be a part of the team India's G20 mission. NABH, as the National accreditation agency for healthcare services, is proud to have laid the foundations of healthcare quality in India and is committed to taking Quality healthcare to the last in the line. NABH now has 16,500 plus hospitals and healthcare organizations under the fold of different accreditation, certification and empanelment programs. NABH has given the country national healthcare standards or 'Desh Ka standard' and this is in line with the vision of our Honorable Prime Minister of 'Atmanirbhar Bharat'. The year 2022 has marked our various successful collaborations and partnerships with organizations like Ministry of AYUSH, National Health Authority (NHA), FOGSI, Smile Train Foundation, World Stroke Organization, NCG-KCDO, Healthcare Sector Skill Council (HSSC) and other national & international organizations has made NABH an edge higher.

I extend my greetings and best wishes to the entire team of NABH for making a headway in all the activities and endeavours during the upcoming Financial Year (2023-2024) and present a report for the current Financial Year (2022-2023) for perusal by the authorities.

I wish NABH attains many more accomplishments in future!

Sd/-

Prof. Dr. Mahesh Verma

Chairperson, NABH



Mr. P. R. Mehta
Chairperson, NABET

NABET has made a tremendous effort in the year 2022-23 in spreading the concept and importance of Accreditation of Educational processes, academic and infrastructural facilities, skill development, manufacturing and consulting processes. Each of its vertical has taken up some new challenges to demonstrate a possibility of evolving a quality ecosystem in hereto unexplored domains, having a great influence and impact on our balanced and ethical growth.

Formal Education Excellence Division (FEED) has been expanding its horizon by spreading quality consciousness across the country among educationists, education departments & related stakeholders through regional conclaves, awareness programs, panel discussions, etc. FEED has taken up its first assignment in the domain of professional education. It is conducting academic and infrastructural assessment of 700+ Nursing & paramedical colleges of Uttar Pradesh and Academic and financial Audit of Private Universities in Haryana; Assessment & Accreditation of Central Training Institutes (CTIs) and Administrative Training Institutes (ATIs) under Capacity Building Commission (CBC). Apart from this, division has been involved in conducting various impact studies for child protection & their rights such as Study of Impact of COVID on Children with Special focus on Girls & CWSN – NCPCR; Baseline Survey of Street Children (State Child Protection Society, Department of Women and Child Development, Govt of Assam); District Need Assessment & preparation of District Child Protection Plan (DCPP) in 5 districts of Assam, etc.

Skill Training and Service (STS) Division, post successful completion of 1st round of Ranking of Polytechnics in State of Odisha, has got an extension for Ranking of Polytechnics for next 2 years. Apart from this STS Division has also undertaken Study of Assessment and Certification of Rural Self Employment Training Institute (RSETI) Trainees by the National Academy of Rural Development and Self Employment Training Institute (NAR). This study is an important initiative as it focuses on uplifting of skills of rural youth.

Environment Division was established to Accredit Environmental Impact Assessment Consultant Organizations. Accreditation Scheme for Forest Clearance Consultants is likely to be announced shortly. These schemes have been able to provide sustained support to Government of India in its endeavour to provide credible and competent consultant organization in different spheres.

Ministry of MSME, Govt of India has engaged NABET as an Implementing agency under MSME Competitive (LEAN) scheme for improving the productivity and competitiveness of Micro, Small and Medium Sector. It is likely to impact more than 2000 MSME units

With re–induction of Research Analysis and Capacity Division (RACB) within NABET, I am pretty sure that the strength of RACB may help NABET in initiating propagation and assessment of research activities at Higher education as well as at school education level and connect it with the quality of Education being imparted by educational institutions and the skill development programmes.

I would like to take this opportunity to thank the esteemed members of NABET for their continued encouragement, ideation & productive engagement. I warmly acknowledge the dedicated efforts of Team – NABET and am certain that soon NABET's contribution towards qualitative improvement of our education and Training systems would have visible and larger footprints in India.

Sd/-

Mr. P. R. Mehta
Chairperson, NABET



Mr. Deep Kapuria
Chairperson, NABCB

Greetings!

As I reflect on the past two years as Chair of the NABCB at Quality Council of India, I am honoured by the privilege of leading such an important organization. In today's dynamic and ever-evolving landscape, NABCB has always been at the forefront of ensuring quality and reliability in accreditation process. Throughout this journey, NABCB has achieved remarkable progress by gaining the trust of industries, regulators, and stakeholders. NABCB through its sheer determination and diligent efforts, contributed significantly to help India in securing 5th rank in the world for its rigorous and fair accreditation processes. Such achievements are indeed a source of motivation for NABCB to work relentlessly in the direction of promoting and fostering quality ecosystem in India.

Undoubtedly, FY 2022-23 proved to be a distinct experience with reopening of the businesses, a recovered economy, and an opportunity to connect physically overcoming the previous limitations imposed during Covid period. In the FY 2022-23, NABCB has achieved exceptional progress through significant growth in terms of accreditations and market outreach. NABCB has signed MoU with Sustainable Electronics Recycling International (SERI), a USA based international certification scheme owner to ensure that the e-waste recyclers are being certified by a reliable and competent organization. Further, NABCB has organized various training courses and awareness programs for the benefit of stakeholders and to enhance their understanding of different accreditation standards.

NABCB has recently launched two accreditation schemes for Certification Bodies certifying organizations for Facility Management System and Aerospace Quality Management Systems to ensure that organizations meet highest standards for quality and safety. NABCB also organized the first ever Indian Industry Bodies Meeting to discuss the issues related to policy, institutional framework, experiences of the Indian industry at the National/State/Sectoral level and their needs and expectations from the government related to Quality Infrastructure (QI). NABCB participated in the 8th virtual SEGA meeting which is being organized under SAARC-PTB MoU in cooperation with PNAC. NABCB has been the knowledge partner to PTB in many initiatives for the development of quality infrastructure, especially accreditation and metrology under the SAARC-PTB Cooperation. NABCB further strengthen its cooperation with other accreditation bodies on the areas of mutual interest to further facilitate and support bilateral trade.

Looking ahead, as technology advances and global markets become increasingly interconnected, NABCB need to continue to work hard and innovate to keep up with the changing landscape of the conformity assessment industry. In the upcoming FY, NABCB will continue to work with the members and stakeholders to promote the use of accredited certification and inspection services, enhance the capabilities of conformity assessment bodies, and promote a culture of quality in India. We have a great future ahead, and I am confident that NABCB will continue to grow tremendously in the coming years.

I wish all our stakeholders a safe, healthy, and prosperous year ahead!

Sd/-

Mr. Deep Kapuria
Chairperson, NABCB



Mr. Vipin Sondhi
Chairperson, NBQP

The National Board for Quality Promotion (NBQP) has been actively promoting Quality amongst professionals from industries, institutions and independent bodies by organizing regular events comprising of conclaves, webinars, training programs & workshops, quality competitions, awards etc. These events act as a platform for sharing new ideas and thoughts on promoting and achieving support from all stakeholders to improve Quality. They also bring focus on how to create and sustain an environment of excellence, in which Quality becomes an indelible part of the culture of an organization, community and collectively our nation.

With renewed vigour during the financial year ahead, the Board plans to implement numerous activities including new initiatives in line with its mission of "to build a culture of Quality consciousness that enables both demand and supply of Quality in all walks of life."

NBQP recently facilitated the Uttar Pradesh Quality Mission (Gunvatta Sankalp) at Lucknow. The Sankalp focused on critical Quality interventions across Healthcare, Education, Skilling and MSMEs among others. It aimed to provide all relevant stakeholders with a platform to interact, fostering an enriching discussion which addressed existing bottlenecks, identified actionable items and created a roadmap for paving an ecosystem of Quality in UP as it traverses on its journey towards a $1 trillion economy. NBQP will strive to facilitate similar Quality Missions by organizing Gunvatta Sankalp in other States of India as well. The next event is scheduled in Bhubaneswar with the Government of Odisha.

It will also be our endeavour to propagate, adopt and adhere to Quality standards in all-important sectors, including education, healthcare, environment protection, governance, infrastructure and the social sector. Each one of these sectors have a significant bearing in improving the Quality of life and wellbeing of the citizens of India.

Finally, it has been a privilege to be associated with the Quality Council of India and see it grow by leaps and bounds during its phenomenal journey of 25+ years. The National Board for Quality Promotion has been working extensively with a vision to ingrain a culture of Quality in the DNA of every citizen. I really appreciate 'Team NBQP' led by the CEO, for its dedication and contribution.

I would like to take the opportunity of wishing each member of the team – of which I am privileged to be an integral part - all the best for an exciting 'Quality filled' year ahead!

Sd/-

Mr. Vipin Sondhi
Chairperson, NBQP



QUALITY FIRST

25 Years of Quality Council of India

QCI's 25 years journey has had three consistent elements:

VIBRANCE **FLUIDITY**
ADAPTABILITY

The Quality Council of India (QCI) celebrated a key milestone of completing 25 years and the momentous occasion was commemorated on October 6, 2022, at Dr Ambedkar International Center (DAIC), Janpath, New Delhi. With the motto 'Gunnwatta se Atmanirbharta', the event commemorated the efforts made by QCI in its pursuit to delivering quality of services, products, and lives. **The inaugural session was chaired by Shri Piyush Goyal, Minister of Commerce & Industry, Consumer Affairs, Food & Public Distribution, and Textiles. Other dignitaries included Shri Amitabh Kant, India's Sherpa to the G20; Shri Anurag Jain, Secretary, Department for Promotion of Industry and Internal Trade (DPIIT); Shri Anil Agrawal, Additional Secretary, DPIIT; Shri Adil Zainulbhai, Chairperson, QCI and Capacity Building Commission; and Secretary General of QCI, Dr. Ravi P. Singh.**

Speaking of the journey that QCI had set upon with the goal of enabling quality of life for India's billion-plus citizens, Shri Adil Zainulbhai extended his gratitude to guests, and commenced the session by stating that the event was a little to celebrate QCI's achievements, but a lot to do with what it should be doing in the next 25 years. Reiterating the Hon'ble Prime Minister's vision for India becoming a developed nation by 2047, he reinforced that QCI will have a crucial role to play in achieving it. Some of the key achievements of QCI include measuring the number of toilets built under the Swachh Bharat Mission, the quality of electricity delivered in villages, houses constructed under PM Awas Yojana, gas cylinders delivery under Ujjwala yojana, and the survey of Swachh Bharat for both urban and rural India. While recognizing the contribution made by the young minds in the growth of QCI in past eight years, Shri Zainulbhai stated that: "Young creative minds who have less to no experience, are the strength of QCI, and they can achieve the impossible because they don't know what is not possible."

Lauding QCI for growing exponentially in the last few years and developing a large bandwidth for activities across the sectors and streams, Hon'ble Minister Sh. Piyush Goyal said: "With all the festivals coming up, there is no better festival than celebrating India's quality, and it should become the DNA of every citizen." Reiterating the 5 Prans as stated by the Hon'ble Prime Minister of India Shri Narendra Modi during his Independence Day address, the Hon'ble Minister reemphasized that 'quality' will help us in achieving all of the commitments. Highlighting the importance of quality in building Brand India, Shri Piyush Goyal stated: "Quality is one thing that will define Brand India. The moment you introduce quality parameters in the picture of products, services, and lives- it automatically becomes more reliable." The Minister also lauded QCI's contribution in changing the landscape of coal quality testing through accredited agencies in the country. On the same lines, he encouraged QCI to lead the charge for a nation-wide quality mission to transform quality of life of every Indian.

Sh. Amitabh Kant, India's Sherpa to G20 also threw light on India's marquee initiatives like Athithi Devo Bhava, ease of doing business, India Innovation Index, and the Rice Fortification Program that had quality at its core and transformed the lives of people living in the remotest corners of the country. Envisioning India as the 3rd largest economy by 2030, Sh. Kant stated that: "We'll become 3rd largest economy soon; we are ensuring that we have houses, electricity, cylinders, and focus on providing high-quality products and services gives rise to massive competitive advantage to us... Quality has to become a part of our bloodline. It is the only basis India can achieve growth by 2047".

Renowned musician Sukhwinder Singh composed a special anthem for the occasion celebrating the positive change brought into people's lives via multiple avenues. A Coffee Table Book and the 7th Edition of QCI DL Shah Quality Best Practices Book were also launched, highlighting India's progress towards development, improving the lives of billions of Indians and QCI's contribution towards the same goal.

Sh. Anurag Jain, Secretary, DPIIT, shared his views about India's journey of phenomenal growth towards quality and productivity, and QCI's significant role in it. Sh. Jain recognized QCI's contributions in setting up standard operating procedures which have helped in the transformation of processes of the Food Corporation of India (FCI), including live surveillance systems piloted by QCI for monitoring food grains through a tech-enabled approach that has helped bring in greater transparency in public service delivery. He also lauded QCI's initiative in helping DPIIT incubate the Open Network for Digital Commerce in a mission mode at QCI. The revolutionary initiative of ONDC has the potential to disrupt e-commerce like UPI did for the payments ecosystem in India. The project shall serve as a game-changer for small retailers.

The inaugural session ended with Dr. Ravi P Singh, Secretary General, QCI extending the gratitude of entire QCI to everyone who has been instrumental in the success of the organisation in the last 25 years and who have pledged to support QCI in its endeavours to make India a developed country by 2047 on the foundations of quality and agility.

QCI CREDENTIALS

- A National Accreditation Body for Certification/Inspection/Verification & Validation bodies, Testing/Calibration/Medical Laboratory, Hospitals & Healthcare Providers and Education & Training/Environment sector.
- Striving towards creation of an Ecosystem of Quality in India through competent Testing, Certification & Inspection Systems.
- Acceptance of Certification/Inspection/Verification & Validation as well as Testing/Calibration results of NABCB/NABL accredited organizations amongst IAF/ILAC/APAC MRA partner countries.
- Delivering quality across sectors by design and development of conformity assessment frameworks.
- Leading various projects of national importance and supporting Government of India in monitoring its flagship programmes at speed and scale.
- Promoting quality at every level by offering 90+ eLearning courses through eQuest platform and offering quality instructor-led training to the professionals.
- Enhancing the level of awareness on Quality amongst the stakeholders by motivating, educating, facilitating and assessing on key aspects of quality.

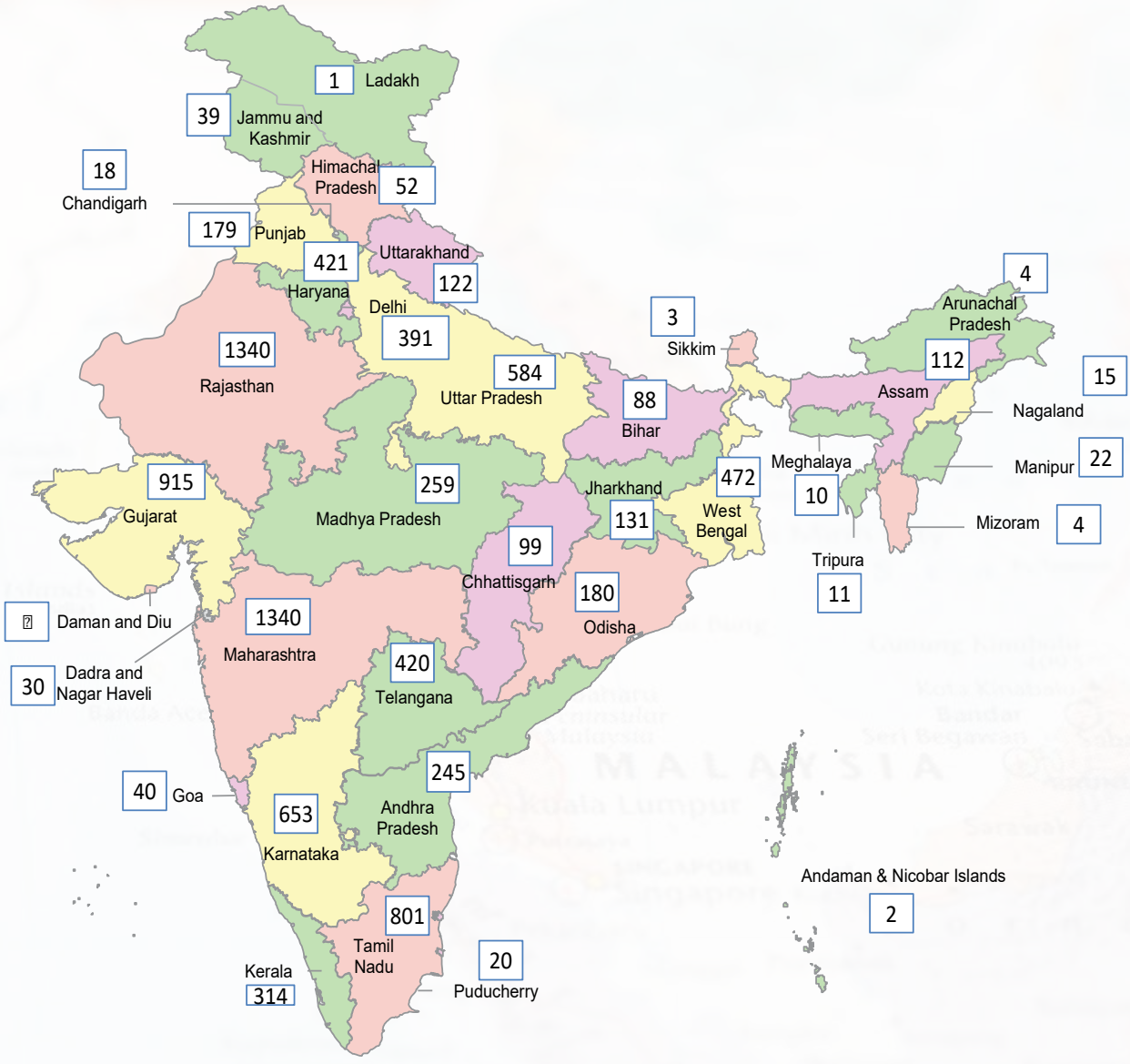
QCI OFFERINGS

to establish & operate	National Accreditation Programmes	NABL, NABH, NABET, NABCB
to run a	Nation-wide Quality Campaign	NBQP
to conduct	Third-Party Assessment to measure Quality	PPID (through accredited CABs)
to develop	Capacity for Quality in Emerging Areas	PADD & TCB
to catalyze	Indian industry's Competitiveness	ZED
to augment	Government's capacity in Quality	Policy Unit



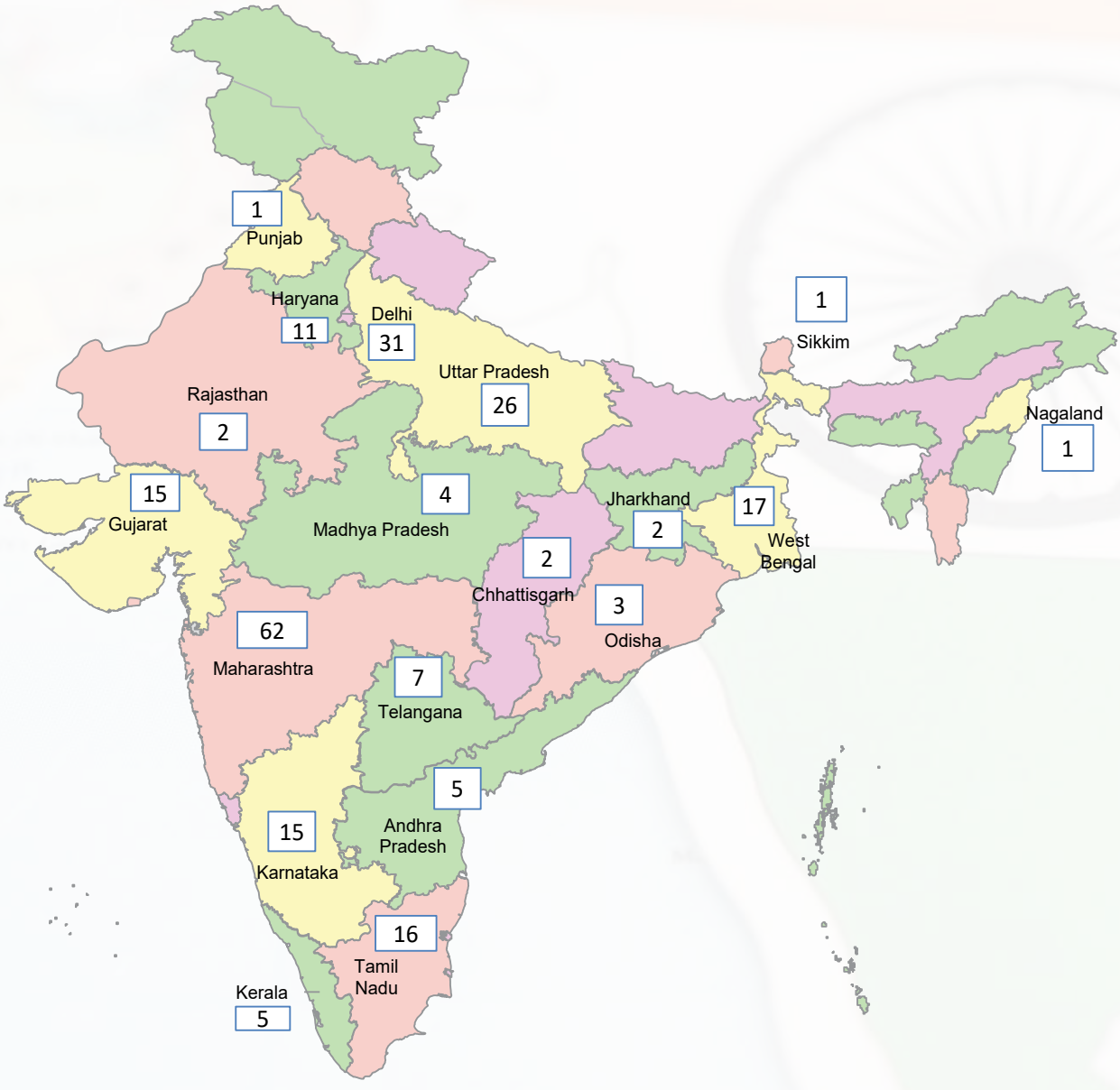
PAN INDIA PRESENCE OF QCI

National Accreditation Board for Testing and Calibration Laboratories (NABL)



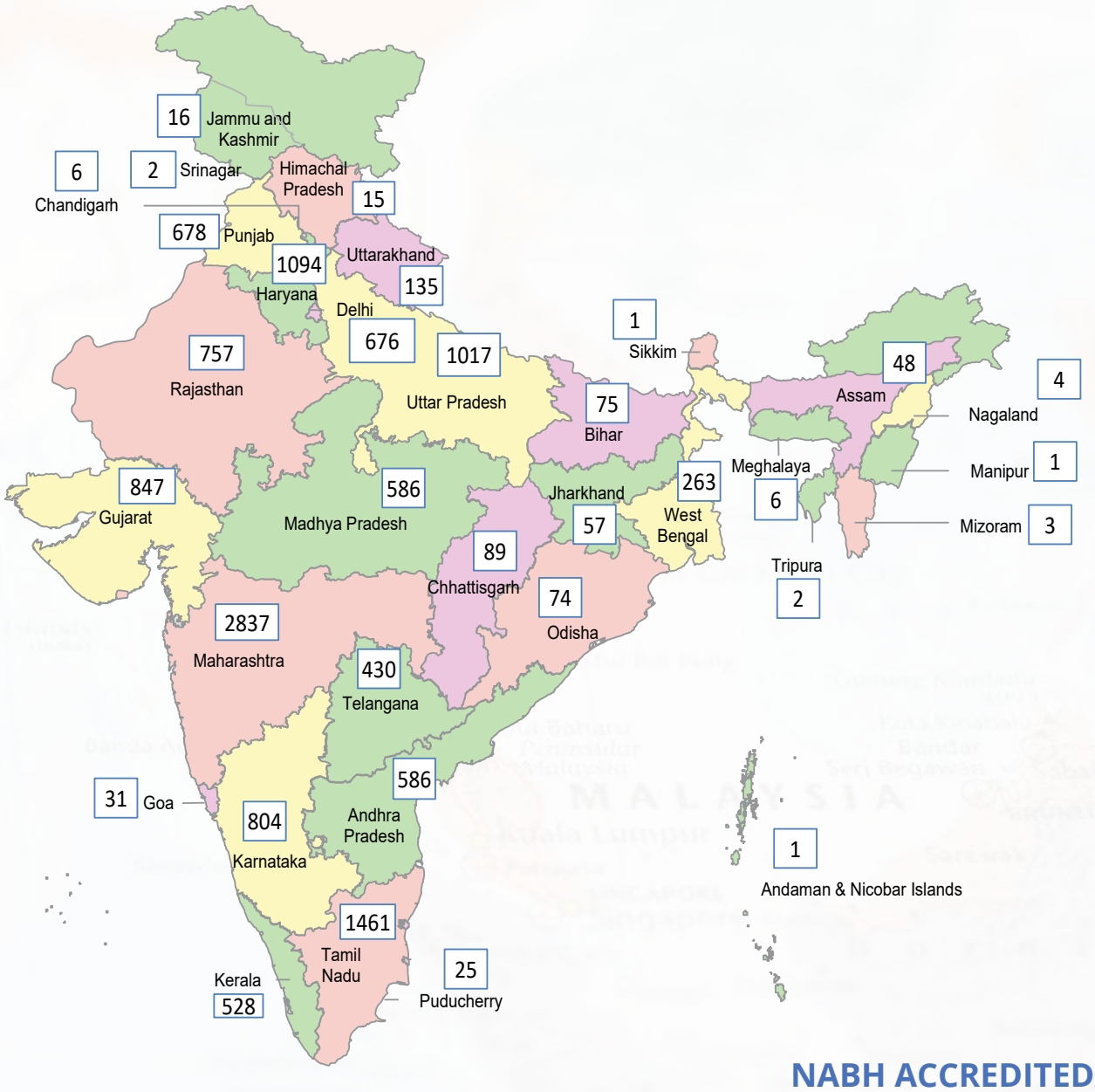
NABL ACCREDITED LABORATORIES

National Accreditation Board for Certification Bodies (NABCB)



NABCB ACCREDITED CONFORMITY ASSESSMENT BODIES

National Accreditation Board for Hospitals & Healthcare Providers (NABH)



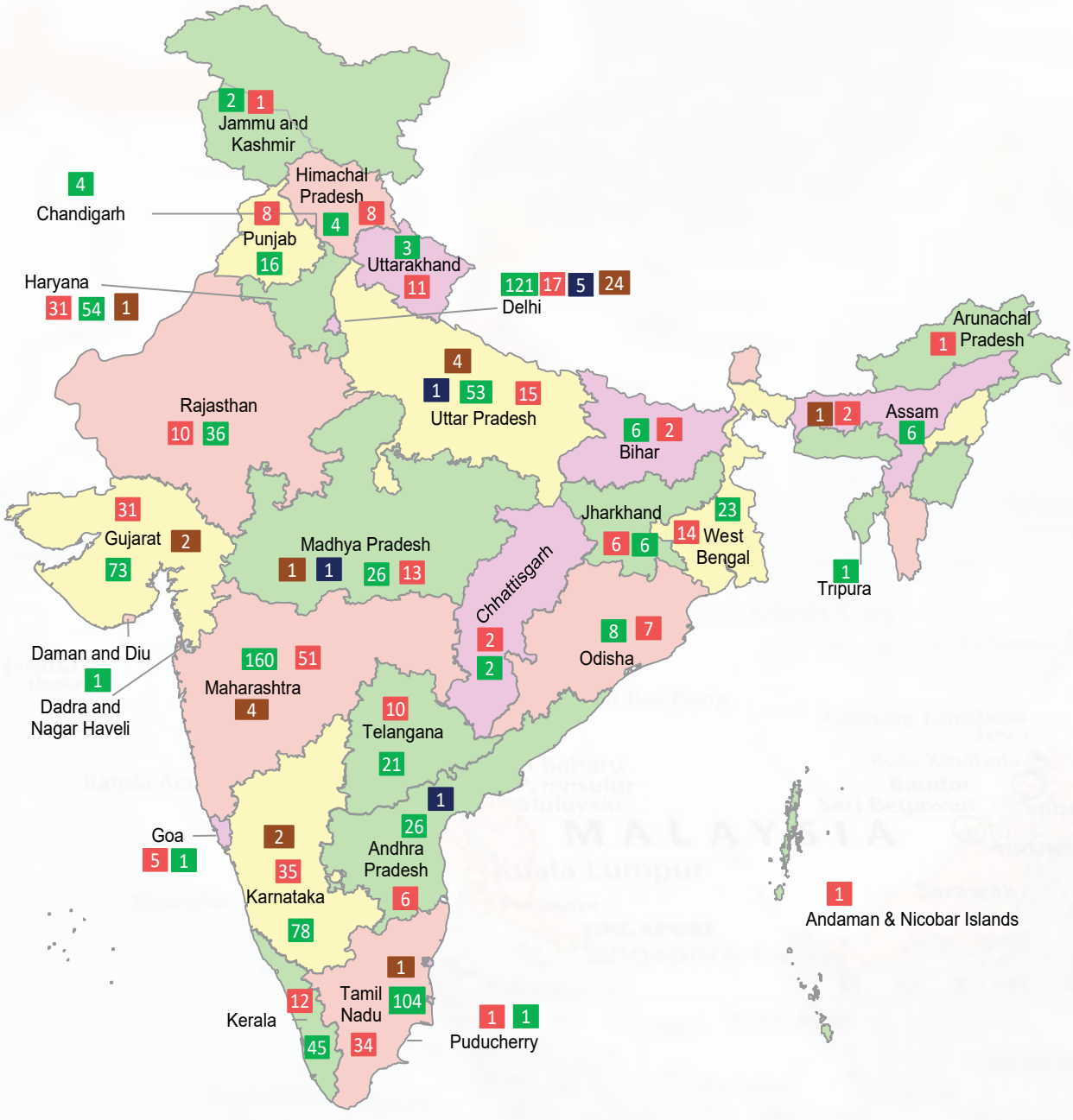
NABH ACCREDITED/ CERTIFIED/EMPANELED HOSPITALS & HEALTHCARE PROVIDERS

National Accreditation Board for Education and Training (NABET)



NABET ACCREDITED SCHOOLS & ACCREDITED CONSULTANT ORGANIZATION

National Board for Quality Promotion (NBQP)



KEY HIGHLIGHTS FOR THE FY 2022-23

International Recognitions

- Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangement (MRA) Council approved.

- That NABL has APAC MRA signatory status for the following scopes:
  1. Testing ISO/IEC 17025
  2. Calibration ISO/IEC 17025
  3. Medical testing ISO 15189
  4. Reference Materials Producers ISO 17034
  5. Proficiency Testing Providers ISO/IEC 17043

- NABH, as an organisation, has achieved renewal of accreditation by International Society for Quality in healthcare (ISQua). NABH has entered into third cycle of ISQua Accreditation which starts from June 2022 and is valid till June 2026.

- FAMI-QS (an international certification scheme for feed specialty ingredients) for in its latest Certification Instructions has mandated that all the Certification Bodies based in India shall seek Accreditation for FAMI-QS scheme exclusively from NABCB.

Accomplishment and Growth

- Granted recognition to 518 labs under NABL Medical (Entry Level) Testing Labs Program based on successful PT participation.

- Accredited 524 (with 203 fresh accreditation) District Water Testing Laboratories of Ministry of Jal Shakti, Public Health Engineering Department, Government of India . Total 641 (with 333 fresh recognition) of Water Testing Laboratories under G-LAP Accreditation program. Number of Accredited CABs as on March 31, 2023: 8386 (T-4884, C-1066, M-2360, PTP-60, RMP-16).

- NABH accredited/ certified 2583 healthcare providers, inspected 677 hospitals for ECHS and CGHS empanelment, and organised 111 training programs for healthcare professionals.

- As a step towards paperless initiative, NABH has completely switched to digital portals , for AYUSH entry level program, CGHS/ECHS empanelment schemes & 5th Edition Hospital Accreditation.

- **Inspection of National Commission of Homoeopathy (NCH):** Inspections of 3 Homoeopathic colleges & hospitals as per the requirements provided by NCH have been completed by NABH on pilot basis. The reports have been submitted to NCH. NCH has shown keen interest in extending this activity to all existing 247 Homoeopathic colleges in the country.

- A call centre has also been activated specifically for AYUSH Entry Level Certification programme from June 1, 2022 onwards.

- **Heal in India** - Role of NABH in Medical Value travel: The Indian Healthcare Ecosystem is delivering world-class medical care/treatment across the healthcare spectrum ranging from Modern Medicine, Ayurveda, Yoga, and other Traditional Systems of Healthcare.

  ✓ NABH is working with Ministry of Health & Family Welfare for the promotion of Medical tourism in India. NABH already has a well curated Empanelment program with a validity of two years for all the Medical Value travel facilitators (MVTF) since 2016.

  ✓ The empanelment criteria provides framework for quality of care for patients and quality improvement for medical value travel facilitators. It helps to build a quality culture at all level and across all the functions of Medical Value Travel Facilitator. A full day one of its kind in India, technical training program for the Empanelment criteria has also been created for ease of the MVTF.

  ✓ NABH continues to evolve in this space as per the best practices across the globe.

- **Uttar Pradesh Quality Mission (Gunvatta Sankalp):** Quality Council of India (QCI) organized UP's Gunvatta Sankalp on 23rd March 2023 at Lucknow. The Sankalp focused on critical quality interventions across Healthcare, Education, Skilling and MSMEs, among others. The event aimed to bring together all relevant stakeholders and provide them with a platform to interact, fostering an enriching discussion addressing existing bottlenecks, identifying actionable items and creating a roadmap for paving an ecosystem of quality in UP as it makes its journey towards a $1 trillion economy.
- 18 Virtual Quality Conclaves and Quality Powered Sessions conducted with Industry Associations

& Bodies pan India covering sectors i.e., Health, Infrastructure, Food, Education, Agriculture, MSME, Drone & Sustainability.

- 19 Trainings, webinars and Workshops conducted on topics i.e., Health & Hygiene, 5S, Incident Investigation, Yoga, MS Excel, Quality Challenges & futuristic solution for MSMEs, IRIS ISO 22163, Integrated Management Systems including QMS, EMS and OHSMS with around 1000+ participation.

- Environment Impact Assessment (EIA) Consultant Organization scheme being operated by NABET -QCI is its own kind of scheme with no parallel system existing around the world. (207 Accredited EIA Consultant Organizations; more than 5000 professionals (experts) working in EIA field.)

- Successful Completion of Work Related Ranking of 102 Polytechnics in State of Odisha.

- NABCB supported APEDA and Deptt. of Commerce in establishing India Conformity Assessment Scheme - Halal (i-CAS Halal)

- A total of 7200 professionals had been registered and trained in the various courses offered by TCB/ QCI.

- QCI has been empanelled as the Key Resource Centre for the National Jal Jeevan Mission to create awareness and build capacity in the drinking water supply sector. In this FY, the trainings conducted by TCB garnered the footfall of 700 participants, hailing from various state departments working towards water and sanitation. The participants were taught about water quality monitoring and accreditation.

- eQuest, the e-learning portal of TCB Cell, now boasts a catalogue of 90+ e-learning courses, covering varied Domains.

- **MSME Sustainable (ZED) Certification" Scheme of Ministry of Micro, Small & Medium Enterprises (MSME):** Ongoing.

  - ✓ MSME Sustainable (ZED) Certification scheme was launched by Union Minister for Micro, Small and Medium Enterprises Shri Narayan Rane in the presence of State Minister, MoMSME, representatives of all States/UTs and MoMSME Officials on April 28, 2022 at Vigyan Bhawan, New Delhi.

  - ✓ Registered MSMEs: 36184 (Micro: 29876, Small: 5293, Medium: 1015).

  - ✓ Certified MSMEs: 3152 (Bronze: 3003, Silver: 71 and Gold: 78).

  - ✓ Handholding/Consultancy support applications received: 73.

  - ✓ MSMEs availed Financial Assistance on System (Quality)/Testing/Product Certification: 105.

- **Expanding and Revamping NIDHI & Star Classification System, Ministry of Tourism:** Ongoing

  - ✓ NIDHI+ website & classification systems enhanced & made live and inspections are being facilitated for Certification/Classification systems.

- **Certification Scheme for Unmanned Aircraft Systems (UAS):**

  - ✓ Type Certificate issued under CSUAS (Drone scheme) made mandatory on Government e-Marketplace (GeM).

  - ✓ A total of 15 Type Certificates issued in FY 2022-23.

  - ✓ Submitted the certification standard for Beyond Visual Line of Sight (BVLoS) scope to the Steering Committee comprising representatives from Ministry of Civil Aviation, DGCA and Airport Authority of India.

- **National Critical Information Infrastructure Protection Centre (NCIIPC):**

  - ✓ Personnel Certification Scheme for IT/ICS Cyber Security Professionals (CSPs) designed and submitted to NCIIPC.

  - ✓ Scheme would establish the competence level of the CSPs in order to strengthen the cyber security ecosystem in the country.

- **IndG.A.P. Projects:**

  - ✓ **Benchmarking Project** - The promotion and marketing of IndG.A.P. is undertaken with close engagement with APEDA and IndG.A.P. is now benchmarked to GLOBALG.A.P. The benchmarking process validates that the IndG.A.P. technical criteria is as per the global standards and the conformity assessment system is at par with international norms.

  - ✓ **Pilot project for IndG.A.P. certification of spices**- The promotion and marketing of IndG.A.P. was undertaken with close engagement with Spices Board where entities cultivating spices were certified under IndG.A.P.

  - ✓ **IndG.A.P. certification for spices under STDF and Turmeric in Telangana under AEP (Ongoing project - Spices Board Phase II)** - The project awarded by Spices Board for certification of spices under IndG.A.P.

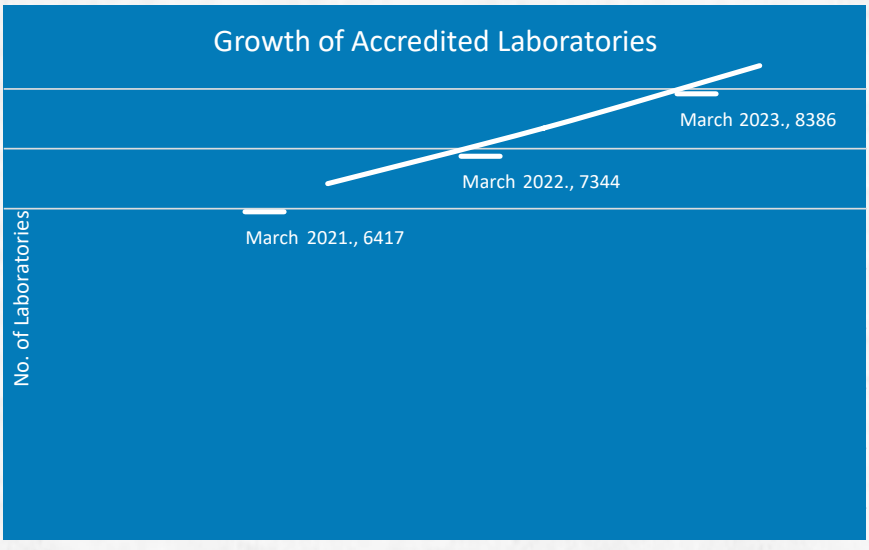
- **Projects awarded by Archaeological Survey of India (ASI), Ministry of Culture:**

  ✓ **Research Study on categorisation of work areas and competency mapping of Traditional Craftsmen of India:** Project to undertake a research study on categorisation of work areas and competency mapping of Traditional Craftsmen of India.

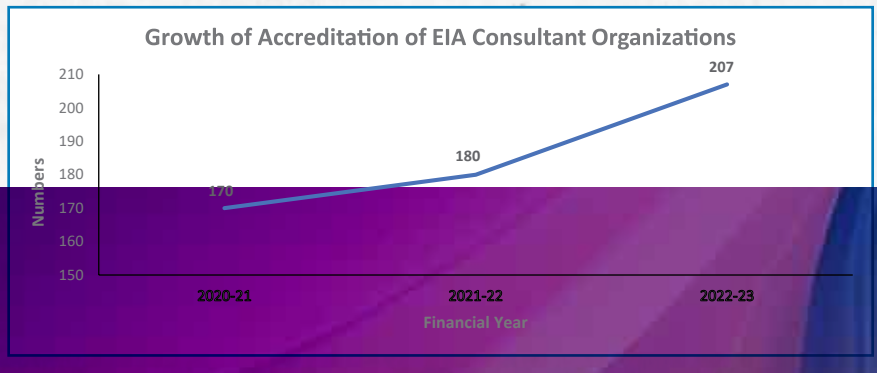
  ✓ **Accessibility Compliance Mapping and Ranking of Historical Monuments:** Project for preparation of checklist and assessment criteria, conducting compliance mapping and ranking of historical monuments on accessibility.

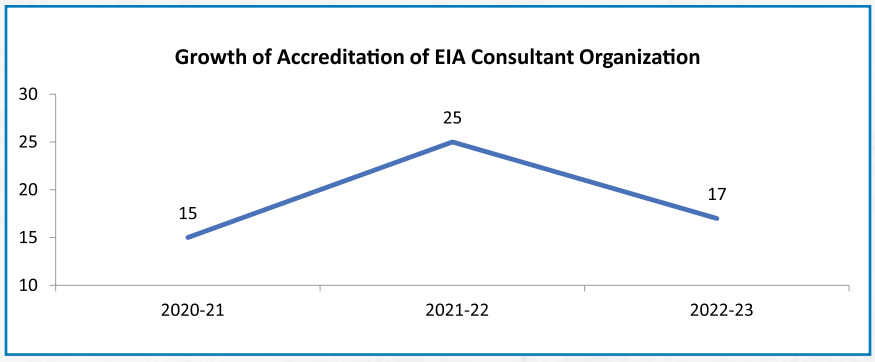
- **UNFSS Academic Advisory Council (AAC) Meeting 2022:**

  ✓ Participated in UNFSS Academic Advisory Council (AAC) Meeting 2022, by UNFSS for Brussels Dialogue on Sustainable Trade & Voluntary Sustainability Standards (VSS).









Launching of New Schemes

- NABH has announced digital health initiatives with the intent of strengthening digital health infrastructure of the country & bringing quality in digital heath systems. NABH will soon be launching digital health standards, and these will be first of its kind in the country. Under this initiative NABH has entered into MoU with National Health Authority (NHA) and has offered to support Ayushman Bharat Digital Mission (ABDM) launched by the Government of India. NABH is committed to create awareness about components of ABDM amongst accredited/certified partner healthcare organizations.
- **Digital Health Standards:** The first draft of the Standards is ready for inviting comments from stakeholders. Pilot assessments as per the draft standards have been completed. The standards will be released very soon.
- **Certification of Ayushman Bharat Digital Mission (ABDM) Health Solutions:** In consultation with National Health Authority (NHA), NABH has conducted pilot assessments for ABDM compliant healthcare solutions. Development of certification scheme for HMIS, LMIS & Clinics is underway and will soon be announced by NABH.
- **Assessment of Central Training Institutes (CTIs) and Administrative Training Institutes (ATIs) under Capacity Building Commission:** NABET-QCI has been in process of conducting assessment and accreditation of CTIs and ATIs in India. The assessments are based on the National Standards for Civil Service Training Institutions (NSCSTI), which were developed by the Capacity Building Commission (CBC) to establish standards for best practices in the civil service capacity-building ecosystem. Till now, approximately 91 institutes have been involved in the process.
- Integration of NABET-EIA portal with PARIVESH 2.0 (of MoEF&CC) for registration process of Environmental clearance.
- NABCB has launched following New Accreditation Schemes.
  - ✓ Facility Management Systems in accordance with ISO 41001: 2018 in October 2022.
  - ✓ Aerospace Quality Management Systems in accordance with AS 9104-1 standard in February 2023.
- **Rating of Nursing & Paramedical Colleges under Uttar Pradesh State Medical Faculty (UPSMF):** Assessed 629 Nursing & Paramedical Colleges under UPSMF in 20 days (2022-2023) by setting up Project Management Unit (PMU) at various districts.
- In cooperation with the Department of Horticulture, Govt. of Haryana, TCB has been sanctioned for the training, capacity building, handholding & technical guidance for establishment for their 3 facilities.
- **SAMAR Certification: Assessment and Rating of Vendors of DRDO, Ministry of Defence:** Ongoing.
  - ✓ The scheme was launched by Hon'ble Raksha Mantri Shri Rajnath Singh at Aero India 2023, Bengaluru on February 14, 2023.
- **Technical Support to Government in executing awards:**
  - ✓ Provided technical support to Ministry of Women & Child Development (MoWCD) in executing the Pradhan Mantri Rashtriya Bal Puraskar (PMRPB) and Nari Shakti Puraskar (NSP). The President of India, Smt. Droupadi Murmu conferred the Pradhan Mantri Rashtriya Bal Puraskar (PMRBP) 2023 to 11 exceptional children in an Award Ceremony on January 23, 2023.
  - ✓ Provided technical support to Department of Administrative Reforms and Public Grievances (DARPG), Ministry of Personnel, Public Grievances and Pensions in executing the National Award for e-Governance (NAeG) and National Conference on e-Governance (NCeG) held in Jammu (Nov '2022)
- Provided technical support to Six Government Departments in implementing the requirements of ISO 9001 (QMS) and successfully completed the process of ISO 9001 certification.

PART-1

INTRODUCTION

Quality Council of India (QCI) has been set up as a non-profit autonomous society registered under Societies Registration Act XXI of 1860 to establish an accreditation structure in the country and to spread quality movement in India by undertaking a National Quality Campaign. QCI works as the National Accreditation body, supported by the Government but independent in its functioning.

A. VISION:

Creating an eco-system for Quality.

B. MISSION STATEMENT:

The Mission of QCI is to lead nationwide quality movement in India by involving all stakeholders for emphasis on adherence to quality standards in all spheres of activities primarily for promoting and protecting interests of the nation and its citizens.

C. MAIN OBJECTIVES:

To achieve the Mission of QCI by playing a pivotal role in propagating, adoption and adherence to quality standards in all important spheres of activities including education, healthcare, environment protection, governance, social sectors, infrastructure sector and such other areas of organized activities that have significant bearing in improving the quality of life and well being of the citizens of India and without restricting its generality shall inter-alia include:

(a) To lead nationwide quality movement in the country through National Quality Campaign aimed at creating awareness amongst citizens, empowering them to demand quality in all spheres of activities, and promoting and protecting their well being by encouraging manufacturers and suppliers of goods and service providers for adoption of and adherence to quality standards and tools.

(b) To develop apropos capacities at the level of Governments, Institutions and enterprises for implementing & institutionalizing continuous quality improvement.

(c) To develop, establish & operate National Accreditation programmes in accordance with the relevant international standards & guides for the conformity assessment bodies certifying products, personnel, management systems, carrying out inspection testing, calibration & medical laboratories, proficiency testing providers, reference material producers & test facilities adhering to OECD Principles of Good Laboratory Practices and such other areas of organized activities that have significant bearing in improving the quality of life and well being of the citizens of India.

(d) To develop, establish and operate National Accreditation Programmes for various service sectors such as education, healthcare, environment protection, governance, social sectors, infrastructure sector, vocational training etc., to site a few, as may be required, based on national/ international standards and guidelines and where such standards are not available, to develop accreditation standards to support accreditation programmes.

(e) To build capacities in the areas of regulation, conformity assessment and accreditation to overcome TBT/SPS constraints;

To establish and maintain strong linkages with international and regional fora such as International Laboratory Accreditation Cooperation (ILAC), International Accreditation Forum (IAF), Asia Pacific Laboratory Accreditation (APLAC), Pacific Accreditation Cooperation (PAC), International Society for Quality in Healthcare (ISQua), Organization for Economic Cooperation and Development (OECD) etc. and to participate in Plenary Sessions, Committee Meeting etc. in order to keep pace with the latest development and for promoting Multi-lateral Recognition Arrangements/Mutual acceptance of Data and

To undertake all the activities which promote Bi-lateral/ Multi-lateral Recognition Arrangements between QCI/ Constituent Boards and Accreditation Bodies in other countries.

(f) To encourage development & application of third party assessment model for use in government, regulators, organizations and society.

(g) To promote quality competitiveness of India's enterprises especially MSMEs through adoption of and adherence to quality management standards and quality tools.

(h) Promoting the establishment of quality improvement and benchmarking centre, as a repository of best international / national practices and their dissemination among the industry in all the sectors.

(i) To encourage industrial / applied research and development in the field of quality and dissemination of its result in relevant publication and trade journals;

To Publish books, literature & periodicals and disseminate information related to the objectives of QCI and

To organize / participate in trade fairs, exhibitions, seminars etc. at National & International fora.

(j) To build capacities including development of appropriate quality accreditation mechanism for other emerging areas that have significant bearing in improving the quality of life and well being of the citizens of India such as food sector, oil & gas, forestry, agriculture /animal husbandry, warehouse, pharmacy etc. or as the need may arise from time to time.

(k) To facilitate effective functioning of a National Information & Enquiry Services on standards & quality including an appeal mechanism to deal with unresolved complaints.

(l) To develop and operate an appeal mechanism to deal with unresolved complaints.

GOVERNING COUNCIL

As provided for in the rules and regulations of the Council, the members on the Council are as under

The Chairperson	Quality Council of India, Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi - 110002
Secretary	Department for Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Udyog Bhawan, New Delhi-110011
Secretary	Department of Commerce, Ministry of Commerce & Industry, Udyog Bhawan, New Delhi-110011
Secretary	Department of Science and Technology, Ministry of Science and Technology, Technology Bhavan, New Mehrauli Road, New Delhi-110016.
Secretary	Department of Consumer Affairs, Ministry of Consumer Affairs, Food & Public Distribution, Krishi Bhawan, New Delhi-110001
Chairman DCC & Secretary(T)	Department of Telecommunication, Ministry of Communications, Sanchar Bhawan, 20 Ashoka Road New Delhi- 110001
Secretary	Department of Health & Family Welfare, Ministry of Health & Family Welfare, Nirman Bhawan, New Delhi - 110011
Chairman & CEO	Railway Board, Ministry of Railways, Rail Bhawan, Raisina Road, New Delhi-110001
Director General	Directorate General of Quality Assurance (DGQA), D-1 Wing, Sena Bhawan, New Delhi-110011
Director General	Bureau of Indian Standards (BIS), 9 Bahadur Shah Zafar Marg, New Delhi-110002, India
Director General	Council of Scientific and Industrial Research (CSIR), Anusandhan Bhawan, 2 Rafi Marg, New Delhi -110 001
Director General	Standardisation Testing and Quality Certification (STQC), Ministry of Electronics & Information Technology, Electronics Niketan, III Floor, 6, CGO Complex, Lodi Road, New Delhi - 110 003
Director	National Physical Laboratory (NPL), Dr. K.S. Krishnan Marg, New Delhi – 110012
President	Confederation of Indian Industry (CII), 23, Lodhi Institutional Area, New Delhi -110 003
President	The Associated Chambers of Commerce and Industry of India (ASSOCHAM), 5, Sardar Patel Marg, Chanakyapuri, New Delhi-110 021
President	Federation of Indian Chambers of Commerce and Industry (FICCI), Federation House, Tansen Marg, New Delhi-110 001
President	Federation of Indian Export Organization (FIEO), Niryat Bhawan, Rao Tularam Marg, Opp. Army Hospital, New Delhi, Delhi-110057
President	Indian Industries Association (IIA), IIA Bhawan,Vibhuti Khand, Phase II, Gomtinagar, Lucknow - 226010
President	Indian Merchant Chambers (IMC), IMC Bldg, IMC Marg, Station, opp. Churchgate, Churchgate, Mumbai, Maharashtra-400020
Secretary General	Quality Council of India, Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi - 110002
Chairperson, NABCB	Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi - 110002
Chairperson, NBQP	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002
Chairperson, NABH	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002

Chairperson, NABET	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002
Chairperson, NABL	NABL House Plot No. 45, Sector 44, Gurugram-122003, Haryana
Chairperson	Finance Committee, B2/2019, Rock View Apartments, Vasant Kunj, New Delhi- 110070
Chairman & Managing Director	Navin Group of Companies, Safal Logistics LLP., Nominee, PHD Chamber of Commerce & Industry (PHDCCI), PHD House, 4/2 Siri Institutional Area, August Kranti Marg, New Delhi-110016
Secretary General	Consumer Electronics & Appliances Manufacturers Association (CEAMA), F-4 / 23, 4th Floor, Wave 1st Silver Tower, Sector 18, Noida, Uttar Pradesh-201301
Chairman	Engineering Export Promotion Council (EEPC), Vanijya Bhawan', 1st Floor, International Trade Facilitation Centre, 1/1, Wood Street, Kolkata-700016
MD, Deki Electronics Ltd.	Nominee, Electronic Industries Association of India (ELCINA), Elcina House, 422, Okhla Industrial Estate, Phase-III, New Delhi-10020
DDG (Agri. Education)	Indian Council for Agricultural Research (ICAR), Krishi Bhavan, New Delhi-110 001
Chief Executive Officer	National Skill Development Corporation (NSDC), 301, 3rd Floor, West Wing, World Mark 1, Asset 11, Aerocity, New Delhi-110037
National President	Indian Drug Manufacturers' Association (IDMA), 102, Poonam Chambers,'A' Wing, 1st Floor, Dr. A. B. Road, Worli, Mumbai-400 018
Chairman	Confederation of Real Estate Developers' Associations of India (CREDAI), 5th Floor, PHD House 4/2 Siri Institutional Area, August Kranti Marg New Delhi-110 016
Chief Executive	National Cooperative Union of India (NCUI), NCUI Campus, 3, August Kranti Marg, Siri Institutional Area, Hauz Khas, New Delhi-110016
Drugs Controller General (India)	Central Drugs Standard Control Organization (CDSCO), DGHS, MoH&FW, FDA Bhavan, ITO, Kotla Road, New Delhi-110002
General Secretary	Consumer Guidance Society of India (CGSI), Block J, Azad Maidan, Opposite Cama Hospital, Mahapalika Marg, Fort, Mumbai-400001, Maharashtra

GOVERNING BODY

Governing Body has following members:

The Chairperson	Quality Council of India, Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi-110002
Secretary	Department for Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Udyog Bhawan, New Delhi-110011
Secretary	Department of Commerce, Ministry of Commerce & Industry, Udyog Bhawan, New Delhi-110011
Secretary	Department of Science and Technology, Ministry of Science and Technology, Technology Bhavan, New Mehrauli Road, New Delhi-110016.
Chairman & CEO	Railway Board, Ministry of Railways, Rail Bhawan, Raisina Road, New Delhi-110001
Director General	Council of Scientific and Industrial Research (CSIR), Anusandhan Bhawan, 2 Rafi Marg, New Delhi-110 001
President	Confederation of Indian Industry (CII), 23, Lodhi Institutional Area, New Delhi -110 003
President	Federation of Indian Chambers of Commerce and Industry (FICCI), Federation House, Tansen Marg New Delhi-110 001
President	The Associated Chambers of Commerce and Industry of India (ASSOCHAM), 5, Sardar Patel Marg, Chanakyapuri, New Delhi-110 021
Director General	Standardisation Testing and Quality Certification (STQC), Ministry of Electronics & Information Technology, Electronics Niketan, III Floor, 6, CGO Complex, Lodhi Road, New Delhi-110 003
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MD, Deki Electronics Ltd.	Nominee,Electronic Industries Association of India (ELCINA), Elcina House, 422, Okhla Industrial Estate, Phase-III, New Delhi-110020
Chairperson, NABCB	Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi-110002
Chairperson, NBQP	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002
Chairperson, NABH	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002
Chairperson, NABET	ITPI Building, 4-A, Ring Road, IP Estate, New Delhi-110002
Chairperson, NABL	NABL House Plot No. 45, Sector 44, Gurugram-122003, Haryana
Chairperson	Finance Committee, Quality Council of India, B2/2019, Rock View Apartments, Vasant Kunj, New Delhi-110070
Chairman	Advisory Council (Constitution) & Member, Executive Committee, Confederation of Real Estate Developers' Associations of India (CREDAI) (Nominee, CREDAI), 5th Floor, PHD House 4/2 Siri Institutional Area, August Kranti Marg, New Delhi-110 016
Chairman & Managing Director	Navin Group of Companies, Safal Logistics LLP., Nominee, PHD Chamber of Commerce & Industry (PHDCCI), PHD House, 4/2 Siri Institutional Area, August Kranti Marg, New Delhi-110016
Secretary General	Quality Council of India, Institution of Engineers Building, 2nd Floor, 2 - Bahadur Shah Zafar Marg, New Delhi-110002

Structure

QCI functions through the Governing Body and other executive bodies (Boards/ Committees) for implementing the strategy, policy and operational guidelines set out by the Governing Council with a view of achieving international acceptance and recognition.

The various bodies of QCI are as under (as mentioned in Governance Structure):

(i) The Governing Council (GC)

(ii) The Governing Body (GB)

(iii) Finance Committee (FC)

(iv) Accreditation Boards (ABs) and Quality Promotion Board

In addition, the organisation has a full-fledged Secretariat which manages the administrative, financial as well as the technical functions as authorized by the Governing Body from time to time..

The Governance Structure and Administrative Structure of QCI are as per Figure-1 and Figure-2.

Governance Structure

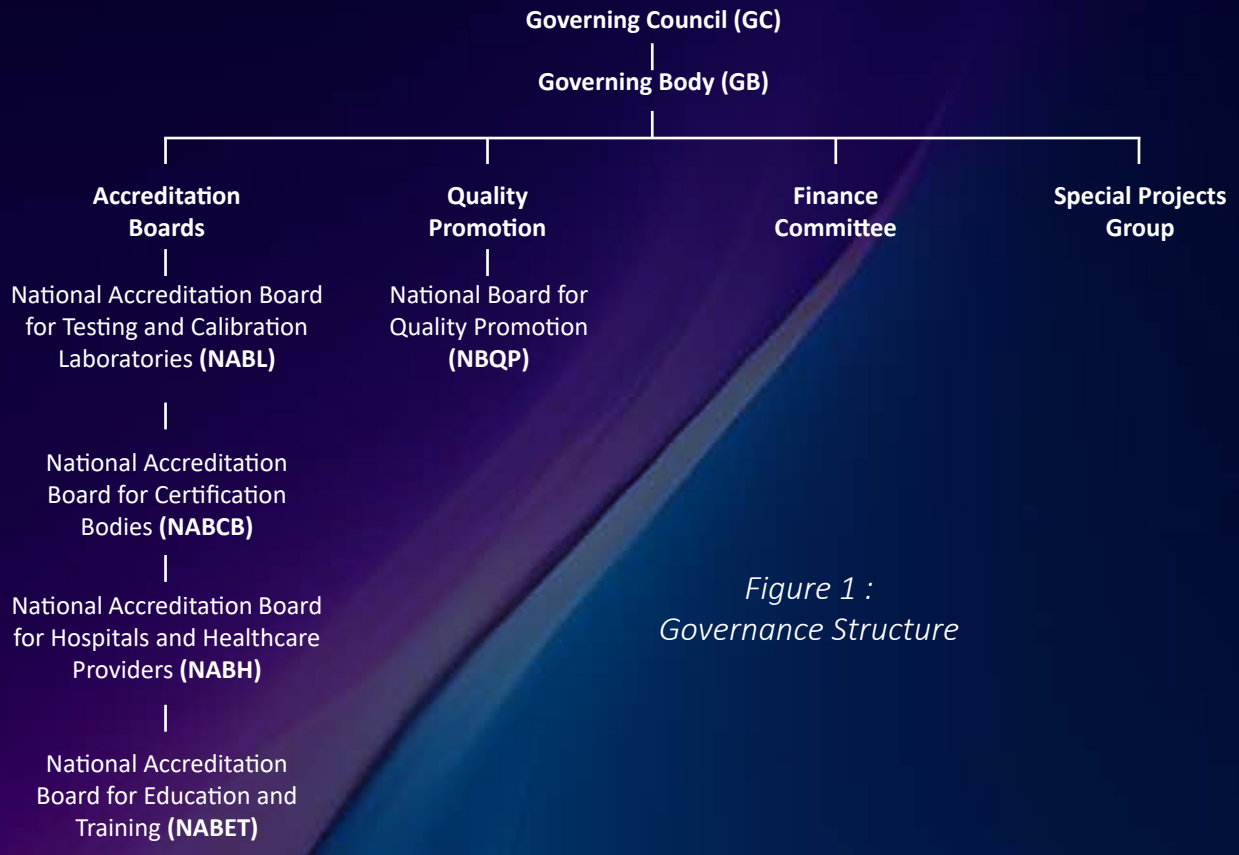


Figure 1 : Governance Structure

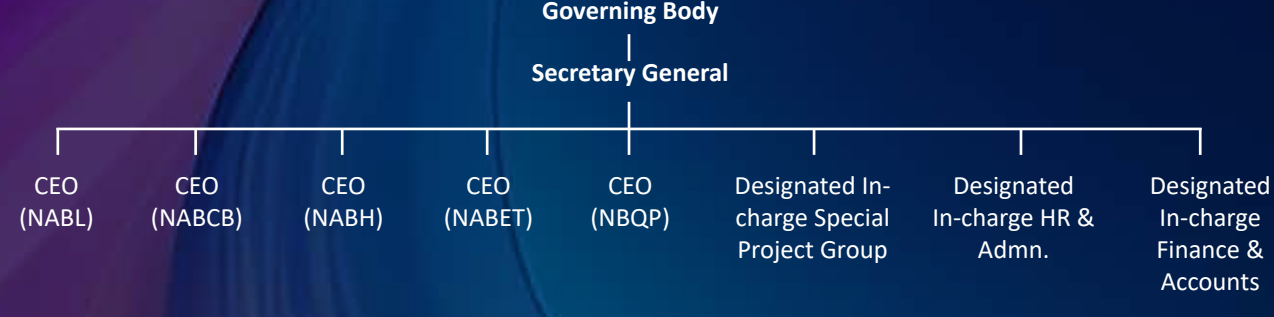


Figure 2 : Administrative Structure

OUR SOCIAL MEDIA PRESENCE


























Tweets
Replies
Media
Likes
QCI #qualitymatters
QCI is proud to be associated with
Dept of Medical Education, Govt of UP under leadership of Shri Alok Kumar, IAS. Today Hon'ble CM of UP Shri Yogi Adityanath awarded contract to SG, QCI Dr
for rating about 900 nursing & paramedical institutes in UP.


Tweets
Replies
Media
Likes
QCI #qualitymatters
QCI inaugurated the 2-day training for L-2 Middle Management Level, under the national framework of the
at Jaipur, Rajasthan, today. The training was graced by the presence of Chief Guest Sh. KD Gupta, Chief Engineer
Centre, Member Secretary, RWSMB.
Piyush Goyal Office
There is a huge push for One District One Product items.


Tweets
Replies
Media
Likes
QCI #qualitymatters
QCI & commenced with the 1st day of training on "Water Testing-Theor. & Prac. Demonstr" in Ladakh.
Sh.Shrikant B. Suse,
Sh. Sonam Angchok, SE, PHE/IPC, Sh. Tsering Angchuk, EE & Sh. Urgain Nurboo, AE/Chief Chem graced with their presence.
You Retweeted
Piyush Goyal


Tweets
Replies
Media
Likes
You Retweeted
Public Health Engineering
Under
DWSM & collaboration with
commences five days capacity building workshop for Laboratory officials of Leh district.


Tweets
Replies
Media
Likes
QCI #qualitymatters
A new set of information have been recorded. We're elated to announce the release of our quarterly magazine 'Quality India, October to December, 2022'.
Read the full magazine at:
Quality India Magazine


Tweets
Replies
Media
Likes
QCI #qualitymatters
The Indian landscape has changed massively over the years from agriculture to space technology to world-class education and it's time to acknowledge its resilience and strength with Gurvatta Se Aatmanirbharta
an initiative by
Celebrate The Quality Journey Of India
गुणवत्ता से आत्मनिर्भरता
25


Tweets
Replies
Media
Likes
You Retweeted
Adil Zainulbhai
Today,
celebrates 25 years in its endeavour to bring in best in class Quality to the lives of Indian citizens. It has been an amazing journey and I am proud to be a part of this story. We pledge to make India a developed country in the coming 25 years.
25
Celebration


Tweets
Replies
Media
Likes
QCI #qualitymatters
Many years of trust, development & good governance have transformed UP from being one of the laggard states to one with a new model of development. Today we take responsibility to bring change in the lives of 23cr people & play a leadership role in remodding the Indian economy.


Tweets
Replies
Media
Likes
QCI #qualitymatters
Dr. Aishvarya Raj, Sr. Director, ZED, highlighted the features of the ZED Certification Scheme of the Ministry of MSME & its benefits and incentives at the QCI-powered session "Accelerating Readiness for Indian MSMEs" at ASSOCHAM Maharashtra MSME Sammelan, Mumbai.
You Retweeted
MORTHINDIA
The second category for


Tweets
Replies
Media
Likes
QCI #qualitymatters
While addressing the audience, Shri
, the Deputy Chief Minister of Uttar Pradesh, emphasized the importance of
medical education for promoting public health, making patients aware and the general public how to avoid diseases & offering high-quality care.
QCI #qualitymatters
Stage set. QCI Uttar Pradesh Gunvatta Sankalp is going live at 12.00 PM. Click the link to watch.


Tweets
Replies
Media
Likes
You Retweeted
Piyush Goyal Office
Quality will define Brand India.
At silver jubilee celebration of
sought support for more alignment with international quality standards to realise PM
ji's 'Panch Pran' in Amrit Kaal: Minister
You Retweeted
News18


Tweets
Replies
Media
Likes
QCI #qualitymatters
Sh.
, Chairperson, Quality Council Of India welcomes the dais, the champions of Quality on stage and addresses the house, talking about celebrating and looking forward to the next 25 years of the quality movement.
You Retweeted
Piyush Goyal Office
Minister
addressing the Silver Jubilee celebrations of


Tweets
Replies
Media
Likes
QCI #qualitymatters
Sh.
, Hon. Minister of Commerce & Industry, Consumer Affairs, Food and Public Distribution and Textiles, GoI, inspires people who are a part of the Quality Movement to work towards India becoming a developed nation.
Sh. Piyush Goyal

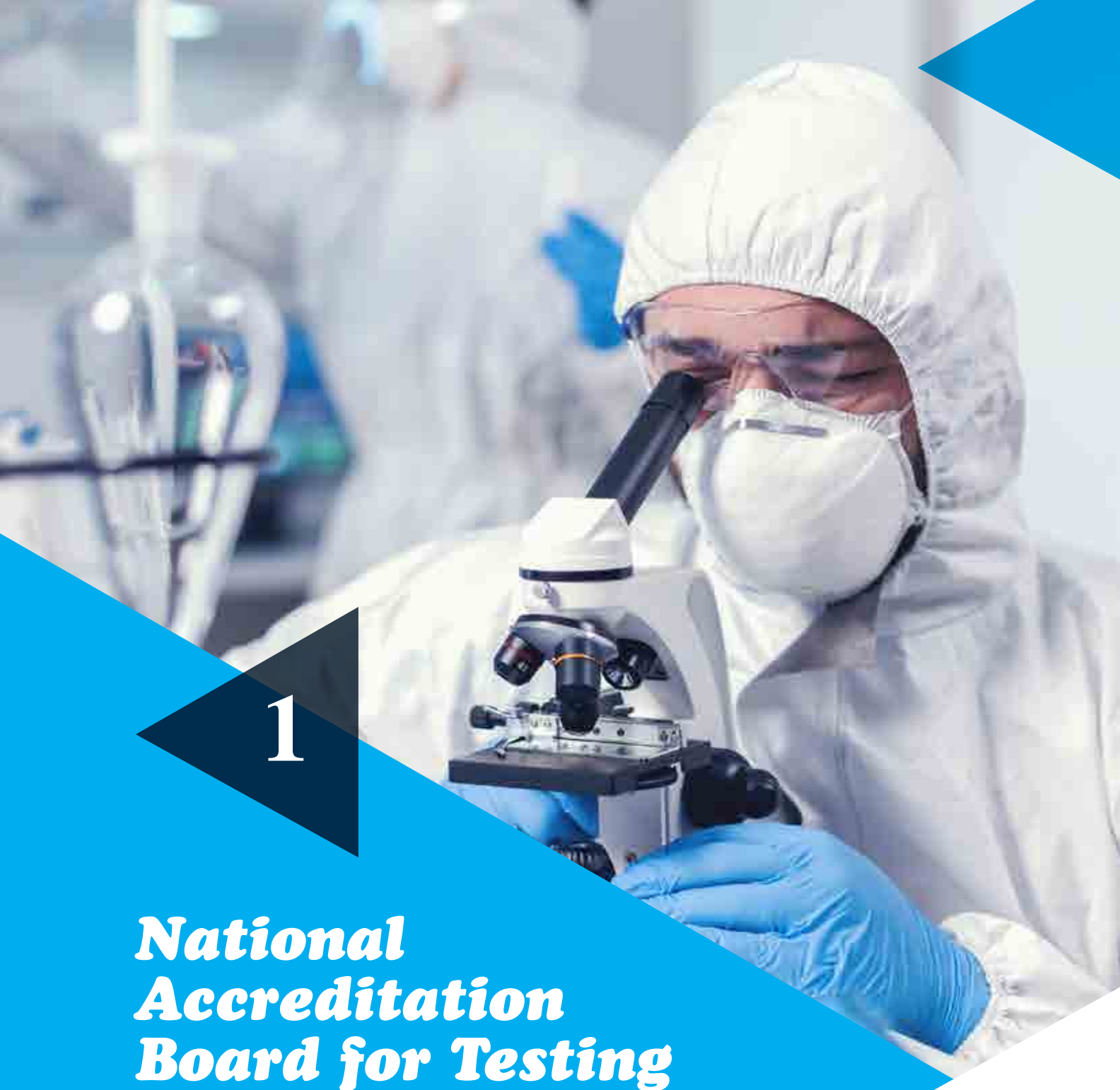

Tweets
Replies
Media
Likes
QCI #qualitymatters
QCI SG
welcomes Shri Rajeev Raghuvanshi as the new Drug Controller General of India,
With best wishes, QCI remains committed to work closely with CDSCO to improve quality of the
sector in


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Replies
Media
Likes
You Retweeted
DD India
Quality Council of India Completes 25 Years & they are set to lead the charge for a nationwide quality mission: Secretary General, Ravi Singh
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Jal Jeevan Mission LEH
Day 3 of
organising 5 days capacity building workshop for officials of water testing labs in association with

PART-2

Annual Review of Activities of BOARDS/DIVISIONS/ CELLS for the FY 2022-23

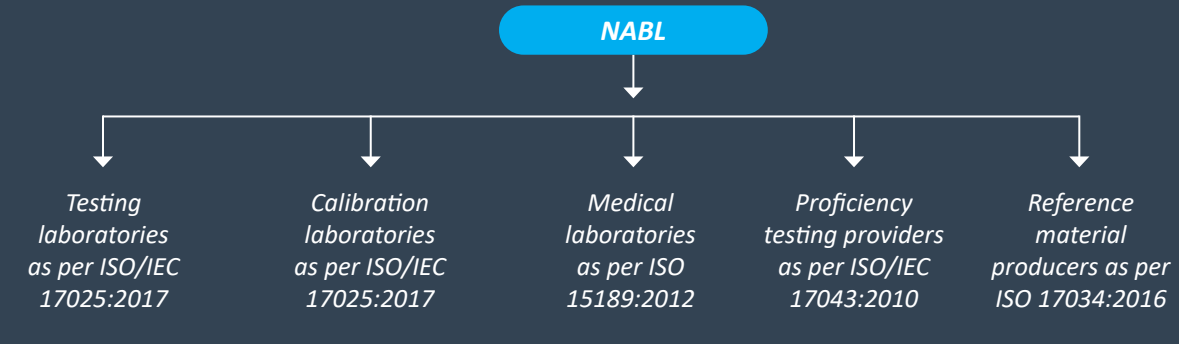


1

National Accreditation Board for Testing and Calibration Laboratories (NABL)

The National Accreditation Board for Testing and Calibration Laboratories (NABL) has been working towards its vision of becoming the world's leading accreditation body and to enhance stakeholders' confidence in its services. In line with the mission of NABL, the activities to strengthen the accreditation system like empaneling competent assessors, creating awareness among the stake holders, initiating new programs supporting accreditation activities and pursuing organizational excellence have been undertaken.

NABL provides accreditation services to:



NABL is complying to ISO/IEC 17011: 2017 "conformity assessment – requirements for accreditation bodies accrediting conformity assessment bodies".

Training & Awareness Program conducted	Testing	Medical	Calibration	Proficiency	M(EL)T	Reference Material Producer (RMP)
Assessor Training	16 Assessor Training Course on ISO/IEC 17025: 2017 192 assessors were empanelled by NABL in testing field.	1 Assessor Training Program as per ISO 15189: 2012 29 assessors were empanelled by NABL in Medical field.	21 assessors were empanelled by NABL in Calibration field.			
Training	1 Technical Training Program on Conformity Assessment of Petroleum Products - Motor Gasoline jointly with Bharat Petroleum Corporation Limited (BPCL).		1 technical training for the calibration laboratory.	2 training program • Training program on ISO/IEC 17043 • Training and awareness program for potential / applicant/ accredited PT providers/ laboratories.		1 Training program on ISO 17034.
Webinar	2 Webinars • NABL accreditation for Automotive Testing & Calibration Laboratories • NABL Accreditation and its benefits to the Engineering sector.					

Training & Awareness Program conducted	Testing	Medical	Calibration	Proficiency	M(EL)T	Reference Material Producer (RMP)
Others	4 Stakeholders meet.	4 Stakeholders meet.	4 Stakeholders meet.	1 Proficiency Testing Provider / Reference Material Producer (PTP / RMP) conclave.		1 Reference Material Producer (PTP / RMP) conclave.
Awareness Program	20 Awareness programs.			7 awareness programs on Proficiency Testing Provider.	7 awareness programs on NABL M(EL)T Labs.	6 Awareness programs Reference Material Producers (RMPs).

INTERNATIONAL RECOGNITIONS

NABL is a full member and a signatory (since 2000) to International Laboratory Accreditation Cooperation (ILAC) as well as Asia Pacific Accreditation Cooperation (APAC) Mutual Recognition Arrangements (MRA), which is based on peer evaluation. Such international arrangements facilitate acceptance of test / calibration results between countries which MRA partners represent.

1.1 Testing

- 1051 Testing Labs were granted accreditation as per ISO/IEC 17025: 2017 (Total of 4884 Testing Laboratories accredited by NABL).
- 278 Laboratories got benefit from the integrated assessment scheme (EIC, IOPEPC and APEDA) for export market; FSSAI and Commodity Boards for domestic market.
- Accredited 524 (with 203 fresh accreditation) District Water Testing Laboratories of Ministry of Jal Shakti, Public Health Engineering Department, Government of India . Total 641(with 333 fresh recognition) of Water Testing Laboratories recognised under G-LAP Accreditation program.
- NABL granted accreditation to four (4) laboratories in the new discipline “Software & IT systems testing” as per ISO/IEC 17025:2017.
- Granted fresh accreditation to 37 labs with total 71 accreditation in QA testing for diagnostic radiology under recognition scheme of AERB.

1.2 Calibration

- 167 Calibration Labs were accredited as per ISO/IEC 17025:2017 (Total of about 1066 Calibration Laboratories accredited by NABL).
- 18 laboratories were grants accreditation under Medical Device Calibration. Total number of accredited labs is 35 in MD calibration.
- 121 accreditation committees were conducted for recommending decision on accreditation.

1.3 Medical

- 461 Medical Labs accredited as per ISO 15189 (Total of 2360 Medical laboratories accredited by NABL).
- 184 Accreditation committees were conducted for recommending decisions on accreditation.

1.4 Proficiency Testing Provider (PTP)

- 07 new PTPs were granted accreditation in the current year. On date, NABL has 60 Proficiency testing Providers (PTP) accredited in various areas of Testing, Calibration and Medical disciplines.
- 10 Accreditation committees were conducted for recommending decisions on accreditation of PTPs.

1.5 Reference Material Producer (RMP)

- 16 Reference Material Producers (RMP)

accredited by NABL (including 2 in current year) in various areas.

- 8 Accreditation Committees were conducted for recommending decisions on accreditation of RMPs.

CONCLAVE: 6th RMP/PTP Conclave held during August 25-26 2022 at Bengaluru

- The 6th Proficiency Testing Provider / Reference Material Producer (PTP / RMP) conclave was successfully conducted on August 25-26, 2022 at Bengaluru. More than 150 participants from PTPs, RMPs, Laboratories and Regulatory bodies participated in the conclave. The conclave served as a platform for Proficiency Testing providers (PTPs), Reference Material Producers (RMPs), regulatory bodies, laboratories, and experts to discuss their views and ideas. Two-day PTP / RMP conclave covered presentations from accredited Proficiency Testing Providers and Reference Material producers on their PT schemes and RM produced.

1.6 NABL M(EL)T Labs Program

- NABL voluntary program namely "NABL Medical (Entry Level) Testing M(EL)T Laboratory program" for sensitizing medical testing laboratories performing basic testing to improve the quality practices and provide access to quality health care for majority of citizens especially those residing in villages, small towns. This scheme is an independent quality assurance scheme, which is not covered under APAC & ILAC MRA. Total 518 Labs got benefit from the M(EL)T Labs Program in FY 2022-23.

1.7 QUALITY CONCLAVE

- NABL maintaines its APAC MRA signatory status in accordance with ISO/IEC 17011: 2017.
- NABL conducted its internal audit from September 19 – 26, 2022 by 15 members including 10 external trained auditors.
- NABL has conducted Risk & Impartiality committee meeting on May 27, 2022 and November 16, 2022.
- NABL has revised 06 documents.

1.8 NABL PROGRAMS

- NABL, jointly with NABCB, celebrated World Accreditation Day 2022 on June 09, 2022 on the theme "Accreditation: Sustainability in Economic Growth and the Environment", which focuses on how accreditation supports the United Nations Sustainable Development Goals.
- NABL conducted 2-day Training Program on ISO/IEC 17011:2017 at Gurugram during August 17 - 18, 2022.

NABL ACHIEVEMENTS

- PARAKH - Mapping of Laboratory Infrastructure across the Country, NABL is regularly updating laboratories data to Parakh Portal.
- NABL developed portal for calibration laboratories accredited as per ISO/IEC 17025: 2017 by NABL to be recognized as GATC to support Legal Metrology, Govt. of India to verify and stamp the weights and measures in addition to State Weight and Measure department.
- NABL started giving accreditation for product based applicant laboratories as per ISO/IEC 17025: 2017 and at present the portal developed and opened for this program covering 174 products.
- Medical Imaging accreditation program (Mi-CAB) is clubbed with medical laboratory accreditation as per ISO 15189 and portal is made active for this program.



National Summit on Point of Care Testing was conducted in association with Werfen Academy, BLK-Max Hospital & IFCC (International Federation of Clinical Chemistry and Laboratory Medicine) at New Delhi on April 10, 2022.



NABL organized "NABL awareness program on accreditation for laboratories in Mizoram state" in coordination with Project Management Unit, Public Health Engineering Department, Mizoram on April 27, 2022 at Ajio club, Aizawl.



NABL has conducted interactive sessions with the persons responsible for management system in their respective organizations, for CABs operating in North India at New Delhi on June 9, 2022.



NABL organized a 4-day 'Technical Training Program on Conformity Assessment of Petroleum Products - Motor Gasoline' jointly with Bharat Petroleum Corporation Limited (BPCL). The training was conducted from June 27 - 30, 2022, at BPCL, Sewree, Mumbai.



NABL conducted training program as per ISO 17034: 2016 "General requirement for Reference Material Producers" from July 6 - 8, 2022 at Gurugram.



NABL participated in the Eighth Meeting of SAARC Expert Group on Accreditation (SEGA) held on July 30 - 1, 2022 through Virtual Mode. The meeting was conducted in coordination with SAARC, SARSO and PTB, Germany. The program witnessed participation from Accreditation Body Representatives and National Accreditation Focal Points (NAFPs) of Bangladesh, Bhutan, India, Nepal, Sri Lanka and Pakistan.



NABL 6th PTP / RMP Conclave was successfully conducted by NABL on August 25 - 26, 2022 at Bengaluru.



NABL has conducted 5-Day Assessor Training Program as per ISO 15189: 2012 at Institute for Studies in Industrial Development (ISID), Delhi during September 27 to October 1, 2022.



NABL has conducted stakeholders meeting for accredited Testing, Calibration & Medical testing laboratories at Mumbai on February 2, 2023.



2

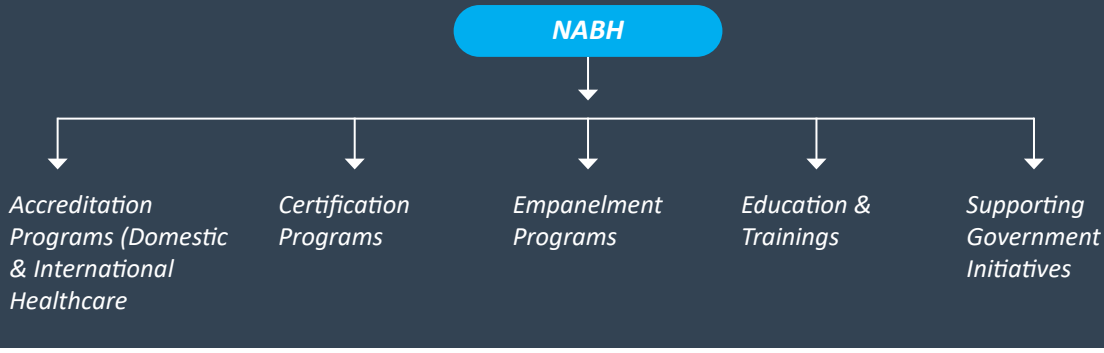
National Accreditation Board for Hospital and Healthcare Providers (NABH)

National Accreditation Board for Hospitals and Healthcare Providers (NABH), since its inception in 2006, has played a pivotal role in effecting a remarkable & significant positive change in the approach taken by the healthcare providers towards the management & delivery of the healthcare services to the patients. It is one of the constituent boards of Quality Council of India (QCI) and is taking care of the functioning of accreditation, certification & empanelment programmes for healthcare organizations. NABH has been established with the objective of enhancing health systems & promoting continuous quality improvement and patient safety. The board while being supported by all stakeholders, including industry, consumers, government, enjoys absolute functional autonomy in its operation. NABH standards focus on patient safety and quality of the delivery of services by the healthcare facilities in the changing healthcare environment. Through its various programs, it focuses on providing the best of healthcare across the masses.

NABH provides accreditation/certification to hospitals in an objective, non-discriminatory manner regardless of their ownership, size and degree of independence.

NABH, in its own turn, observes the standards ordained by International Society for Quality in Healthcare (ISQua). ISQua has accredited NABH. The approval of ISQua authenticates that NABH standards are in consonance with the global benchmarks set by ISQua.

NABH ACTIVITIES



Accreditation Programs: NABH offers accreditation to Hospital, Blood Banks and Transfusion Services, Blood Storage Centres, Small Healthcare Organisations, Dental Care Facilities, AYUSH Hospitals, Medical Imaging Services (MIS), Primary Health Centres (PHCs), Allopathic Clinics, Oral Substitution Therapy (OST) Centres, Clinical Trial (Ethics Committees), Eye Care Organisations (ECO) and Panchkarma Clinics, Integrated Rehabilitation Centres For Addicts (IRCAs).

Certification Programs: NABH offers certification to Medical Laboratories, Nursing Excellence, Entry Level Certification for Hospitals, Entry Level Certification for Small Healthcare Organizations, Emergency Department in hospital, Entry Level Certification for Ayush Centres, Entry Level Certification for Ayush Hospitals.

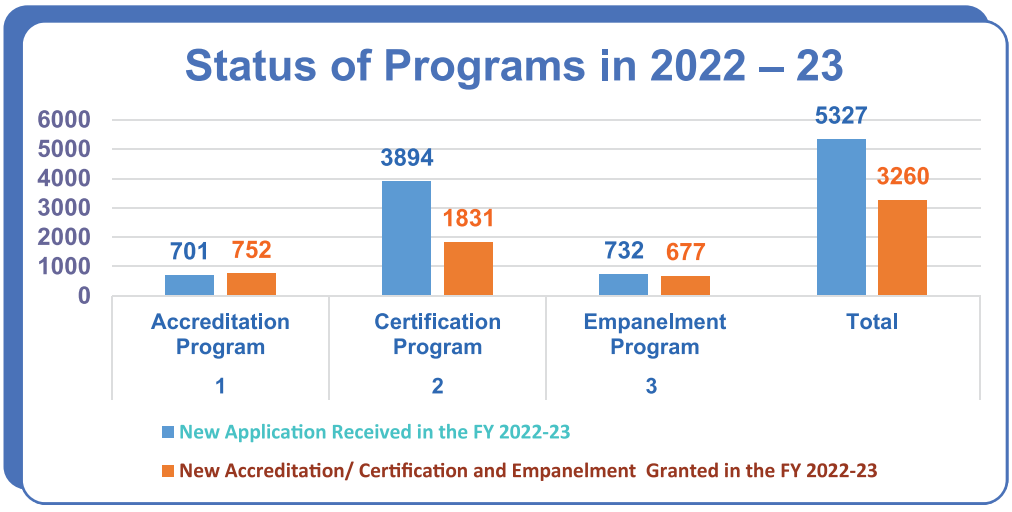
Empanelment Programs: NABH offers Central Government Health Scheme (CGHS), Ex-Serviceman Contributory Health Scheme (ECHS) and Medical Value Travel Facilitator (MVTF).

International: NABH offers accreditation services for overseas facilities under Hospital Accreditation Program, Small Healthcare Organisation (SHCO) Accreditation Program, Eye Care Organisation (ECO) Accreditation program & Ayush Accreditation Program.

Trainings & Education: NABH conducts Assessor Training Courses, Programme on Implementation (POIs), Education Interactive Workshops and Awareness Programmes.

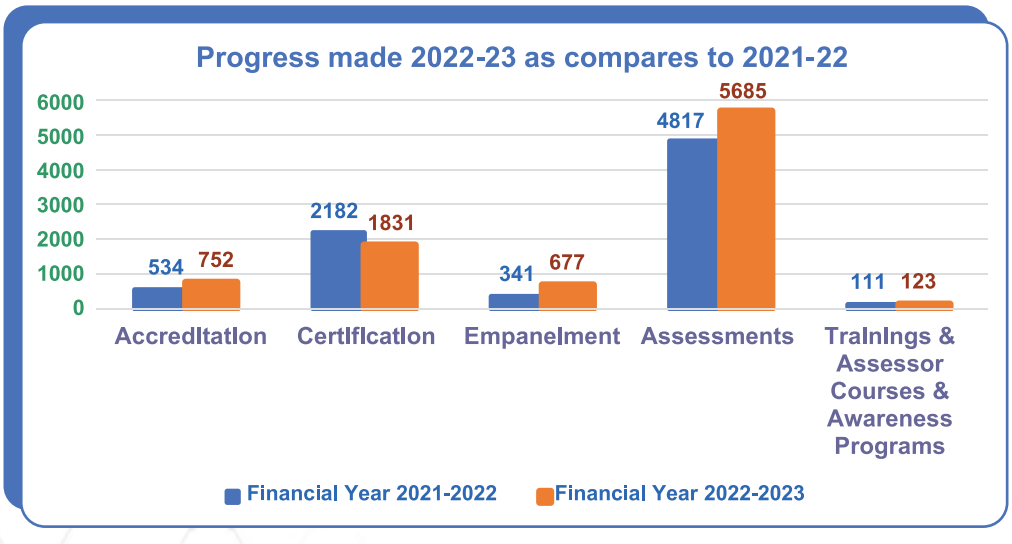
2.1. During the period of April 2022 to March 2023 following is status of new application received and new Accreditation/Certification granted.

S.No.	Name of the Program	New Application	New Accreditation/ Certification
Accreditation Program			
1	Hospital Accreditation Program	186	239
2	Small Healthcare Organisation (SHCO) Accreditation Program	219	182
3	Blood Bank Accreditation Program	11	4
4	Medical Imaging Services Accreditation Program	36	57
5	Allopathic Clinic Accreditation Program	13	15
6	Dental Accreditation Program	84	90
7	AYUSH Accreditation Program	34	35
8	Panchakarma Clinics Accreditation Program	21	15
9	Clinical Trial (Ethics Committee) Accreditation Program	3	5
10	Eye Care Organization	94	110
	Total	**701**	**752**
Certification Program			
1	Entry Level Hospital	719	256
2	Entry Level Small Healthcare Organisation	3062	1491
3	Nursing Excellence Program	38	24
4	Medical Laboratory Program	23	10
5	Emergency Department in the Hospital	5	7
6	Entry Level AYUSH Hospitals & Centres	47	43
	Total	**3894**	**1831**
Empanelment			
1	Ex Serviceman Contributory Health Scheme (ECHS) Empanelment Program	333	343
2	Central Government Health Scheme (CGHS) Empanelment Program	386	326
3	Medical Value Travel Facility (MVTF) Empanelment Program	13	8
	Total	**732**	**677**



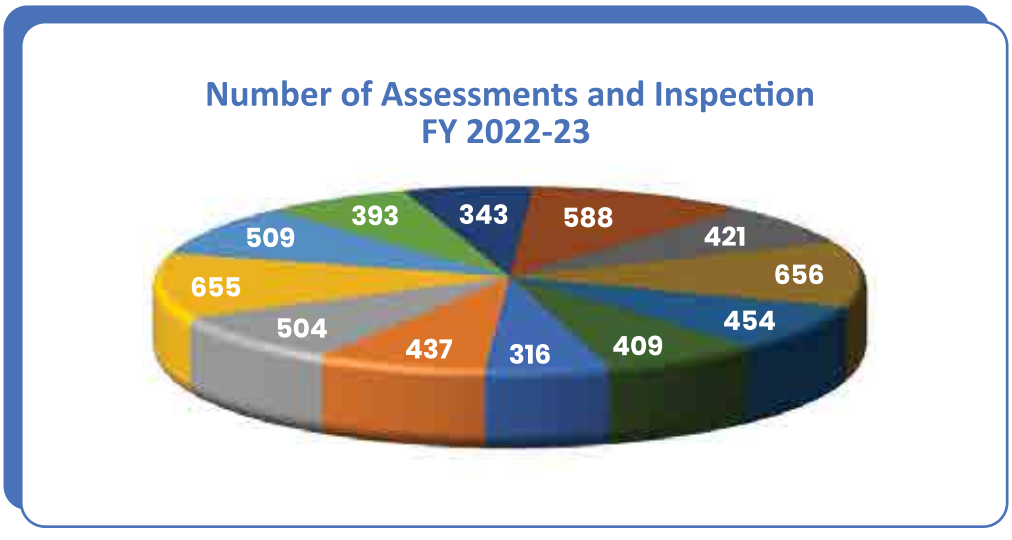
2.2 Progress in 2022-23 as compared to 2021-22.

Activities	Financial Year 2021-2022	Financial Year 2022-2023
Accreditation	534	752
Certification	2182	1831
Empanelment	341	677
Assessments	4817	5685
Trainings & Assessor Course	111	123



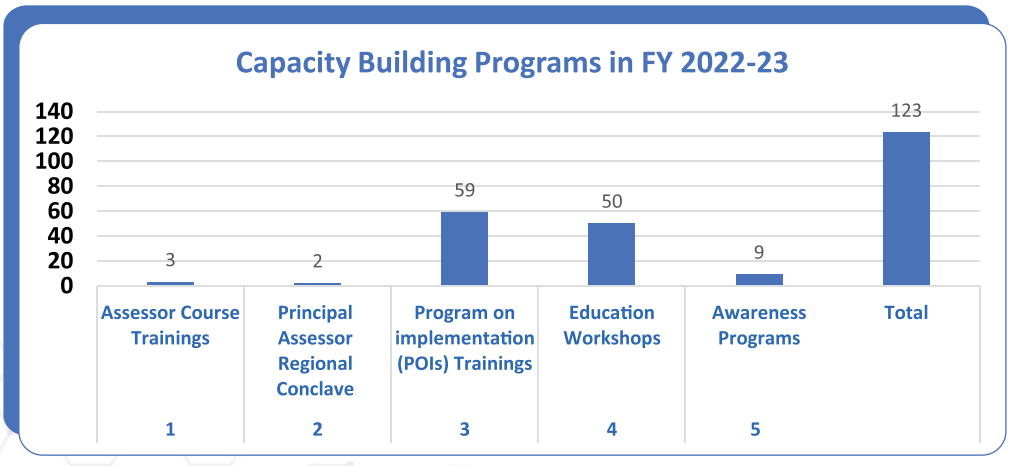
2.3. Number of Assessments and Inspection in the FY 2022-23.

Month & Year	Number of Assessments
April 2022	316
May 2022	437
June 2022	504
July 2022	655
August 2022	509
September 2022	393
October 2022	343
November 2022	588
December 2022	421
January 2023	656
February 2023	454
March 2023	409
TOTAL	**5685**



2.4. Status of NABH Assessor Training Courses, Education Trainings & Education Workshops under Quality Connect Learning with NABH.

S.No.	Name of Training Programs	Total Nos.
Assessor Training Course		
1.	Hospital Accreditation Assessor Course	1
2.	AYUSH Entry Level Assessor Course	2
	Total Assessor Courses	3
Principal Assessor Regional Conclave		
1.	Principal Assessor Regional Conclave at Bengaluru & Delhi	2
Programs on Implementation (POI)		
1.	Hospital POI on 5th Edition Standards	40
2.	AYUSH	16
3.	Medical Imaging Services (MIS)	1
5.	SHCO 3rd Edition Standard	2
	Total POI Courses	59
Education and Training Workshops		
1	Clinical Audit	14
2.	Continual Quality Improvement	12
3.	Documentation Requirement for Patient Safety	13
4.	Good Clinical Trial Practices (GCP)	10
5.	Basic Life Support	1
	Total Education and Training Workshops	50
Awareness Programs & Webinars		
1	Total Awareness & Webinars	9



Glimpse of NABH Trainings



Hospital Assessor Training Course at Delhi



POI on 5th Edition Hospital Standards at New Delhi



POI on 5th Edition Hospital Standards at Kollar, Karnataka



POI on 5th Edition Hospital Standards at Bengaluru



POI on 5th Edition Hospital Standards at Bengaluru, Karnataka



POI on 5th Edition Hospital Standards at Jhajjar, Haryana



POI on 5th Edition Hospital Standards at Chandigarh



POI on Medical Value Travel Facilitator (MVTF) at New Delhi



NABH Principal Assessor Regional Conclave at Bengaluru



NABH Principal Assessor Regional Conclave at Delhi



Basic Life Support Training for QCI Staff at New Delhi



Basic Life Support Training for QCI Staff at New Delhi

2.5. Certification Awarded to AYUSH Entry Level Hospital & Center: NABH Awarded Ayush Entry Level certificates to first five hospital/centers in the august presence of Secretary, Ministry of Ayush, New Delhi.



Certification Awarded to AYUSH Entry Level Hospital & Center, presence of Secretary, Ministry of Ayush



Team Meeting with Chairman NABH



Meeting with CEO, National Health Authority

2.5.1. SHCO standards 3rd Edition: SHCO 3rd edition standards were launched on August 31, 2022. The transition plan has been made and is available on the NABH website for the SHCOs for compliance.



2.5.2. NABH associate partner in FICCI Heal Conference: NABH was an associate partner and had prominent presence during the FICCI Heal Conference 2022 which was conducted from October 10 to 12, 2022.



2.5.3. New Programme and Standards under drafting stage: Care Home standards (accreditation programme): Framework of standards is ready and the same will be shared with the key stakeholders by CII for comments.

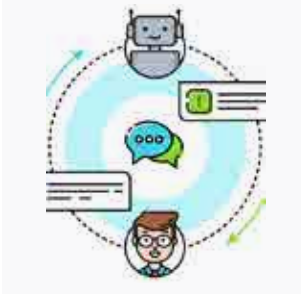
Standards for Stroke management (excellence standards): CEO NABH and DD, NABH attended the World Stroke Alliance Conference held from August 10 to 13, 2020 at Sau Paulo, Brazil. Proposal has been submitted to WSO for assessment of stroke clinics based on predefined criteria.



2.5.4. Chatbot for Entry Level programme (HOPE portal): With the objective of providing complete guidance to the hospitals starting from information about the programme till certification under HOPE portal, a Chatbot is designed. NABH has worked with COGNO-AI for the same.

Through this bot, the content present on the website is presented in a very structured way to the users on WhatsApp and only specific information can be passed on to the users as and when asked for or enquired about such as specific fee structure, information about any specific module, eligibility criteria for any specific certifications, etc.

It has been named as ASHA which means Hope and has been launched on August 26, 2022.





Glimpse of MoU Signing:



NABH has signed an MoU with Smile Train India



NABH has signed an MoU with Federation of Obstetric and Gynecological Societies of India (FOGSI)





NABH has signed an MoU with National Health Authority (NHA)





NABH has signed an MoU with World Stroke Organization (WSO)



NABH has signed an MoU with Ex-Serviceman Contributory Health Scheme (ECHS)

2.5.5. NABH Quality Connect Newsletter: WHO had proposed the theme for World Patient Safety Day, 2022 as "Medication without harm". In order to promote, NABH Quality Connect Newsletter issue 04 was worked upon and released on October, 2022. The newsletter has forewords, columns and articles from Shri Piyush Goyal, Hon'ble Minister of Commerce and Industry and other leading experts from healthcare industry.

The 5th Edition of NABH Newsletter with the theme integrative medicine was also launched on February 2023.

2.6. New initiatives during to COVID Pandemic.

2.6.1. Revision of Standards: NABH has initiated the revision of standards for various accreditation and certification programs which include SHCO, Blood Bank, Medical Imaging Services (MIS) Guidebook, Entry Level Hospital & SHCO Standard, Nursing Excellence Standard & Allopathic Clinics.

2.6.2. Assessor Management:

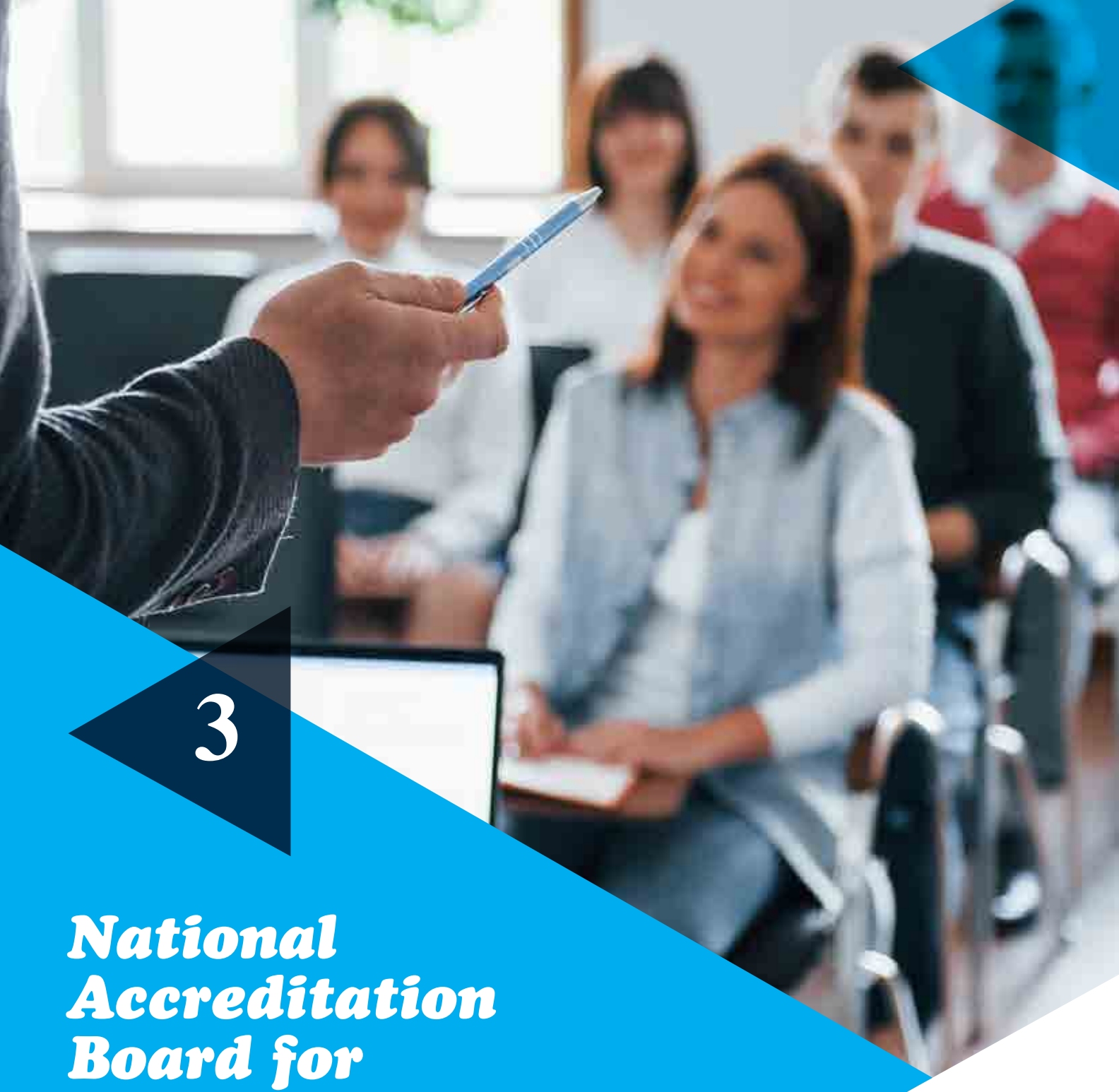
Following tasks for improvement are undertaken:

Assessor Records and updating assessors database: All empanelled assessors across the programs were requested to submit the updated biography & undertaking for renewal of the contract for the next term of 4 years. The master Assessor database of all programs has been updated.

a) **Policy Document review:** Revision of the document on Undertaking, Biography & Criteria for Assessor Selection, Training, Empanelment & Monitoring the Performance of Assessors as per ISQua standards has been done.

b) **Feedback:** Review & analysis of all the feedbacks received for the observers & upgrading them to Assessors accordingly has been done. The 360-degree feedback received from HCOs, Principal assessors & Assessors was reviewed & analysed & appropriate action initiated.

c) **Grievance Redressal:** Complaints, negative feedbacks & grievances related to assessors were looked into and appropriate actions taken.

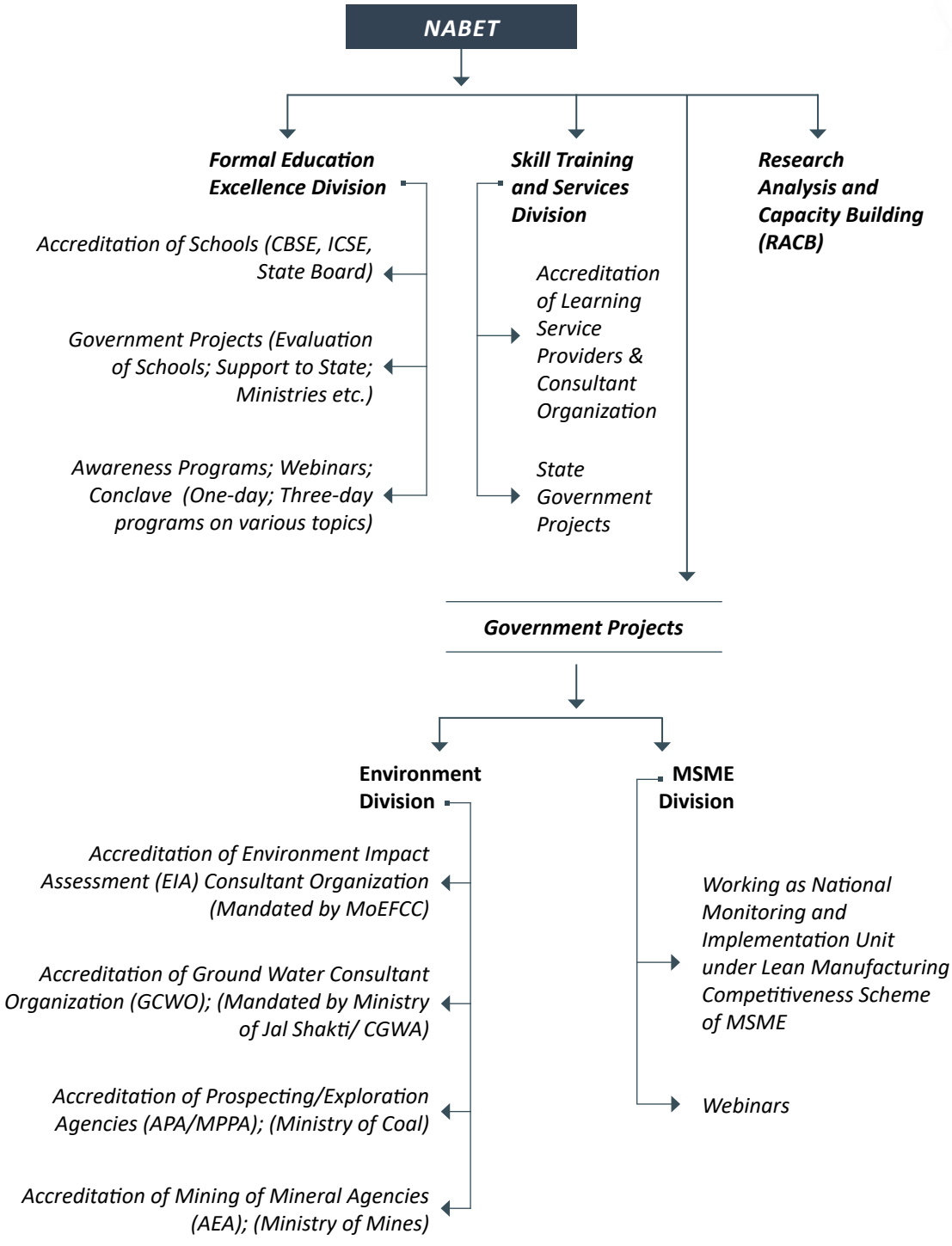


3

National Accreditation Board for Education and Training (NABET)

National Accreditation Board for Education and Training (NABET) is one of the constituent Boards of Quality Council of India with the mandate of working as accreditation body in arena of education, training and skill.

Structure of NABET



(Note: All Schemes operated by Environment Division are Gazette Notified / Recognised by the Government of India)

3.1. Formal Education Excellence Division

I. IMPACT STUDIES:

a) Study on Situational Analysis of Street Children (Baseline Survey of Street Children-State Child Protection Society (SCPS), Government of Assam: SCPS, Assam issued a letter of intent to FEED-NABET in April 2022 to conduct study on situational analysis of street children in Assam. In 2022-2023, all the districts of Assam have been surveyed as a part of the study and the report has been submitted to SCPS, Assam.



Change Management Workshop with district authorities, Guwahati



Pilot Assessment for identification of CISS, Guwahati

b) Child Rescue Operation, PAN India: National Commission for Protection of Child Rights (NCPCR) issued a work order to FEED-NABET in the month of June 2022 to record observations of Child rescue operations at 75 locations. FEED-NABET has completed observation assessment at all the locations and report has been submitted in the month of August 2022.



Media coverage of child rescue operation in bihar



Assessor observing rescue with the team of district police officers & officials



Child rescue operation at Delhi

c) Impact of COVID on Children with Special focus on Girls & CWSN (NCPCR): The objective of the study was to identify the problems faced by children during COVID related to education, mental health & overall well-being. The study has explored the impact of the pandemic on education and learning levels in India and the steps that can be taken by NCPCR to mitigate these impacts. The study has been completed in 5 states and the report on the outcomes of the study has been submitted to NCPCR.



Glimpse of field assessment

d) **District Need Assessment and Child Protection Plan (DNACP):** The objective of the study was to conduct a District need assessment of policies at the district level and prepare a plan in conjunction with issues like Child Abuse, Child Marriage, Corporal Punishment and Out-of-School children. The Study across 5 districts of Assam has been completed and the report for each district has been submitted to State Child Protection Society (SCPS), Govt of Assam.



Field assessment by QCI team



Interaction with school stakeholders as part of project

II. Assessment and Evaluations

a) **Rating of Nursing & Paramedical Colleges of Uttar Pradesh (UP):** On October 7, 2022, Uttar Pradesh State Government invited the Quality Council of India (QCI) to an event chaired by the Honorable Chief Minister of Uttar Pradesh, Shri Adityanath Yogi Ji. During the event, Uttar Pradesh State Medical Faculty (UPSMF) entrusted the QCI with the task to assess 722 nursing & paramedical institutes across the state of Uttar Pradesh affiliated with UPSMF.

The assessment process consists of four phases: self-assessment, desktop assessment, field assessment, and data submission to UPSMF. The Project Management Unit (PMU) was established with seven divisions in various districts of Uttar Pradesh to execute the field assessment.

More than 400 candidates underwent screening and interviews, approximately 200 candidates attended capacity-building workshops, and training (in classroom as well as on ground). The field assessment team(s) (one technical and one non-technical data validator) captures data using a predefined framework on daily basis on an online platform. The entire assessment process is live streamed and recorded through camera. Quality Coordinators guide and supervise the teams, while shadow observers ensure data quality by visiting 70% of the institutes daily. Currently, 629 colleges have been assessed, and the process is expected to be completed by the second week of April 2023.



Dr. R.P. Singh, Secretary General, QCI addressing technical assessors during training session





Glimpse of field assessment by assessors



Glimpse of field assessment by assessors

b) Assessment of Central Training Institutes (CTIs) and Administrative Training Institutes (ATIs) under Capacity Building Commission

NABET -QCI has been engaged by Capacity Building Commission as an agency to conduct assessment and accreditation of Central Training Institutes on a pilot basis. National Standards for Civil Service Training Institution (NSCSTI) for Assessment & Accreditation was launched on July 18, 2022 by Dr. Jitendra Singh, Minister of State, Ministry of Personnel, Public Grievances and Pension at the Capacity Building Commission office. The assessments are based on NSCSTI developed by the Capacity Building Commission (CBC). The NSCSTI consists of eight pillars and 59 questions that assess an institution's maturity level. The assessment process has five stages and institutes need to achieve a minimum score of 40 to be accredited. The accreditation certificate is valid for two years. Currently, 6 institutes are undergoing onsite assessment, 29 are undergoing desktop assessment, and 56 are in the process of self-assessment.



Visit to Central Bureau of Investigation (CBI) by NABET-QCI officials

III. Other Activities

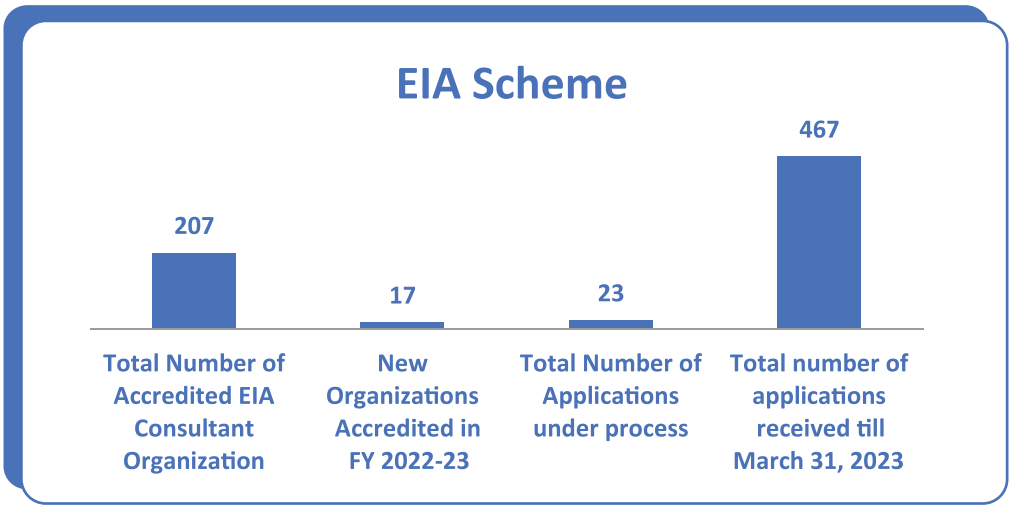
Program Implementation Partner (PIP): PIP scheme has been conceptualized to create a pool of certified credible organizations at regional level who may handhold/ guide/ assist schools to prepare for NABET accreditation. The process of empanelment of PIP includes submission of application and documents, training of experts of PIP followed by review. The renewal of certificate of the organisation shall depend upon the pre-defined criteria and compliance to conditions of PIP scheme and complaints.

3.2. Environment Division

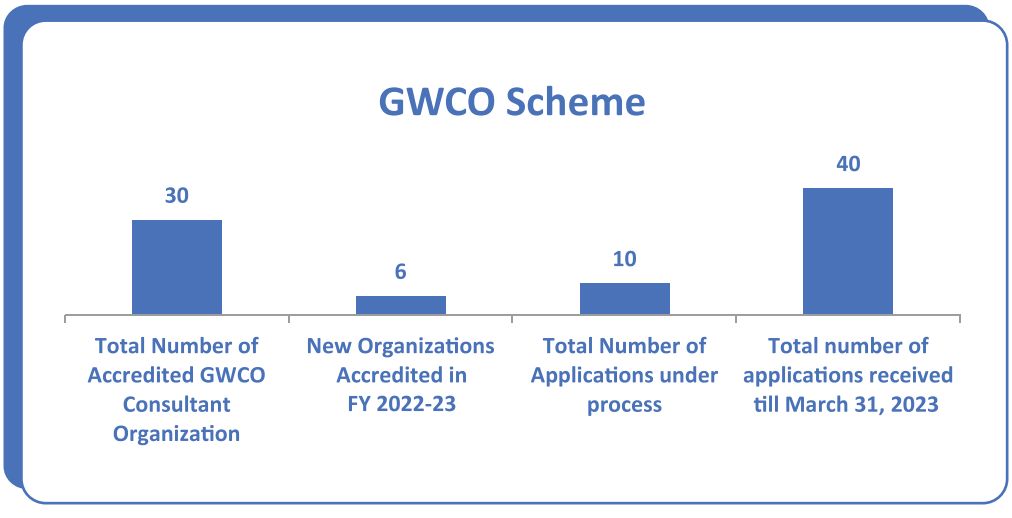
a) Environment Division of NABET is currently executing four Accreditation schemes viz. Environment Impact Assessment (EIA) consultant organization under Ministry of Environment Forest and Climate Change (MoEFCC); Ground Water Consultant Organization under Jal Shakti Mission; Prospecting / Exploration Agencies (Accreditation of Prospecting Agencies (APA)/ Mining Plan Preparing Agencies (MPPA)) under Ministry of Coal; Mining of Minerals (Accreditation Scheme for Exploration Agencies in Mineral Sector (AEA)) under Ministry of Mines).

b) Application Status / Achievements:

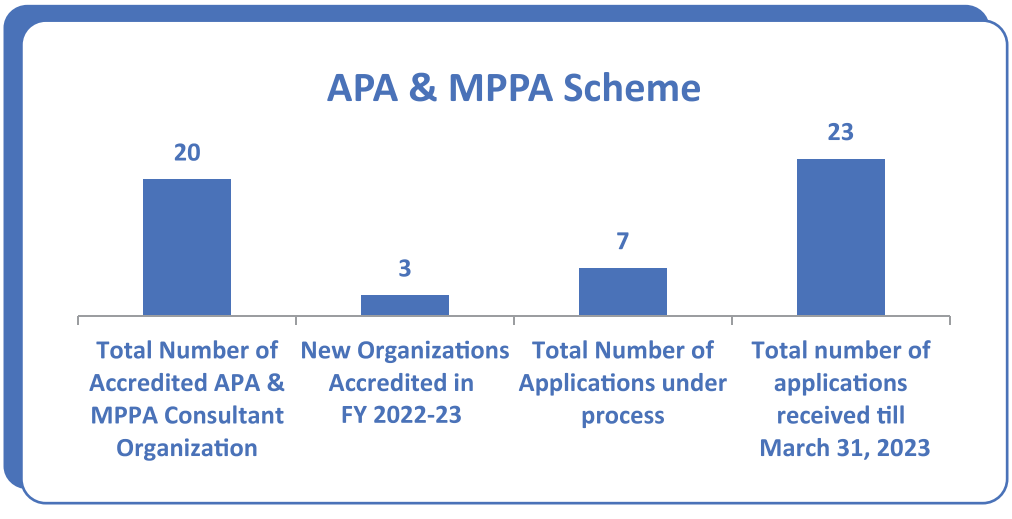
i) Accreditation Scheme for Environment Impact Assessment Consultant Organization.



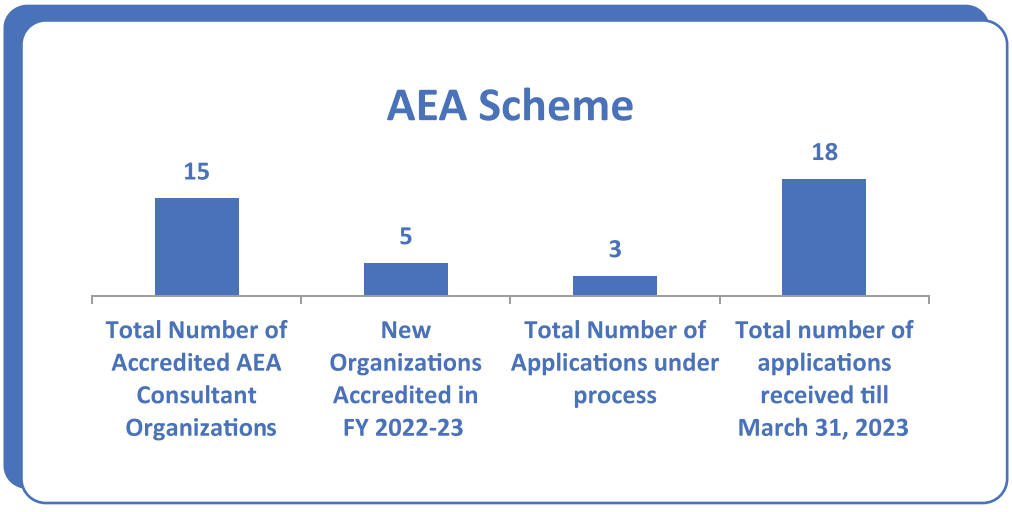
ii) Ground Water Consultant Organizations.



iii) APA & MPPA Scheme.



iv) AEA Scheme



c) Assessor Meet

i. 12th EIA Assessor Meet'-2022 held at Bhimtal, Uttarakhand, from August 22nd to 24, 2022. The meet was attended by EIA Technical Committee, Accreditation Committee members and Assessors.

ii. 2nd Ground Water Consultant Organization (GWCO) , Prospecting/Exploration Agencies (APA) & Minining Plan Prerpating Agencies (MPPA) and 1st Exploration Agencies for Minreal Sector (AEA) Assessor Meet -2022 (August 24 to 26, 2022): The meet was attended by GWCO, APA & MPPA and AEA Technical Committee, Accreditation Committee members and Assessors.

3.3. Research Analysis and Capacity Building Division (RACB)

RACB has been working to explore new opportunities in the areas related to QCI and to foster new tools and practices for diversification. In this context the division is jointly working with various division, boards and organizations both inside and outside the QCI. The division is working to promote higher education, research, applied sciences and technologies which are relevant in the current transformational period.

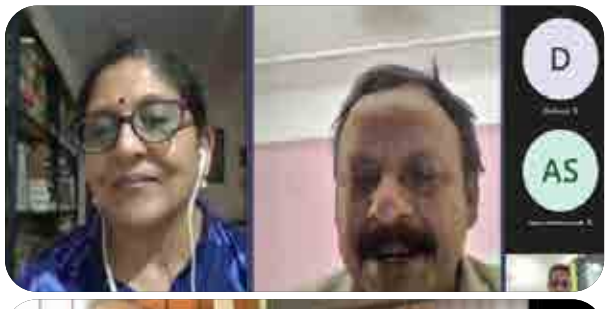
Information related to various major activities:

1. Indo-U.S. Science& Technology Forum (IUSSTF)

This prestigious project was awarded to the division by IUSSTF. The main aim of the proposal was to carry out the impact analysis of IUSSTF's programmatic portfolios. The analysis included evaluation of research projects/fellowships/collaborative R&D tie ups/scientific exchange programs/ innovations under Virtual Networked Centres & Bilateral Workshops being taken up by the forum followed by an outcome-based assessment framework developed by the division in order to obtain the desired outcomes.

The division interacted with stakeholders under the forum (Indian & US's PIs) to gauge the impact of the program.

Below are few glimpses from the interaction: -





2. **Promotion of R&D Activities at I.K. Gujral Punjab Technical University (PTU) Kapurthala**

   RACB was submitted a detailed proposal to PTU, in terms of future steps required to be taken to further improve their R&D capabilities.

   The objective and aim of this proposal will aim at preparing a study report on R&D activities supporting PTU in strengthening its research programs.

3. **Access to Knowledge for Technology Development & Dissemination (A2K+) Studies (Ministry of Science and Technology Government of India**

   The proposal has been technically accepted by DSIR. On-line presentation on technical aspects of the proposal has been delivered on November 1, 2022.

4. **In-house research work on NEP 2020 and QS 5-Star Ranking**

   Research work has been done and documentation has been prepared.

3.4. Skill Training and Service Division (STS)

i) Ranking of Polytechnics (Odisha) - 102 Polytechnics

a) State Council for Technical Education & Vocational Training (SCTE&VT) has awarded the work related to Ranking of Polytechnics. Ranking Report of 102 Polytechnics was released by Hon'ble Minister Skill Development & Technical Education Department, Shri Pritiranjan Gharai on August 2, 2022 in presence of Dr. R.P. Singh, SG, QCI; Dr. Manish Kumar Jindal, CEO, NABET and other senior officers from Skill Development and Technical Education Department.



Release of Ranking Report of 102 Polytechnics by Hon'ble Minister Skill Development & Technical Education Department, Shri Pritiranjan Gharai on August 2, 2022 in presence of Dr. R.P. Singh, SG, QCI; Dr. Manish Kumar Jindal, CEO, NABET and other senior officers from Skill Development and Technical Education Department

b) Post completion of 1st round of ranking of polytechnic, NABET is currently executing second round of ranking of Polytechnic



Opening Meeting with Chairman SCTEVT for 2nd Phase of Ranking of Polytechnics

ii) Study of Assessment and Certification of RSETI (Rural Self Employment Training Institute) Trainees by the Assessment and Quality Assurance Team of the National Academy of RUDETI (NAR)

Assessment and Certification Board of RSETI has the responsibility to conduct assessment and certification of the trainees being trained by RSETI's across the country. Prime objective of current study is to undertake the study of effectiveness of system and process being adopted by assessment and certification board with respect to assessment and certification of trainees as well as to see the implementation of SOP being developed by Assessment and Certification Board.



Glimpses of Assessment of Trainees: Training being carried out at RSETI in the month of March 2023 at different locations. In total 6 RSETIs to be covered under the project comprising of 540 Trainees; 24 Assessors and other officials of RSETI' like Director, State Controllers and others.

3.5. MSME Division

Launch of MSME Competitive (Lean) Scheme 2022 – March 10, 2023

The MSME Competitive (LEAN) Scheme 2022 is an initiative of Government of India for enhancing the competitiveness of MSMEs by promoting the adoption of Lean tools and techniques.



Inaugural Session

Hon`ble Minister for MSME Shri Narayan Rane launched the MSME Competitive (LEAN) Scheme on March 10, 2023 at NDMC Convention Centre, Sansad Marg, New Delhi. This Scheme is an extensive drive to create awareness amongst MSMEs about Lean tools and techniques.

To support MSMEs, Government of India (GoI) will contribute 90% of implementation cost for handholding and consultancy fees. There will be an additional (GoI) contribution of 5% for the MSMEs which are part of SFURTI clusters, owned by Women/SC/ST, NER located and MSMEs which are registering through industry association/ Original Equipment Manufacturing (OEM) organizations after completing all levels.

3.6. Outreach Activities of NABET

a) 1st Regional School Quality Conclave: FEED conducted 1st Regional School Quality Conclave in partnership with Education Promotion for India (EPSI) for larger outreach on July 30, 2022 in Chennai. The theme of the conclave was "Quality Assurance & Accreditation in School Education". The Program was designed for Principals, Educationists, Management Committee Members, Teachers, Curriculum Developers, Education Consultants, Education Department officials, etc.



1st regional school quality conclave held in Chennai

b) 2nd Regional School Quality Conclave: FEED conducted 2nd Regional School Quality Conclave in partnership with Edu Quality India for larger outreach on September 23, 2022 in Coimbatore. The Program was designed for Principals, Educationists, Management Committee Members, Teachers, Curriculum Developers, Education Consultants, Education Department officials, etc. The inaugural session was graced by Dr. V. Geethalakhsmi, Vice Chancellor, Tamil Nadu Agricultural University. In the program, 60+ participants approximately attended the event.



Ms. Madhu Ahluwalia addressing august audience on Grading & Accreditation of Schools



Inaugural session of 2nd Regional School Quality Conclave

c) **3rd Regional School Quality Conclave, Mumbai:** FEED-NABET conducted 3rd Regional School Quality Conclave in partnership with Education Promotion for India (EPSI) on November 21, 2022 in Mumbai.







3rd Regional School Quality Conclave held in Mumbai - November 21, 2022

d) Meeting with Accredited Environment Impact Assessment (EIA) Consultant Organizations -July 29, 2022.

'Meeting with Accredited EIA Consultnat Organisations' held in Hyderabad (Southern Region) on July 29, 2022. Representatives of regulatory authorities (MoEFCC, Expert apparisal committee, State Expert apparisal committee, State Environmental impact assessment authority) and Accredited EIA consultnat organisatons particiapted in this event.

e) Meeting with Accredited Consultant Organizations on Issues in PRIVESH (September 19, 2022).

A meeting (virtual) with Accredited EIA Consultant Organisations on issues in PARIVESH under the chairmanship of Dr. S.K. Bajpayee, Joint Secretary, MoEFCC was held on September 19, 2022.



4

National Accreditation Board for Certification Bodies (NABCB)

NABCB

The National Accreditation Board for Certification Bodies (NABCB), a constituent Board of the QCI, was established in year 2000 and provides accreditation to Certification, Inspection, and Validation & Verification Bodies as per International Standards (ISO/IEC).

NABCB is a member of international bodies, the International Accreditation Forum (IAF), the International Laboratory Accreditation Cooperation (ILAC) and the Asia Pacific Accreditation Cooperation (APAC) and is signatory to their Multilateral Mutual Recognition Arrangements (MLAs / MRAs) for Management Systems (ISO/IEC 17021-1), Product (ISO/IEC 17065), & Persons (ISO/IEC 17024) certifications; Inspection (ISO/IEC 17020) and Validation & Verification (ISO/IEC 17029) which provide international equivalence & acceptance to accredited certificate & reports. NABCB is also recognized by many international sector specific certification Scheme Owners e.g. Global G.A.P, International Featured Standards (IFS), Global Seafood Alliance-Best Aquaculture Practices (GSA-BAP), British Retail Consortium (BRCGS), Programme for Endorsement of Forest Certifications (PEFC), FSSC 22000 Foundation, FAMI-QS, International Civil Aviation Organization-Carbon Offsetting & Reduction Scheme for International Aviation (ICAO-CORSIA), VERRA, Sustainable Electronics Recycling International (SERI), and International Society of Automation (ISA) Secure for Cybersecurity of Industrial automation.

Conformity Assessment has assumed a vital role in international trade in view of provision for relying on accreditation under both TBT and SPS Agreements of WTO. Increasingly, the Regulatory Bodies world over are relying on national accreditation in recognizing Conformity Assessment Bodies for the purpose of verifying compliance to regulations. Accreditation helps to bring down technical barriers to trade both in regulatory as well as voluntary sectors, apart from G2G bilateral / multilateral trade agreements.



4.1. Accreditation Status as on March 31, 2023:

Accreditation Programmes	Accreditations	Applications
Quality Management Systems (QMS)	40	09
Environmental Management Systems (EMS)	16	05
Inspection Bodies (IB)	95	18
Food Safety Management Systems (FSMS)	23	08
Occupational Health and Safety Management Systems (OHSMS)	12	06
Product Certification (PCB)	28	07
Information Security Management Systems (ISMS)	07	03
Energy Management Systems (EnMS)	06	00
Information Technology Service Management Systems (ITSMS)	02	01
Personnel Certification (PrCB)	09	02
Road Traffic Safety Management Systems (RTSMS)	-	-
Trustworthy Digital Repositories Management Systems (TDRMS)	01	-
Greenhouse as Validation and Verification Bodies (GHG)	05	01
Business Continuity Management Systems (BCMS)	01	-
Anti-Bribery Management Systems (ABMS)		01
Asset Management Systems (AMS)	-	01
Facility Management Systems (FMS)	-	-
Aerospace Quality Management Systems (AQMS)	-	01

CERTIFICATION / INSPECTION / VALIDATION & VERIFICATION RELATED ACTIVITIES:

4.2. INTERNATIONAL EQUIVALENCES

4.2.1. India is making waves in the world of Accreditation systems!

We are proud to announce that India has made it to the Top 5 nations in the world for its rigorous and fair accreditation processes. This achievement is a testament to our country's commitment to quality and excellence in all industries.

NABCB is working relentlessly to improve the quality infrastructure of the country. We have launched new Accreditation Schemes such as Asset Management Systems, Facility Management Systems, Anti-Bribery Management systems, Aerospace QMS and coming up with more relevant schemes across the sectors. NABCB has granted accreditation to more than 100 inspection bodies thus ensuring that products, processes and services are as per International Standards and are globally acceptable.

As the National Accreditation Body of India, NABCB congratulates all stakeholders and those who have worked hard to make this possible!

4.2.2. FAMI-QS recognizes NABCB as the sole Accreditation Body for India

FAMI-QS (An International Certification Scheme for Feed Specialty Ingredients) in its latest Certification Instructions, has mandated that all the Certification Bodies based in India shall seek Accreditation for FAMI-QS scheme exclusively from NABCB. All FAMI-QS certificates from India shall be henceforth issued under NABCB Accreditation. These changes are effective from January 01, 2023.

The cooperation between NABCB and FAMI-QS has further strengthened with this decision.



4.3. NEW ACCREDITATION SCHEMES

4.3.1. Accreditation Scheme for Facility Management Systems

NABCB has launched Accreditation Scheme for Certification Bodies certifying organizations for Facility Management System in accordance with ISO 41001: 2018 in October 2022.

With the launch of Facility Management Systems scheme, NABCB has become one of the few accreditation bodies globally for granting accreditation to Certification Bodies certifying organization providing facility management as per ISO 41001: 2018. This Standard provides a robust framework to develop, implement and maintain effective facilities management globally, in a variety of industries. This standard is not sector specific and it is applicable to all organizations or parts of organizations whether public or private sector, regardless of the type, size and nature of the organization or geographical location.

NABCB intends to serve industry, relevant stakeholders and country with the launch of Facility Management systems. This has further aligned with the QCI & NABCB vision and mission to improve the quality of life for common citizens of India and make India self-reliant.

4.3.2. NABCB Launched Accreditation Scheme for Certification Bodies certifying organizations for Aerospace Quality Management Systems

NABCB has launched Accreditation Scheme for Certification Bodies certifying organizations for Aerospace Quality Management Systems in accordance with AS 9104-1 standard in February 2023.

This scheme aims to ensure that organizations in the aerospace industry meet the highest standards for quality and safety.

AS 9100 standard is international standard that specifies the requirements for a quality management system (QMS) in the aviation, space and defense industry. By obtaining accreditation under this scheme, organizations can demonstrate that their QMS meets the requirements of this standard.

This new accreditation scheme is a significant step towards improving the quality and safety of the aerospace industry, and NABCB is proud to be a part of it.

4.4. INTERACTION MEETING WITH STAKEHOLDERS

4.4.1. Annual Meeting with Certification Bodies

NABCB Annual Certification Bodies (CBs) interaction meeting was organized on March

27, 2023. This meeting was organized in Hybrid mode. This meeting was attended by 83 participants.

4.4.2. Annual Meeting with Inspection Bodies

NABCB Annual Inspection Bodies (IBs) interaction meeting was organized on March 28, 2023. This meeting was organized in Hybrid mode. This meeting was attended by 68 participants.

4.5. UPDATE ON ASSESSORS' CONCLAVE & TRAININGS

4.5.1. NABCB Assessors' Conclave 2022

NABCB conducted its Assessors' Conclave for information exchange and harmonization of its assessors on November 7-8, 2022 in Manesar.



(NABCB Assessors' Conclave on November 7 – 8, 2022)

4.5.2. NABCB Assessors' Training Programme on ISO/IEC 17020:2012

In order to enhance the NABCB Assessors pool and to train the existing assessors on different standards, NABCB conducted 3-day Assessors' Training on ISO/IEC 17020:2012 from November 10-12, 2022 in New Delhi.



(NABCB Assessors' Training on ISO/IEC 17020:2012 during November 10-12, 2022)

4.5.3. NABCB Assessors Training on ISO/IEC 17065:2012

In order to enhance the NABCB Assessors pool and to train the existing assessors on different standards. NABCB conducted 3-day Assessors' Training on ISO/IEC 17065:2012 from November 23-25, 2022 in New Delhi



(NABCB Assessors' Training on ISO/IEC 17065:2012 during November 23-25, 2022)

4.5.4. NABCB Assessors' Training on ISO/IEC 17021-1:2015

In order to enhance the NABCB Assessor's pool and to train the existing assessors on different standards. NABCB conducted 3-day Assessors' Training on ISO/IEC 17021-1:2015 from December 05-07, 2022 in New Delhi.



NABCB Assessors' Training on ISO/IEC 17021-1:2015 during December 05-07, 2022)

INTERNATIONAL CAPACITY BUILDING ACTIVITIES

4.6. INTERNATIONAL ACTIVITIES

4.6.1. IAF Database Principles - Webinar for APAC Members & their CB Representatives

A webinar for Update on IAF Database model & Principles were organized on April 13, 2022 for IAF and APAC members & their CB Representatives. The webinar was attended by more than 60 participants from different APAC economies.



(Webinar on IAF Database Principles on April 13, 2022)

4.6.2. Webinar on IAF CertSearch Portal

NABCB in partnership with the Quality Trade, Australia organized a virtual webinar on IAF Certsearch Portal on May 12, 2022 to facilitate the accredited certification bodies for updating certificates issued to their clients on IAF CertSearch database. More than 50 participants attended the webinar.



4.6.3. Webinar on R2V3 Certification Standard

NABCB in partnership with the Sustainable Electronics Recycling International (SERI) organized a virtual webinar on R2V3 Certification Standard on July 27, 2022 for NABCB accredited CABs.



(Webinar on R2V3 Certification Standard on July 27, 2022)

4.6.4. NABCB Webinar on ISASecure Certification Scheme

NABCB organized a webinar on January 05, 2023, in collaboration with the International Society of Automation (ISA) on the ISASecure Certification scheme for Operational Technology (OT) Cyber Security based on the ISA/IEC 62443 series of standards.



(Webinar on ISASecure Certification Scheme on January 05, 2023)

4.6.5. UK-India EoDB Workshop on "Asset Management Systems & Facility Management Systems"

Under the aegis of UK's Foreign, Commonwealth & Development Office (FCDO) in partnership with the Government of India for EoDB Programme, QCI/NABCB and BSI organised a UK-India Workshop on "Asset Management Systems & Facility Management Systems" on March 15-17, 2023 (in person) & March 22-23, 2023 (Virtual).



(UK-India EoDB Workshop on Asset Management Systems & Facility Management Systems in March 2023)

PARTICIPATION IN INTERNATIONAL MEETINGS

4.7. INTERNATIONAL MEETINGS

4.7.1. 8th SAARC Expert Group on Accreditation (SEGA) Meeting

NABCB participated in the 8th virtual SEGA meeting which was organized under SAARC-PTB MoU in cooperation with PNAC on June 30 & July 1, 2022.

The event was attended by 20+ participants from SAARC NBA like BSB, Govt. of Maldives, NBSM, PNAC, SLAB.

4.7.2. Indo-German Forum on Technical Regulation and Conformity Assessment

NABCB participated in Indo-German QI-Days Driving innovation, trade and sustainable economic development together on July 7-8, 2022.

Concluding Workshop: Cooperation between SAARC and PTB in the field of quality infrastructure.

SAARC Secretariat in partnership with PTB Germany hosted the Concluding Workshop at Kathmandu during October 11-12, 2022. This workshop culminates almost 2 decades of funding support provided by PTB to the SAARC region in developing its Quality Infrastructure (QI), especially accreditation and metrology.

Russian Standardization Week

On the occasion of the **World Standards Day,** was invited by the Russian Institute of Standardization to the Russian Standardization Week event held in St. Petersburg to present virtually on "Accreditation driving Conformity Assessment in Industry and Global Trade". The Quality Infrastructure (QI) as well as Accreditation Framework in India, especially relating to NABCB accreditation for various standards and conformity assessment schemes, driving conformity assessment across industry sectors and facilitating trade was presented.

4.8. SUPPORT TO GOVT / REGULATORS

4.8.1. QCI-NABCB Co-organized 7th National Standards Conclave (December 19-20, 2022)

QCI-NABCB co-organized the 7th National Standards Conclave 2022 with Department of Commerce, Govt. of India & CII.



(7th National Standards Conclave December 19-20, 2022)

4.8.2. Indian Industry Bodies meeting on Quality Infrastructure

NABCB organized the first ever Indian Industry Bodies meeting on Quality Infrastructure on January 16, 2023.

The event was attended by 40+ industry bodies physically and 200+ participants joined virtually.



(Indian Industry Bodies meeting on Quality Infrastructure on January 16, 2023)

4.8.3. DGFT Prescribes NABCB Accreditation for Streamlining of Halal Certification Process for Meat and Meat Products

DGFT has issued a notification on 6th April 2023 for exports of Halal Meat & Meat Products. According to notification, meat and meat products shall be allowed to be exported as "Halal certified", only if produced processed and/or packaged in a facility having a valid certification under the "India Conformity Assessment Scheme (i-CAS) Halal" of the Quality Council of India (QCI), issued by Certification body duly accredited by National Accreditation Board for Certification Bodies (NABCB).

APEDA is the monitoring Authority for the export of Halal Meat and Meat Products. All existing Halal Certification Bodies shall have six months' time from the date of issue of this notification to seek accreditation from NABCB for i-CAS Halal.

PROMOTIONAL ACTIVITIES

4.9. NABCB celebrates World Accreditation Day 2022

National Accreditation Board for Certification Bodies (NABCB) jointly with National Accreditation Board for Testing and Calibration Laboratories (NABL), organized a half-day programme to celebrate the World Accreditation Day (WAD) on June 9, 2022 based on the theme "Accreditation: Sustainability in Economic Growth and the Environment" in which all relevant stakeholders participated.

In the inaugural session of the event, eminent dignitaries Mr. Anil Agrawal, Additional Secretary, DPIIT; Mr. Rajeev Kher, former Commerce Secretary, and Mr. Adil Zainulbhai, Chairman, QCI and Dr. R. P. Singh, Secretary General QCI addressed the participants.

The NABCB Promotional Video was also unveiled in the Inaugural Session of WAD 2022.

A technical session was also conducted during the WAD 2022 event. The session focused on "Sustainability in Economic Growth and the Environment". Eminent speakers from Government and Regulators (MNRE, CPCB, DGCA & ICAR) spoke on key issues on how accreditation can support various stakeholders for sustainable business and economic growth.

More than 250 participants attended the in-person event organized at IHC, New Delhi, and more than 1000 participated / viewed the live streaming of the event on YouTube.









(World Accreditation Day on June 09, 2022)

4.10. CONSUMER / INDUSTRY AWARENESS PROGRAMMES are as follows:

- Webinar on NABCB accreditation for Inspection Bodies and its benefits to Industry & Government Body
- Webinar on NABCB accreditation for Road Traffic Safety Management Systems (RTSMS)
- Webinar on Food Safety Management Systems
- Webinar on Personnel Certification Scheme
- Webinar on Accreditation of Product Certification Bodies with an overview on ISO/IEC 17065:2012
- Webinar on Aerospace Quality Management Systems (AQMS) Standards and the Industry Controlled Other Party (ICOP) Scheme.
- Webinar on NABCB accreditation for Validation & Verification Bodies and its benefits to Industry & Government Bodies



5

National Board For Quality Promotion (NBQP)

The National Board for Quality Promotion (NBQP) is one of the constituent Boards of Quality Council of India. To promote Quality, the Board organizes events such as Quality Conclaves (independently/with external entities as well as QCI Boards and its divisions), workshops/ awareness programs/webinars & Quality Month Competitions. QCI has also instituted various award schemes & have also partnered with other entities to execute their Quality Award Scheme thereby motivating the industry to upgrade/enhance their processes through the application of appropriate Quality Tools & Techniques. It provides technical support to both Central/State government department & PSUs in implementing ISO Standards as well as in undertaking process improvement Projects as well as assessments in various fields. It also operates schemes for registration of Consultants/Auditors & Management System courses as well as Individual/ Corporate Professional Membership.

5.1 The highlights of the major activities and events carried out by the Board are summarized below.

5.1.1 Uttar Pradesh Quality Mission (Gunvatta Sankalp)

About Gunvatta Sankalp: Quality Council of India (QCI) organized UP's Gunvatta Sankalp on March 23, 2023 at Lucknow.

The Sankalp focused on critical quality interventions across Healthcare, Education, Skilling and MSMEs, among others. The event aimed to bring together all relevant stakeholders and provide them with a platform to interact, fostering an enriching discussion addressing existing bottlenecks, identifying actionable and creating a roadmap for paving an ecosystem of quality in UP as it makes its journey towards a $1 trillion economy.

The inaugural ceremony was followed by Technical Sessions:

Technical session 1: UP's vision towards 1 trillion Economy and the overarching role of Quality.

Technical session 2: Making U.P. an MSME Powerhouse.

Technical session 3: Assuring Quality Healthcare services in every district of UP.

Technical session 4: Innovating Skilling and Education through Quality.

The total number of speakers/moderators was 21 with 3 - 4 speakers and 1 moderator for each session. The event witnessed 300+ participants and delegates from esteemed organizations.



Shri Brijesh Pathak- Deputy CM, UP lighting the lamp during the inaugural session



Shri Jaxay Shah-Chairperson, QCI briefing the audience on the idea behind Gunvatta Sankalp.



Dr. R.P. Singh- Secretary General, QCI Inaugural address



Participants from various sectors attended the UP's Gunvatta Sankalp

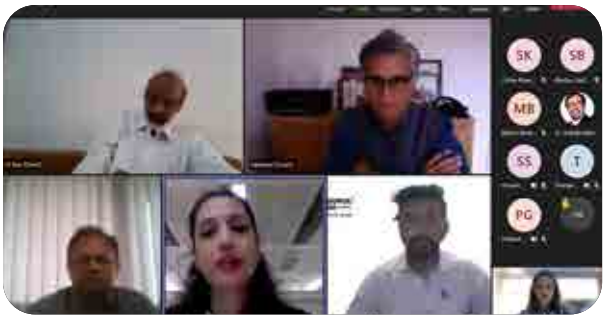
5.1.2 Quality Conclaves

The Board continued to operate Virtual Quality Conclaves (VQCs) and started QCI Powered Session to reach out to the stakeholders digitally and keep them updated on current quality trends.

The QCI powered sessions (QPS) and conclaves act as a platform for sharing and disseminating new ideas, practices, and directions by bringing together various stakeholders including regulators, industry chambers and associations, industry representatives and experts. The conclaves with their specific theme and diverse speakers bring invaluable experience and insights on the concurrent quality techniques, technologies, and best practices across industry sectors for a better understanding and adoption to stay relevant in today's competitive era and provide a direction for a better future.

The list and the details of VQCs and QPS organized during FY 2022-23 are as under:

Sr. No	VQC	Theme	Summary of the Conclave
1	21st VQC May'22	**Workplace Safety in MSME enhances productivity** (~303 delegates)	The conclave aimed to make factories a safe place to work at that will improve professionalism and labour productivity in MSMEs. The key points of discussion were based on increasing operational efficiency to remain competitive. The Occupational Safety and Health (OSH) role in improving the product quality and preventive maintenance of machines that prevent accidents and improve productivity besides deriving benefits in Lean Manufacturing (scheme of MoMSME). The conclave welcomed specialist speakers from the Indian government (DGFASLI, QCI), ILO and industry including an award-winning factory part of the ILO SCORE Programme.
2	22nd VQC June'22	**Drone Sector: A Way to Quality** (~388 delegates)	The conclave's primary objective was to discuss how the UAS sector in India plays a crucial role in achieving the vision of a self-reliant India by understanding the current operations of the ecosystem and pooling the necessary resources available to deliver the quality products in the market. The Conclave had been conceptualized to discuss and provide a platform for key stakeholders of the UAS industry to deliberate on the Importance of Quality, Policy, Safety, Security, Compliance and the role of certification in the UAS sector and the desirability of concrete steps to transform India as a drone hub by 2030.
3	23rd VQC July'22	**E-waste Management Quality Strategies for driving towards Circular Economy** (~354 delegates)	The Conclave provided a platform for key stakeholders (government, industry, recyclers, academic and training institutions, entrepreneurs, and consumers) in the e-waste sector for discussing e-waste management strategies. The criticality of handling and disposal of e-waste in India has become pertinent, as it has been flagged as a red category for environmental and health challenges.
4	24th VQC July'22	**Decarbonisation, Climate Change and Sustainability** (~307 delegates)	The Conclave aimed to discuss the challenges in achieving Carbon Emissions, Climate Change and Sustainability goals. The Conclave had been conceptualized to discuss with key stakeholders of the environment sector to deliberate on the importance of environment-friendly practices.



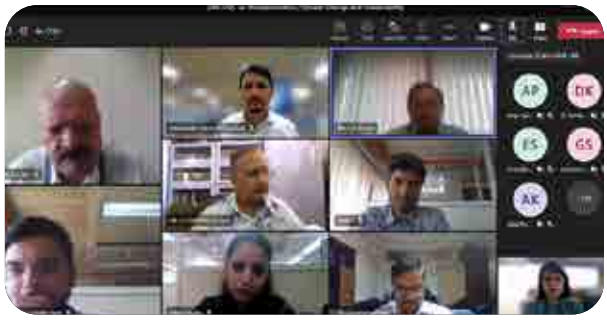
21st VQC: Workplace Safety in MSME enhances productivity



22nd VQC: Drone Sector: A Way to Quality



23rd VQC: E-waste Management Quality Strategies for driving towards Circular Economy



24th VQC: Decarbonisation, Climate Change and Sustainability

5.1.3 QCI Powered Sessions

S. No	Date, Location	Theme	Association & Board/ Division	Summary of the Event
1	April 23, 2022 Mumbai	Applying Industry Best Practices in Health Sector: Focusing on Value Based Patient Health Outcomes	AHPI & NABH	A 2-day Global conclave was organized by the Association of Health Providers India (AHPI) on April 22 & 23, 2022. The theme of the conclave was "Applying Industry Best Practices in Health Sector: Focusing on Value Based Patient Health Outcomes". Quality Council of India (QCI), as the knowledge partner for the AHPI, powered the session "Quality Governance and Technological Initiatives in Healthcare." The session focused on the need for more effective quality governance with technological interventions in the healthcare sector. It also addressed the changing health risks and the significance of quality healthcare. QCI Secretary-General, Dr Ravi P Singh and CEO of National Accreditation Board for Hospitals & Healthcare Providers (NABH), Dr Atul Mohan Kochhar spoke on the occasion.
2	June 10, 2022 New Delhi	National Conference on 'Transforming India with Quality & Intelligent Infrastructure'	PHDCCI & NICPP (PPID)	A National Conference on 'Transforming India with Quality & Intelligent Infrastructure' was organized by the PHD Chamber of Commerce and Industry. Quality Council of India (QCI) was the supporting partner of the conference.

3	July 16-17, 2022 Bengaluru, Karnataka	2-day State Level Conference of the Federation of Karnataka Chamber of Commerce & Industry (FKCCI)	FKCCI & NABCB, NABET, ZED	In a 2- day State Level Conference of the Federation of Karnataka Chambers of Commerce & Industry (FKCCI) at Hubballi, Quality Council of India powered the sessions. The conference was inaugurated by Shri Basavaraj S. Bommai, Hon'ble Chief Minister of Karnataka, and Dr. Murugesh R. Nirani, Hon'ble Minister for Large and Medium Scale Industries, Govt. of Karnataka.
4	September 2, 2022 New Delhi	Education Summit of PHDCCI on "NEP 2020 - THE STORY AHEAD"	PHDCCI & NABET	The Education Summit of PHDCCI on NEP 2020- The Story Ahead at New Delhi, Quality Council of India powered a session. The Summit was addressed by Chief Guest, Dr. Jitendra Singh, Hon'ble Minister of State (IC), Science and Technology & Earth Sciences, Govt. of India; Dr. Sudhanshu Trivedi, Hon'ble Member of Parliament, Rajya Sabha and Dr. Manish Jindal, CEO - NABET, QCI.
5	September 14, 2022 Mumbai	Annapurna – ANUFOOD India	CASMB & NABCB, PADD	During the 2- day Annapoorna-ANUFOOD India Conference, Quality Council of India powered a session with two speakers; Dr Manish Pande-Director & Head, PAD Division and Ms Varsha Mishra-Deputy Director, NABCB in association with the Chamber for Advancement of Small and Medium Businesses (CASMB).
6	September 15, 2022 Mumbai	Maharashtra – MSME Sammelan; Building Competitiveness for Global Value Chain	ASSOCHAM & ZED	Quality Council of India powered a session in the Maharashtra MSME Sammelan: Building Competitiveness for Global Value Chain organized by The Associated Chambers of Commerce and Industry of India (ASSOCHAM). The main objective of this event was to develop and progress industries in every sphere. The Sammelan not only included the special sessions but also MSME exhibitions, exclusive thematic sessions, B2B & B2G activities as well.
7	October 12, 2022 Delhi	Healthcare Transformation: Driving India's Economic Growth	FICCI & NABH	The conference was graced by Hon'ble Vice President of India, Shri Jagdeep Dhankhar and supported by the Ministry of Health and Family Welfare and NITI Aayog, Government of India. The conference witnessed the panel discussion on the theme 'Cost Quality Conundrum'. This QCI-powered session focused on the 'cost-effective quality' approach, which ultimately leads to improved efficiency, enhanced patient safety, and reasonable profits for healthcare providers. Dr Atul Kochar, CEO, NABH, was the moderator of this session.
8	October 12, 2022 Mumbai	Biennial Agricorp Conference & Buyer Seller Meet: Creating and ecosystem for integrating FPOs & Ag-Tech Start-ups into a Value Chain	BCCI & PADD	The 13th Biennial AgriCorp Conference & Buyer Seller Meet was held on October 11 & 12, 2022 at BCCI with an aim to bring farmers, Industry, and consumers closer together. Quality Council of India powered a session on the second of the conference. The session was addressed by Dr Manish Pande, Director and Head, Project Analysis and Documentation Division, QCI. He spoke on Conformity Assessment Frameworks for Establishing Good Agriculture Practices in Agriculture Value Chains.

9	November 22, 2022 Delhi	IndiAirport Expo & Conference – An International Expo & Conference on Airport Technology	PHDCCI & PADD	IndiAirport expo and conference was held on November 22, 23 & 24, 2022 with a vision of giving opportunities to all sectors of airport-related technology, equipment and services. The conference offered an ideal opportunity for participants from the aviation sector including products, services and solutions to meet and engage with senior and middle management from airports, airlines, government agencies, regulators, ground handlers, architects, engineers, consultancies, suppliers and buyers.
10	November 29, 2022 Delhi	2nd Global Value Chain Meet Making India an Export Manufacturing Hub and Investment Destination	ASSOCHAM & ZED	ASSOCHAM organized the 2nd Global Value Chain Meet. The objective of the meet was to deliberate on different enablers of global integration and offer exclusive thematic sessions along with suppliers-buyers networking and to better understand the global sourcing requirements in a post-pandemic world. In the QCI powered session, Dr Ramanand N. Shukla, Director, ZED, QCI highlighted the need for a robust value chain within the country to take advantage of the changing global equation.
11	December 18, 2022	63rd Annual Delhi State Medical Conference, Medicon 2022	DMA & NABH	Quality Council of India –NABH powered a session at the 63rd Annual Delhi State Medical Conference, MEDICON-2022. Dr Atul Mohan Kochhar, CEO, NABH discussed the role of NABH in the healthcare ecosystem. He highlighted the core activities of NABH including Accreditation, Certification, Empanelment and the Way forward.
12	February 14-15, 2023 Delhi	Communication and Dissemination of Traditional Knowledge (CDTK-2023)	CSIR-NIScPR & PADD	In the two-day conference, PADD, Quality Council of India powered a session, titled “Tradition & Modernity: Safeguarding Traditional Knowledge through Scientific Validation.” The objective of the International Conference on Communication and Dissemination of Traditional Knowledge (CDTK-2023) was to bring together international experts and researchers working in various science and technology areas including agriculture, architecture, astronomy, mathematics, metallurgy, traditional medicine and other related areas of traditional knowledge.
13	February 18-19, 2023 Delhi	33rd International Association for Dental Research (India Division) Indian Society for Dental Research Conference 2023	ISDR & NABH	In the three-day conference, NABH, Quality Council of India powered a session, titled “Dental Accreditation and Its Benefits.” NABH has Accreditation Standards for Dental Healthcare Service Providers (DHSP)for Dental Hospitals and Dental Clinics. Dr Kumudita Talwar, Deputy Director, NABH was the speaker for the session. She discussed Accreditation and its benefits for DHSP in brief.
14	March 3, 2023 Ahmedabad	8th Agro & Food Processing Summit and Awards, 2023	ASSOCHAM & NBQP, PADD, NABL	The Associated Chambers of Commerce and Industry of India (ASSOCHAM) Gujarat organized its 8th Agro & Food Processing Summit and Awards 2023. Quality Council of India (QCI) powered a session at this event. The session chair was Dr A.Raj-CEO, NBQP. Dr Manish Pande-Director & HoD, PAD Division; Shri N Venkateswaran- CEO, NABL, and Shri Shishir Bharadwaj-Advisor, QCI were the key speakers of the session. The summit aimed to bring together all the stakeholders on one platform to discuss ways to strengthen the food processing sector.



Program on Applying Industry Best Practices in Health Sector: Focusing on Value Based Patient Health Outcomes



Maharashtra – MSME Sammelan; Building Competitiveness for Global Value Chain



National Conference on 'Transforming India with Quality & Intelligent Infrastructure'



Annapurna – ANUFOOD India



2-day State Level Conference of the Federation of Karnataka Chamber of Commerce & Industry (FKCCI)



Biennial Agricorp Conference & Buyer Seller Meet: Creating an ecosystem for integrating FPOs & Ag-Tech Start-ups into a Value Chain



Education Summit of PHDCCI on "NEP 2020 - THE STORY AHEAD"



IndiAirport Expo & Conference – An International Expo & Conference on Airport Technology



2nd Global Value Chain Meet Making India an Export Manufacturing Hub and Investment Destination



Communication and Dissemination of Traditional Knowledge (CDTK-2023)



33rd International Association for Dental Research (India Division) Indian Society for Dental Research Conference 2023



8th Agro & Food Processing Summit and Awards, 2023



63rd Annual Delhi State Medical Conference, Medicon 2022

5.2 Quality Awards

5.2.1 QCI – D.L. Shah Quality Award: Project-based Award

The project-based award recognizes successful projects of an organization that have resulted in continuous improvement of products and/or services, better and effective operations as well as increased customers / stakeholders' satisfaction. The applications were received from various sectors like government, public sector, pharmaceutical, construction, large manufacturing, small manufacturing, large hospitals, small hospitals, IT/ITes, financial Institutes, education, NGOs etc. The awards will be distributed in 3 categories namely Platinum, Gold, and Silver.

During the period, the Award distribution was conducted during QCI's Silver Jubilee Celebrations held on October 6, 2022 at Dr. Ambedkar International Centre, New Delhi. The 7th edition of the Quality Best practices book was also released during the inaugural ceremony of the event by dignitaries comprising of Sh. Piyush Goyal (Hon. Minister of Commerce & Industry, Consumer Affairs, Food & Public Distribution, and Textiles), Sh. Amitabh Kant (India's Sherpa to G20); Sh. Anurag Jain (Secretary, DPIIT); Sh. Anil Aggarwal (Additional Secretary, DPIIT); Sh. Adil Zainulbhai (Chairman QCI) and Dr. R. P. Singh (Secretary General, QCI).

Platinum Award was announced during the Session 1 and winners were felicitated through a trophy and a Certificate by Mr. Adil Zainulbhai (Chairman-QCI); Mr. Khushroo Khambata (CEO-D.L. Shah Trust); Mr. Vipin Sondhi (Chairman NBQP) and Mr. C.K. Biswas (CEO-NBQP). Gold

and Silver Awards were announced during the Session-3 and winners were honoured in the presence of Mr. Adil Zainulbhai (Chairman-QCI); Dr. R. P. Singh (Secretary General, QCI); Mr. Khushroo Khambata (CEO-D.L. Shah Trust) and Dr. (Prof.) Mahesh Verma, Chairperson, NABH.

A total of 27 projects were recommended for different categories of the Award. The summary is as follows:

Platinum Award	:	5
Gold Award	:	12
Silver Award	:	10
Total	**:**	**27**

Platinum Awards

Organization Name	Project Name	Location
Kanti Sweets Private Limited	Manifestation of Inclusion and Diversity in the manufacturing of Sweets and Savories	Bengaluru, Karnataka
Ashok Leyland Ltd.	In-house Front fascia dies commissioning to prevent delay in MBP launch	Bengaluru, Karnataka
Sakra World Hospital	To reduce the re-admission rate of extreme low birth weight preterm babies in a tertiary care hospital: A nursing initiative	Pant Nagar, Uttarakhand
Wipro Ltd.	Improving SLA in Fraud Mailbox	Pune, Maharashtra
My Home Constructions Pvt Ltd.	ZERO DEFECT (ZeD) & ZERO LEAKS (ZeL) in Construction of High Rise building	Hyderabad, Telangana

Gold Award

Organization Name	Project Name	Location
Accurate Gauging & Instruments Pvt. Ltd.	High Accuracy 3 Coordinate Measuring Machine (C 10158-1391)	Pune, Maharashtra
Larsen & toubro Construction RBG	Optimization of OHE foundations, Earthing & Bonding, and galvanization of steel structures	Jaipur, Rajasthan
Dalmia Cement (Bharat) Limited	Blended Cement – A Green Solution	Bihar
Axalta Coating System India Pvt. Ltd.	Service Complaint & COPQ Reduction through innovative lockring implementation on Paint container.	Vadodara, Gujarat
XPRO INDIA LTD BIAX DIVISION - BARJORA UNIT II	Development of film for bituminous waterproofing membrane torching application using waste film reprocessed granules	Bankura, West Bengal
Welspun Corp Ltd.	Automation and Productivity enhancement at External Coating Plant (ECP-3)	Kutch, Gujarat
Bharat Electronics Limited	Defect reduction in Front Panel Assembly of Ventilator	Bengaluru, Karnataka

Belle Vue Clinic	IMPROVING PATIENT SAFETY AND OUTCOMES BY STUDYING PREDICTORS OF MORTALITY IN COVID 19 PATIENTS DURING THE SURGE	Kolkata, West Bengal
Sri Ramachandra Medical Centre	A Safety culture approach to prevent process variables, cultural and clinical dilemmas resulted in anticipated and preventable DVTs in a quaternary care setting. (A robust system to prevent process variables, cultural and clinical myths causing anticipated preventable DVTs in tertiary care setting for Quality of Life.)	Chennai, Tamil Nadu
Indraprastha Apollo Hospitals	CALL-A-CAB-66 (Heart to brain drive)	Delhi
Manipal Hospital	Optimisation of Oxygen Use	Bengaluru, Karnataka
Dr Lal Pathlabs Ltd.	IMPROVING LABORATORY PERFORMANCE BY DEVELOPING AN INHOUSE AUTOMATED PROCESS TO MONITOR QUALITY CONTROL	New Delhi

Silver Award

Organization Name	Project Name	Location
Fujifilm Sericol India Pvt. Ltd.	Color + Eco Solvent Digital ink	Pune, Maharashtra
Lotus Petal Charitable Foundation	Pratishthan Learning Centre: Improving the quality of pedagogy	Gurugram, Haryana
Extension for Community Healthcare Outcomes (ECHO, India)	Training of Frontline Health Workers on Covid-19 Preparedness, Response & Prevention to Strengthen the Public Health System of the Country Against the Noble Corona Virus	Okhla, New Delhi
Lupin Ltd	Cost Optimization of APILupin Ltd, Dabhasa	Dabhasa, Gujarat
Larsen and Toubro Ltd., TLT Manufacturing Unit	Energy Conservation through SMART Energy Management System	Kanchipuram, Tamil Nadu
Minda Industries Limited-Casting Division	Customer end Rejection Reduction in N49 Ccrh (Crank Case Right Hand)	Hosur, Tamil Nadu
BEML Limited	Quality and Productivity Improvement on Motor Grader Transmission	Bangalore, Karnataka
Bharat Petroleum Corporation Limited	Integrated LPG Terminal Automation at BPCL Balangir LPG Plant	Balangir, Odisha
Iris Software Technologies Pvt. Ltd.	Product Quality Framework	Noida, Uttar Pradesh
HDFC Life Insurance Company Limited	Achieving Industry Leading Persistency at HDFC Life	Mumbai, Maharashtra

5.2.2 QCI Quality Champion Award: Individual level

The individual level Award (Quality Champion Award) aims to honour the outstanding individuals who have demonstrated significant contribution in the field of quality (for example outstanding promotional activities, innovation in approach, promotion, effective application of quality tools etc.) in any sector. The applications were received from individuals / professionals belonging to various sectors like Manufacturing, Healthcare, IT/ITes, Education etc. The awards will be distributed in 3 categories namely Platinum, Diamond, and Gold during the Quality Conclave. A new category named "Outstanding Jury selection Award" was also introduced in this cycle.

During the period, winners of 3rd Cycle of QCI Quality Champion Award were recognized through an Award ceremony held along with the 25th Silver Jubilee Anniversary of Quality Council of India. The program held on October 6, 2022, in Dr. Ambedkar International Centre, New Delhi.

The award winners are listed below:

Award Category	Name	Organisation
Outstanding Jury selection Award	Padmashri Dr. Randeep Guleria	All India Institute of Medical Sciences, New Delhi
	Padmashri Dr.Balram Bhargava	Professor, Department of Cardiology Chief Office, Cardiothoracic & Neurosciences Centre (CN Centre), All India Institute of Medical Sciences, New Delhi
	Dr. Mathew Varghese	Senior Consultant & Head of Department -Orthopaedics, St Stephen's Hospital, New Delhi
	Mr. N Ramanathan	Founder member & Past President-Indian Society for Quality (ISQ) Independent counsellor in Quality-based Management
	Prof. Prem Vrat	Chairman, IIT [ISM] Dhanbad & Mandi and Pro-Chancellor Professor of Eminence and Chief Mentor, The NorthCap University, Gurugram, Haryana
	Dr. Narottam Puri	Principal Advisor, Quality Council Of India Advisor- Medical Operations; Member & Ex.Chairman Fortis Medical Council.
	Mr. S.K. Kakkar	Chief Mentor - Performance Excellence and Former Head CII Institute of Quality
PLATINUM AWARD	Padmashri Dr. R.V.Ramani	Founder & Managing Trustee Sankara Eye Foundation, India
DIAMOND AWARD	Dr. Jeewan Prakash Gupta	Managing Director, Greenstat Hydrogen India Pvt Ltd. And Chairman, Environment Committee, PHD Chamber of Commerce.
	Dr. Raj Kumar	Director Vallabhbhai Patel Chest Institute
GOLD AWARD	Dr. Vijaya Sunder M	Assistant Professor, Indian School of Business
	Mr. Gaurav Loria	Vice President Group Chief Quality Officer & Head Operations at Apollo Hospitals Group (PAN India)
SILVER AWARD	Mr. Arun Digamber Rao Adiverekar	Associate Vice President - Corporate QA Kirloskar Pneumatic Co Ltd., Pune
	Dr. Deepak Kumar	Chief Quality Officer, Delhi International Airport Limited
	Dr. Sucheta Banerjee Kurundkar	Head Training, Clinical Development Services Agency-Translational Health Science & Technology Institute, Department of Biotechnology, Ministry of Science & Technology, Government of India



7th Best Practice book release on October 6, 2022



Facilitated QCI-D.L. Shah Quality Award on October 6, 2022



Facilitated QCI-D.L. Shah Quality Award on October 6, 2022



Facilitated Quality Champion Award on October 6, 2022



Facilitated Quality Champion Award on October 6, 2022

5.2.3 Prof. S.K. Joshi Laboratory Excellence Award

Prof. S.K. Joshi – Laboratory Excellence Award has been instituted to promote Laboratory Quality and performance improvement in the country. The award has been designed to ensure the laboratory's commitment to achieve excellence in providing quality and competent testing services in line with the prevalent legislations, viz., HSE.

The Award will recognize Laboratories (Testing, Medical and Calibration) that have demonstrated outstanding achievements in the field of Quality in services and can be benchmarked by other laboratories for their best practices. This Award is open for all Laboratories across India and there is no application fees for applying for this Award.

During the period, winners of the Prof. S. K. Joshi Laboratory Excellence Award were recognized through an Award ceremony held along with the 25th Silver Jubilee Anniversary of Quality Council of India. The program was held on October 6, 2022 at Dr. Ambedkar International Centre, New Delhi.

A total of 9 awards in three categories namely Gold (3), Silver (3), and Bronze (3) were distributed during the award ceremony.

The award winners are listed below:

Awardees	Testing	Calibration	Medical
Gold	National Institute of Biologicals (NIB), Noida	Institute for Design of Electrical Measuring Instruments (IDEMI), Mumbai	Dr. Dangs Lab LLP, New Delhi
Silver	CALF, National Dairy Development Board (NDDB), Anand	C and I Calibrations Private Limited, Jaipur	Central Diagnostic Laboratory, Shree Krishna Hospital, Bhaikaka University, Karamsad, Anand.

Bronze	Hari Shankar Singhania Elastomer & Tyre Research Institute (HASETRI), Mysuru	Belz Calibration Laboratory (A Unit of Belz Instruments Pvt. Ltd.), Faridabad	Sakra World Hospital Laboratory Services, Bengaluru
Appreciation	UL India Lab, UL India Private Limited, Bengaluru	Calibration Laboratory, Ashok Leyland, Ennore, Chennai	IAMM EQAS, Department of Clinical Microbiology & Immunology, Sir Ganga Ram Hospital, New Delhi
Appreciation	L&T Construction Research and Testing Centre, Chennai	Metrology Laboratory, CMTI, Bengaluru	Laboratory Services - Apollo Speciality Hospital, Teynampet, Chennai



National Institute of Biologicals (NIB), Noida receives the Gold Award under the Testing Category of Prof. S K Joshi Laboratory Excellence Award



Institute for Design of Electrical Measuring Instruments (IDEMI), Mumbai receives the Gold Award under the Calibration Category of Prof. S K Joshi Laboratory Excellence Award



Dr. Dangs Lab LLP, New Delhi receives the Gold Award under the Medical Category of Prof. S K Joshi Laboratory Excellence Award

5.2.4 EEPC India Quality Award

EEPC India works closely with the Indian exporting community to promote various concepts and bring them closer to technology upgradation, skill development, standards and testing, quality and certifications, to name a few. Two things that helped Indian engineering exports move up the value chain were quality and certifications.

EEPC India obtained the technical support of National Board for Quality promotion as a Technical Evaluation partner in executing the end-to-end activities of EEPC India Quality Award.

The recommendations were submitted to EEPC India after completing the various stages of the award i.e.,

- Preliminary Scrutiny
- Desktop Assessment
- Presentation Assessment
- Site Assessment
- Recommendation submission to EEPC India





EEPC India felicitated the awardees during the inaugural session of International Engineering Sourcing Show (IESS) 10th edition held on March 16 -18, 2023 in Chennai, Tamil Nadu. Shri T M Anbarasan, Hon'ble Minister of MSME, Govt. of Tamil Nadu and Shri. L Sathya Srinivas, Additional Secretary, Department of Commerce, Ministry of Commerce and Industries, Govt. of India presented the EEPC India Quality Awards.

5.3 Training Programs/Webinars

NBQP conducts various training programs, webinars etc. to enhance the awareness of quality professionals in various manufacturing sectors (including MSMEs), public services, health and other service sectors. NBQP also conducts in-house training programs based on ISO Standards as & when request is received.

The board has conducted the following programs(virtual) during this duration:

Sr. No.	Name of the Program	Month and Year Held
1	Getting to the Bottom of the Cause: Incident Investigation Methodologies	April, 2022
2	Cleanliness through Hygiene: Good Health - > Great Life	May, 2022
3	Webinar on Understanding 5S in Business Operations Management	June, 2022
4	Webinar on "Yoga Day- Take the Journey to your inner self	June, 2022



Webinar on "Getting to the Bottom of the Cause: Incident Investigation Methodologies



Webinar on "Cleanliness through Hygiene: Good Health –> Great Life "



Webinar on "Understanding 5S in Business Operations Management"



Webinar on "Yoga Day- Take the Journey to your inner self"

5.3.1 Workshops

Objective of Workshop: QCI has endeavoured to develop focussed upgradation programs (functional/hierarchal) linked to key critical concerns in Operations Management for competitiveness and Quality. These issues appear as pain areas of MSMEs during their quest for sustainable profitable growth.

QCI conducted an interactive session with MSMEs through their Industry associations/ OEMs to sense their needs and then quantify their requirements for the desired maturity of knowledge that can help in actionable ideas. Dividing the knowledge into four pillars of Management Accounting, Marketing, Purchase and Operations will help us provide enough tools for management practice that may be augmented with information technology needs. The outcome is to enhance the knowledge of organisation and the supply chains they operate in, to a level of maturity wherein they are on a path of continuous improvement.

S. No	Name of Workshop	In Association with	Location & Mode	Month & Year
1	"Brainstorming on Quality Challenges and futuristic solution"	Kirloskar Pneumatic Co Ltd.	Pune, Maharashtra (Physical)	April, 2022
2		Integrated Association of Micro, Small and Medium Enterprises of India (IamSME),	Faridabad, Haryana (Physical)	April, 2022
3		Engineering Exports Promotion Council (EEPC India),	New Delhi (Physical/Virtual)	April, 2022
4		Federation of Small & Medium Industries (FOSMI)	West Bengal (Virtual)	May, 2022
5		Indian Industries Association (IIA),	Greater Noida, Uttar Pradesh (Physical)	May, 2022
6		MSME Development Forum, New Delhi	New Delhi (Physical)	June, 2022
7		World Association for Small and Medium Enterprises (WASME)	Noida, Uttar Pradesh (Physical)	July, 2022
8		Indian Industries Association (IIA),	Greater Noida, Uttar Pradesh (Physical)	August, 2022



Brainstorming on "Quality Challenges and futuristic solution"

Session in Pune, Maharashtra with Kirloskar Pneumatic Co Ltd. (April, 2022)



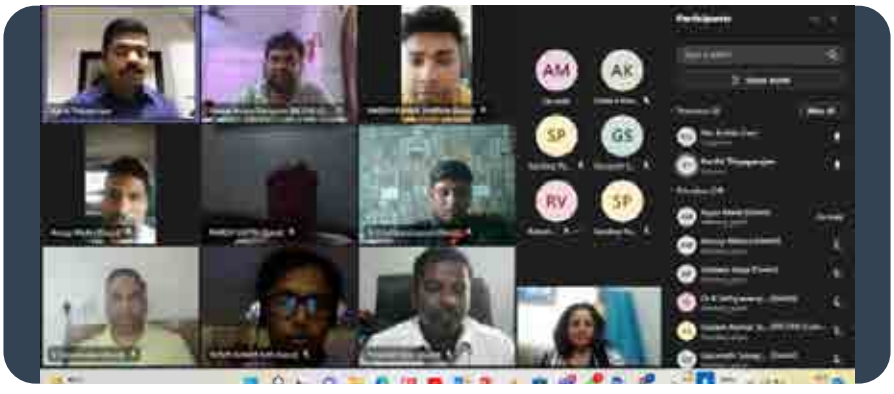
Brainstorming on "Quality Challenges and futuristic solution"

Session in New Delhi with MSME Development Forum, New Delhi (June, 2022)



Brainstorming on "Quality Challenges and futuristic solution" Session in Greater Noida with IIA (August, 2022)

S. No	Name of Training Program	Month	Mode
1	2-day online Training prog QMS - IRIS Certification - ISO/TS 22163:2017 Implementation Insights	May, 2022	Virtual
2	1-day program on MS Excel" Save Time & Improve Productivity	November, 2022	Virtual & Physical



2-day online Training prog QMS - IRIS Certification - ISO/TS 22163:2017 Implementation Insights

Based on the requirement received from one CPSE, NBQP conducted an in-house training program based on Integrated Management Systems in five batches. (December, 2022 to February, 2023)

S. No	Name of Training Program	Date	No. of Participant	Location & State
1	3-day Training Program (Based on Integrated Management Systems - QMS, EMS and OHSMS)	December 14-16, 2022	25	New Delhi
2		January 18-20, 2023	26	Ahmedabad, Gujarat
3		February 1-3, 2023	34	Bhopal, Madhya Pradesh
4		February 15-17, 2023	27	Guwahati, Assam
5		February 22-24, 2023	29	Chennai, Tamil Nadu



3-day training program concluded in New Delhi on December 16, 2022.



3-day training program concluded in Ahmedabad on January 20, 2023



3-day training program concluded in Bhopal on February 3, 2023.



3-day training program concluded in Guwahati on February 17, 2023.



3-day training program concluded in Chennai on February 24, 2023.

5.4 Quality Month

Each year, the month of November is celebrated as 'Quality Month' worldwide. The purpose of Quality Month is to promote quality and innovation culture with emphasis on quality awareness, sharing of knowledge, innovation, and best practices etc. NBQP also celebrated November 2022 as Quality Month by planning and implementing several online competitions. The theme for this year was "Quality Through Responsible Consumption and Responsible Production". The online competitions included:

- Creative Banner
- Quiz competition
- Quality Improvement Initiatives
- Report on Quality Month Competition at your Organization

The above competitions received encouraging response from all segments of people ranging from students, professionals to a commoner.







Winning entry of the "Poster Making Competition" organized under Quality Month – November, 2022

5.5 Professional membership scheme

The Board operates the professional membership scheme of QCI for providing a platform to all those who have a passion to become a part of the National Quality Movement. The scheme acts as a platform for the exchange of ideas, information, experiences amongst quality professionals and organizations with the aim of promoting quality within the country.

The membership in various category is as follows: Cumulative members = 658 (Individual: 606, Organizational:52)

5.5.1 Registration Scheme of Individual Consultants/ Auditors

The Board continued with the registration scheme of individual consultants and auditors.

The new registrations for different schemes for the period of 2022-23 are mentioned below:

#	Scheme Name	New Registration (Consultants)	New Registration (Auditors)
1.	Quality Management Systems (QMS)	05	08
2.	Environmental Management Systems (EMS)	02	01
3.	Food Safety Management Systems (FSMS)	01	03
4.	Information Security Management Systems (ISMS)	-	01
5.	Occupational Health & Safety Management Systems (OHSMS)	02	02
6.	Energy Management Systems (EnMS)	-	01
7.	Environmental & Health Safety Management Systems (EHS)	-	02
8.	Business Improvement	03	-
9.	Hospital and Healthcare	09	-
10.	Laboratory Management System	01	-
	Total	**23**	**15**

Total registrations for different schemes under consultant are 120 and auditor is 78.

5.5.2 Registration of Management Systems Courses

NBQP continued to operate the Course Registration scheme in FY 2022-23. However, the physical classroom trainings were converted to online training and hence all the assessments were carried out online.

Apart from the existing scheme for Lead Auditor Training Courses, NBQP started the registration of courses for Internal Auditors for the below Management Systems Standards in FY 2022-23:

S. No.	Scheme Name
1.	Quality Management Systems (QMS)
2.	Environmental Management Systems (EMS)
3.	Food Safety Management Systems (FSMS)
4.	Information Security Management Systems (ISMS)
5.	Occupational Health & Safety Management Systems (OHSMS)
6.	Energy Management Systems (EnMS)
7.	Environment, Health & Safety (EHS)
8.	Quality, Environment, Health and Safety (QEHS)

One new registration has been received for OHSMS Internal Auditor Training Course.
Total registrations for different schemes under Course Registration is 25.

5.6 Standard Implementation in government departments

The Board continued providing the technical services to central government ministries/ departments towards implementing ISO 9001 & Other Management System standards. The implementation activities were carried out in phases through our empanelled Consultant.

The various stages of a project are as follows:

1. Stage 1: QMS Awareness & Gap Analysis
2. Stage 2: QMS Documentation
3. Stage 3: QMS Internal Auditor Training
4. Stage 4: QMS Internal Audits & Mgmt. Review
5. Stage 5: QMS Certification Audit by an Independent Accredited Certification Body in two stages i.e., (Desktop Audit – Stage 1) and (Witness Audit – Stage 2)
6. Stage 6: Completion of QMS Certification

Completed: ISO 9001:2015 Implementation Activities have been completed at the following:

- National Anti-Doping Agency (NADA), Ministry of Youth Affairs & Sports has completed all activities (Stage 1-6). The organization received the ISO 9001 certificate from an independent accredited certification body on October 12, 2022.
- National Medical Commission (NMC), an autonomous institution under MoHFW has completed all activities (Stage 1-6). The organization received the ISO 9001 certificate from an independent accredited certification body on December 1, 2022.
- National Industrial Corridor Development Corporation Limited (NICDC), an autonomous institution under DPIIT has completed all activities (Stage 1-6). The organization received the ISO 9001 certificate from an independent accredited certification body on December 15, 2022.
- The Office of Chief Controller of Accounts (CCA), a subordinate office of DPIIT has completed all activities (Stage 1-6). The organization received the ISO 9001 certificate from an independent accredited certification body on December 16, 2022.
- National Board of Examinations in Medical Sciences (NBEMS), an autonomous institution under MoHFW has completed all activities (Stage 1-6). The organization

received the ISO 9001 certificate from an independent accredited certification body on January 9, 2023.

- Central Pulp and Paper Research Institute (CPPRI), an autonomous body under DPIIT has completed all activities (Stage 1-6). The organization received the ISO 9001 certificate from an independent accredited certification body on February 28, 2023.

In progress: ISO 9001:2015 Implementation Activities are in progress at the following:

- National Institute of Design (NID) – Bhopal, an autonomous institution under DPIIT is presently at Stage 3.
- National Institute of Design (NID) – Andhra Pradesh, an autonomous institution under DPIIT is presently at Stage 2.



ISO 9001:2015 Certificate presented by the Certification Body to Dr. Suresh Chandra Sharma, Chairman & team of National Medical Commission, New Delhi. (December 1, 2022)



ISO 9001:2015 Certificate was presented by Certification Body to Dr. Abhijat Sheth, President & team of National Board of Examinations in Medical Sciences (NBEMS), New Delhi. (January 9, 2023)

5.7 Publications

The official magazine of QCI, "Quality India" is one of the most effective instruments for reaching out and being connected to our stakeholders. In this period digital version of the magazine was brought out and four issues (January - March '22), (April -June' 22), (July – September' 22) and (October - December '22) were published and distributed through e-mails.

The magazines were sent to the members of the council, academic institutes, accredited organizations, other stakeholders of the council, universities, Govt/State bureaucrats, PSUs and other officials.



6

Project Planning & Implementation Division (PPID)

PPID
Project Planning &
Implementation Division

The Project Planning & Implementation Division works with various ministries in the government both at centre and state level. Set up with a vision where young professionals could help the government from outside on key issues and provide support wherever required. The projects under PPID can be categorized as monitoring and evaluation of government flagship schemes projects and strategy and policy based projects.

6.1. Monitoring And Evaluation of Government Flagship Scheme Projects.

6.1.1 Coal India Limited - Third Party Sampling, Testing & Analysis of Coal

QCI has executed around 3400+ tripartite agreements among the coal companies and coal consumers availing the Third Party Sampling facilities. QCI has commenced operations at 300+ loading points across the subsidiaries of Coal India Limited.QCI has sampled around 375+ Million Metric Tonnes (MMT) of coal, since the inception. QCI's scope of work has been extended several times in past 5.9 years which enabled the access to facilitate TPS for all the sectors.

Various coal consumers have nominated QCI for the quality assessment of the coal dispatched/ received at their unloading- end, plant- end and mine- end projects which are as follows:

QUANTITY SAMPLED AT UNLOADING- END, PLANT- END AND MINE- END PROJECTS DURING THE YEARS		
Projects	2021-22 (in MMT	2022-23 (in MMT)
Quality Analysis of Coal at LANCO	5.24	4.67
Quality Analysis of Coal at Odisha Corporation Power Limited	4.9	5.19
Quality and Quantity Analysis of Lignite fuel at JSWBL, Barmer	11.78	10.93
Third Party Sampling and Analysis of Coal at unloading end of Parichha Thermal Power Project	0.39	3.83
Quality Analysis of Coal at VOC Port Tuticorin for NTPL	-	3.14
Quality analysis of Import Coal-Pt.BDE	-	2.13
Coal Miscellaneous Project	-	2.56
Lanco Amarkantak Power Limited – Unloading End Project	-	4.58 (lac metric tonnes)
NTPC- SAIL POWER COMPANY LIMITED- Unloading End Project	-	0.37



Ships carrying the vessels consisting of the imported coal, for sampling and analysis by QCI at Vizag Port-End of Pt. Bara Daya

6.1.2 SWACHH PROJECTS

a) Ministry of Housing and Urban Affairs- Safaimitra Suraksha Challenge

Quality Council of India aided MoHUA in evaluating the existing de-sludging techniques, such as mechanical cleaning of septic and wastewater tanks, for ward-wise evaluation based on eight different components. QCI collected the data, performed field verification using mobile applications, analysed claims made on the MIS portal, designed and implemented media/ social/ media/ public outreach initiatives/ campaigns, set up an online portal with dashboard and self-assessment tool, and other activities. These tasks comprised, with the support of Technical Experts, developing an assessment framework for a face-to-face survey for the

provided sample, training assessors on the framework, data collecting, field verification using mobile applications, and analysis.

b) Centre for Environment Education (CEE)- Baseline Study Assessment in 8 cities

CEE has nominated QCI to carry out the baseline study in 8 cities for waste categorisation of plastic in residential, commercial, and market areas. The study would further help CEE to ascertain the requirement of MRF facilities and develop them. The baseline study would be further utilised for post-implementation study.

The broad scope of work for the baseline measurement is collection of secondary data, conducting baseline measurements by on- the- spot visits. The assessment of 2 cities (Jammu and Samastipur) has been completed and report has also been submitted.

6.1.3 Water and Sanitation Projects

a) State Water & Sanitation Mission (SWSM), Himachal Pradesh- Third Party inspection of Water Supply Schemes under Government of India (GoI) Flagship "Jal Jeevan Mission (JJM)" in HP

Quality Council of India was envisioned for GoI's flagship scheme- Jal Jeevan Mission in the State of Himachal Pradesh as a sector partner to provide Third Party Inspection of the scheme. QCI was given the responsibility of checking the quality of work executed by the agencies in Himachal Pradesh, quality of material used for construction and quality of machinery installed.

In addition, carrying out inspection of all the engineering works relating to civil, mechanical and electrical components executed under the schemes of JJM and providing reports containing the regular updates and progress of the overall schemes on month-end basis is provided to the Mission Director, JJM, Shimla.

Currently, QCI is entrusted with Third Party Inspection responsibility of three circles namley, Una, Bilaspur and Nurpur. Partially 91.89% scheme of JJM Himachal Pradesh has been inspected by QCI.





b) State Water & Sanitation Mission (SWSM), Haryana- Third Party inspection of Water Supply Schemes under Government of India (GoI) Flagship "Jal Jeevan Mission (JJM)" in Haryana

QCI has been entrusted to conduct the inspection of all the engineering works (Civil, Electrical & Mechanical), safety and labour payments related specifics as per the JJM guidelines (Annexure VIII).

The aim is to provide recommendations

post the Third-Party Inspection (TPI) in an efficient manner so that best quality is ensured for the water supply schemes, and access to safe and clean water is achieved.

Till now, QCI has conducted the assessment of 147 allotted schemes from seven districts of Haryana which are Sonipat, Jind, Sirsa, Rewadi, Dabwali, Fatehabad and Siwani. So far, QCI has completed the inspection of 131 schemes.

c) Department of Water Resources (DoWR)- Third Party Verification for Atal Bhujal Yojana

Atal Bhujal Yojana is a Central Sector Scheme that envisages improvement in groundwater management in the water- stressed areas of the identified states viz. Gujarat, Haryana, Karnataka, Madhya Pradesh, Maharashtra, Rajasthan and Uttar Pradesh. The total outlay of the scheme is INR 6,000 crores, of which INR 3,000 crores shall be in the form of a loan from the World Bank and INR 3,000 crores from the Government of India. It is being implemented over a period of five years from 2020-21 till 2024-25. The World Bank is financing the scheme under its Program for Results (PforR) lending instrument, in which disbursements are linked to achievements of pre- defined results. There are 5 DLIs which enable the implementation of the scheme in a phased and structured manner.

Quality Council of India (QCI) has been selected as the Third- Party Government Verification Agency (TPGVA) by the department of Water Resources, River Development and Ganga Rejuvenation (DoWR, RD&GR), Ministry of Jal Shakti, Government of India. QCI, till now, has submitted 5 reports to the Ministry of Jal Shakti and World Bank from 2020- 2023.

d) Ministry of Housing and Urban Affairs (MoHUA)- Third- Party Testing of Treated Waste Water by Functional Sewage Treatment Plants (STPs)

Ministry of Housing and Urban Affairs had nominated Quality Council of India to visit 79 STPs identified by MoHUA for reuse of treated used water on various parameters. It also mapped the efforts of State governments and Urban Local Bodies (ULBs) in notifying 'Wastewater Reuse Policy'. The team was engaged in the compilation of reliable and high-quality data for all STPs including the design of STP, actual re-use, potential re-use, mapping re-use with industries, horticulture, agriculture, and other uses. QCI has successfully submitted its report and the same has been accepted by MoHUA.

6.1.4 Food Corporation of India (FCI)



a) Assessment of 434 Grain Procurement Centers (Mandis)

The Food Corporation of India (FCI) nominated QCI to conduct a baseline assessment at 434-grain procurement centers (Mandis) across 23 states & union territories on areas of infrastructure and services, farmer satisfaction, and quality of the purchased grains across KMS 2021-22 and RMS 2022-23.

b) Third-Party Reassessment of 492 FCI warehouses

The Food Corporation of India (FCI) appointed QCI to conduct a re-assessment of 492 warehouses that had previously been claimed to have upgraded to 4-star, 5-star, and Excellent categories based on the first assessment report submitted by QCI in July 2022.

After completing the reassessment, QCI submitted 489 report cards by February 13, 2023. The final report is currently being discussed with FCI.

Out of the total 489 assessed warehouses, 31 were found to be in the Excellent Category, 321 were rated 5-star, 131 were rated 4-star, 5 were rated 3-star, and only one warehouse received a 2-star rating.

c) Proof of Concept of the state-of-the-art Video Surveillance System (VSS)

QCI has designed a state-of-the art CCTV monitoring solution that would enable the Food Corporation of India (FCI) to prevent theft/loss of grains during and after transaction, monitor unscrupulous activity(ies) & movement in the warehouse whilst ensuring proper adherence to SOPs.

The VSS leverages the latest technologies in the surveillance sector and has been designed in consultation with leading experts in the Industry. The pilot has successfully been completed in a warehouse in Bulandshahr.

6.1.5 Ministry of Commerce and Industry

a) GeM OEM Vendor Assessment

QCI was given the opportunity to authenticate the credibility and capability of sellers registered on the GeM portal. The Vendor Assessment was executed to recognize and authorize reliable vendors which can meet and exceed the expectations & requirements of the buyers and ensure a high degree of successful transactions on the platform. It is formulated in two stages Desktop & Video Assessment.

The Vendor Assessment of OEM focuses on validating manufacturing & registered addresses, beneficiary ownership documents, production capacity & capability, quality assurance, supplier details, and after-sales services. QCI has completed over 10,000 assessments, including domestic and international assessments covering countries like the USA, Canada, Singapore, Malaysia, and Japan, among many others.

b) GeM Reseller Vendor Assessment

With the vision of detecting & eliminating the sellers involved in unlawful acts and deceitful operations by not providing credible information to their buyers and selling counterfeit goods, the GeM engaged the Quality Council of India to conduct the Vendor Assessment of Resellers. Resellers are assessed on parameters such as supply capacity, supplied details, inventory details and authorized letters by the OEM to sell the products on GeM. The Vendor Assessment of Resellers is optional. A total of 1000 reseller vendor assessments have been successfully completed.

c) Department for Promotion of Industry and Internal Trade (DPIIT)- Third Party Verification of Trainees and their Employment data placed by CFTI Agra under HRD Sub-Scheme of Indian Footwear and Leather Development Programme (IFLDP) for AY 2019-2020

DPIIT under the HRD sub-scheme of IFLDP during AY 2019-20, allotted a target of training 10,000 candidates under Primary Skill Development Programme (PSDP) to Central Footwear Training Institute (CFTI) Agra. DPIIT nominated QCI to do the Third-party Evaluation of the trainees trained and employment as per record provided by CFTI Agra.

a) The project objective was to verify the Primary Skill Development Programme data of two short term training programmes:- a) Basic Footwear Closing Operator and b) Basic Footwear Cutting Operator (for the year 2019-20). The project included verification of trainees' personal information, skill training, stipend/ scholarship/ financial assistance received, and post- training employment offered.

6.1.6 Ministry of Housing and Urban Affairs (MoHUA)- Urban Outcomes Framework 2022/ Ease of Living Index

MoHUA along with National Institute of Urban Affairs (NIUA) launched Urban Outcomes

Framework (UOF) 2022 and has selected QCI for the data collection. QCI is assisting the Ministry in collecting and validating over 400 plus data points from 266 cities across India required for the formulation of indcies and to understand the gaps. Along with it, QCI has also conducted Citizen Perception Survey (CPS) via offline and online mode using a technology platform. The data will be made public after the report launch, which will make it the first city level data repository of India.

6.1.7 Ministry of Housing and Urban Affairs (MoHUA)- SVANidhi se Samriddhi

The PM SVANidhi Scheme is extended by the Ministry of Housing and Urban Affairs (MoHUA) to PM SVANidhi se Samriddhi for empowering street vendors with holistic development and economic upliftment.

Under this project, the street vendors and their families are profiled and linked to the existing welfare schemes of the Government of India designed as safety nets to protect the street vendors from the socio- economic risks and insecurities of life and livelihoods.

The project's objective is to assist in preparing the socio-economic profile of street vendors covered under PM-SVANidhi Scheme, for which QCI has developed a web portal and mobile application to capture and reflect the data.

QCI has now integrated 'Image Recoginition Artifical intelligence' with 'SVANidhi Se Samriddhi' portal for capturing and validating street vendor photographs during profiling. The functionality was tested/ conducted pilot in two ULBs and now the same is live in all 1853 ULBs.

Until now, 12,33,418 street vendor beneficiaries and 28,76,414 family members have been profiled. More than 35 lakhs schemes have been sancioned to eligible members under eight different schemes.



6.1.8 Ministry of Road Transport & Highways (MoRTH)- National Highways Excellence Awards (2022)

NHEA was initiated in the year 2018 with an aim to recognize companies performing exceptionally & delivering finest quality services in construction & management of National Highways, and making strides to raise the bar of safety, innovation & sustainability.

After the successful completion of the fourth cycle of awards, QCI was entrusted again for the responsibility of conducting end-to-end process of National Highways Excellence Awards. The portal was launched on August 23, 2022. To finalize the winners of this year's awards cycle the jury meeting was held in March 2023.

6.1.9 Infrastructure Projects

6.1.9.1 Government of Haryana- Ranking of Jails in Haryana

The Director General of Prisons, Haryana commissioned the Quality Council of India to rank 20 District and Central Jails in Haryana state with the main objective to rank the jails based on various parameters including security, cleanliness, greenery and beautification, medical facilities, food, reform and skill development facilities.

The assessment for the Ranking of Jails in Haryana has been completed and final report was sent to the department for approval.



6.1.9.2 Directorate of Tourism, Uttar Pradesh - Third-Party Audit of Civil/Electrical Projects (Uttar Pradesh Rajkiya Nirman Nigam)

QCI has completed the 3rd party audit of Civil/ Electrical Projects being executed by Uttar Pradesh Rajkiya Nirman Nigam (UPRNN) under Directorate of Tourism, Govt. of Uttar Pradesh under Swadesh Darshan scheme at Kapilavastu, Shrawasti and Kushinagar in the Buddhist Circuit, Ayodhya in the Ramayana Circuit and Gorakhpur, Vatvasini and Devipatan (Balrampur) in the Spiritual circuit.

The aim of the project was to ensure that quality work was being executed at the given sites within the alloted time and cost.

6.1.9.3 UP State Road Transport Corporation (UPSRTC)- Third-Party Inspection of buses, depots, workshops, and Stations of UP

QCI had been entrusted by UPSRTC to conduct an Independent Third-Party Assessment of Bus Depots, Workshops, Stations and Buses. The assessment involved analyzing the quality of physical infrastructure and mobile infrastructure, maintenance of infrastructure and checking the quality of services provided as well as safety measures.

QCI had conducted the assessment of five bus stations, two depots, two workshops, twenty buses on pro-bono basis. Unique frameworks were designed for buses, bus stations and depots & workshops with well- defined parameters and got tested at “Alambagh Bus Station” to check scope for further improvement.

6.1.10 Food and Drug Administration (FDA), Goa- Third- Party Testing of Fisheries for presence of Added Formaldehyde in Fish

FDA Goa has nominated QCI for Third-Party Testing of Fisheries to check the presence of added Formaldehyde. The samples are collected and tested for the presence of formaldehyde in fish and fishery products being consumed in Goa. QCI is checking trucks entering Goa’s state borders and in wholesale fish market. The objective is to provide the unadulterated fish for a healthy life to each individual in state of Goa. QCI has screened around 1,99,123 fish carrying vehicles till February 28, 2023.

6.1.11 Ministry of Culture- Study of Organisations & Central Sector Schemes

The Ministry of Culture collaborated with QCI to review the functioning of all its agencies & organizations and streamline all the central sector schemes under its purview as per the Government of India’s aspirations for India. The team has reviewed & summarised all previous committee reports, actions taken, and responses from the government. The team is also visiting the culture organisations in Kolkata, Assam, Udaipur, Nagaland, Arunachal Pradesh, Varanasi, Allahabad, etc. to get a deeper understanding of the on-ground situation and meet the employees working at these organizations. Further, experts & leaders from the private sector are being consulted to get a broader idea of the capabilities and limitations of the industry in the Indian context. The team has also compiled a comprehensive compendium of 30+ case examples (success stories from around the world), deep analysis of India’s sector spending on culture (public + private + household). At present, the team is developing a grading framework for autonomous organisations & culture organizations to conduct a baseline ranking of their performance.

Additionally, the team has also drafted the vision document for the Ministry of Culture which shall be institutionalised as a guiding pillar for the Ministry for the next 25 years.





6.2 Strategy and Policy-based Projects

6.2.1 NITI Aayog- National Project Management Policy Framework (NPMPF)

The NITI Aayog led task-force on program and project management constituted to increase efficiency in large scale infrastructure projects mandated QCI to develop the NPMPF as well as set up a National Institute of Chartered Program and Project Management (NICPP).

Currently, the initiative is under operationalisation to launch the certification. Further to the work done earlier, NICPP has been approved as a division under QCI and Indian Infrastructure Body of Knowledge (InBoK) is now available as an e-Book on the NICPP website for the viewers. Level 0 Training Modules and Question Bank have been uploaded on NeGD-DEA (National E-Governance Division- Department of Economic Affairs) LMS (Learning Management System). NICPP certification was made live for the general public on November 1, 2022 (for candidates appearing for Levels 0, 1 and 2). 663 questions (Level 0) and 1025 questions (Level 1-3) have been developed and the modules have been uploaded and the candidates are going through the training process. Revamp of Level 0 training modules is ongoing.

6.2.2 Department of Administrative Reforms and Public Grievances (DARPG)

a) CPGRAMS Reforms- Next 20 Ministries

The objective is to develop a robust system for grievance redressal with features like auto-forwarding grievance to the last mile officer, user-friendly categorisation for easy filing of grievance, and asking specific information from the citizen for the PG Officer to effectively resolve a grievance. This has lead to reduction in redressal time, improvement in quality of redressal and multi-fold increase in mapping of PG officers on the portal. QCI has recently onboarded the All 90 Ministries/Departments on to the CPGRAMS Version 7.0 under CPGRAMS Universalization initiative.

This project for onboarding the next 20 ministries/departments. The scope was expanded to include the universalisation of 7th version of CPGRAMS and has been completed for all the central ministries and departments. This involved thorough categorisation of grievances received in all the ministries/departments and mapping of all their PG Officers.

Team was involved in direct handholding of all the 90 ministries/departments and organisations. Additionally, the team assisted the department in capacity building of Central Government PG Officers, grievance analysis, reports, presentations and carrying out various grievance based studies.



6.2.3 National Health Authority (NHA)- Ayushman Bharat PMJAY Quality Certification Scheme

AB PMJAY Quality Certification programme is a joint initiative by NHA and QCI that focuses on providing quality healthcare services and to accelerate certification for hospitals at various levels recognised as Gold, Silver and Bronze. In addition to this, the Bronze certification can also be achieved by hospitals which are not empanelled under AB PMJAY. Both empanelled and non-empanelled hospitals are eligible to apply. This step will enhance the coverage of the certification process across the hospitals of the country.

The empanelled hospitals qualifying for bronze certification will receive 5% financial benefits, Silver Certification will receive an additional 10% financial benefit, while those qualifying for Gold Certification will receive an additional 15%. Even a non-empanelled hospital, if it achieves the Bronze Quality Certification, shall be eligible to apply for direct empanelment under the AB PMJAY scheme within the validity of its certification, without any extra field verification.

Till February 22, 2023, QCI has issued 49 Bronze, 122 Silver and 124 Gold Quality certification.

6.3 PROJECT MANAGEMENT UNITS

a. Ministry of Commerce and Industry- Government E- Marketplace (GeM) PMU

The PMU is mandated to perform multiple activities as a knowledge and quality partner to GeM to assure quality in the procurement of goods and services, such as conducting research on global best practices in the relevant domain and assisting in its adaptation by GeM.

After an intensive quality check of service providers, 3,20,340 service providers have been assessed, with 2,17,011 being approved and 1,03,329 being rejected on the basis of invalid compliance certificates and/or project experience details. In addition to that, 56,579 requests have been assessed with 28,592 vendors being exempted while 27,987 were rejected during validation of the vendors registering under the exemption category of vendor assessment (i.e. NSIC, BIS, PSU, Societies/Trust and Recommended by govt. authority) till February 17, 2023.

b. Capacity Building Commission PMU

The PMU is expected to assist the Commission in all its mandated activities and initiatives revolving around the training and capacity building of Indian civil servants. The Commission in its effort to fulfil the larger goal is currently in the process of developing Annual Capacity Building Plans for all the central ministries/departments/organisations, ably assisted by the PMU set up by QCI.

The team is also been central to the various guidebooks, approach papers etc. relating to the various activities of the Commission. The team has also been deeply involved in large scale training interventions designed for frontline workers from various MDOs (TTEs, station masters etc. at Ministry of Railways, UT police personel via MHA, BSNL personnel, NYKS volunteers etc.). The team has been intsrumental in creating the approach note for Annual HR Summit (another mandate of the Commission).

The team has also helped develop HR Audit, Learning & Development Survey which are intended to baseline current HR policies and practices in various MDOs, TNA processes at various MDOs, motivation level of employees, their training requirements etc. The Annual Report of CBC is another acitivity the team is deeply engaged with, in particular the chapter on Timeline of the History of Civil Service Reforms in India and Innovations in Public Administartion. The PMU has also heavily supported CBC in developing their website, media coverage, advocacy and public engagement.

c. Ministry of Finance- DIPAM PMU

The Department of Investment and Public Asset Management (DIPAM) deals with all matters relating to the management of Central Government investments in equity including disinvestment of equity in Central Public Sector Undertakings.

The major areas of its work relate to Strategic Disinvestment, Minority Stake Sales, and Capital Restructuring. It also deals with all matters relating to the sale of Central Government equity through offer for sale or private placement or any other mode in the erstwhile Central Public Sector Undertakings.

d. Department of Administrative Reforms and Public Grievances (DARPG)- DARPG Special Campaign for Disposal of Pending Matters (SCDPM) PMU

DARPG is conducting a Special Campaign for Disposal of Pending Matters to expedite disposal of pending matters across all the Central Ministries/Departments i.e. MP References, Parliamentary Assurances, Public grievances etc. The Team prepares monthly report on the conduct and progress of the special campaign. The first Monthly Report was released by the Hon. MoS (PP) Dr. Jitendra Singh at the launch of the Special Campaign 2.0. The team assisted in the monitoring and conduct of the Special Campaign 2.0, from Oct 2nd to Oct 31st. The campaign focused on swachhta and record keeping in the offices. In Special Campaign 2.0, all ministries/departments participated along with their attached/subordinate/ outstation offices across the geographical length/ breadth of the country covering more than 1 lac sites. The Special Campaign 2.0 Report was released by the Cabinet Secretary during Good Governance Week at the Good Governance Workshop held at Vigyan Bhawan on December 23, 2022. The QCI Team assists the Department in monitoring and analysis of data and progress on the portal; monthly review meetings; preparing presentations and reports on the campaign; analysis of best practices; social media for the campaign. The team worked on the 1st Report of Secretariat Reforms which was released in January, for the month of December entailing Increasing Efficiency in Decision Making in Central Secretariat (IEDM), E-Office Analytics and Implementation along with monthly progress of Special Campaign for Disposal of Pending Matters. The 2nd edition of Secretariat Reforms was released in February, 2023. The team is now preparing for IEDM Assessment across all ministries/ departments for 2023 along with monthly progress reports.

e. (Department of Administrative Reforms and Public Grievances) DARPG- DARPG Centralised Public Grievance Redress and Monitoring System (CPGRAMS) PMU

The QCI team assists the Department in monitoring and analysis of the public grievance system of the Government of India. The team prepares monthly reports on CPGRAMS to monitor the status, which are shared with all the Ministries/ Departments by DARPG. The monthly report includes a comparative analysis of pendency in Ministries/Departments, Grievance Redressal Index, Root Cause Analysis, etc. The team releases a monthly report for the State/UT Governments as well which are shared with all the States/ UTs. Till now, a total of 9 Monthly Reports for Central Ministries/Departments and 6 Monthly Reports for States/UTs have been released. Central Secretariat recorded the lowest ever pendency at close of 2022, in one of the direct visible impacts of these Monthly Reports.

The team also prepared the CPGRAMS Annual Report 2022 which was released by the Hon'ble MoS Dr. Jitendra Singh during the inaugural event of 'Good Governance Week', 2022 at Vigyan Bhawan on December 19, 2022.



7

ZERO DEFECT ZERO EFFECT (ZED)

ZED®
ZERO DEFECT • ZERO EFFECT

This Division leads various projects of national importance with a focus on 'Atmanirbhar Bharat'. The Division is involved in flagship programmes of Ministry of Micro, Small & Medium Enterprises, Ministry of Tourism, Ministry of Defence and others. The ZED Division is also involved in the programs like ODOP initiatives of Government of U.P. and Invest India.

At present, following projects are being executed by ZED Division:



Projects under ZED Division

7.1. GOVERNMENT PROJECTS/SCHEMES RELATED ACTIVITIES

7.1.1. "MSME Sustainable (ZED) Certification" Scheme

MSME Sustainable (ZED) Certification is an extensive drive to create awareness amongst MSMEs about Zero Defect Zero Effect (ZED) practices and motivate and incentivise them for ZED Certification. Through the journey of ZED Certification, MSMEs can reduce wastages substantially, increase productivity, enhance environmental consciousness, save energy, optimally use natural resources, expand their markets, etc. MSMEs will also be motivated to adopt best practices in work culture, standardization of products, processes and systems etc. in order to enhance their global competitiveness and sustainability. The ZED Certification aims at enhancing the competitiveness of an MSME by assessment, modification through guidance, handholding, managerial and technological intervention – not just certification.

QCI has been nominated to continue as an Implementing Agency (IA) under the MSME Sustainable (ZED) Certification Scheme. Based on the MSME Sustainable (ZED) Scheme Guidelines, the following activities have been completed by QCI during financial year 2022-23:

a. Launch of MSME Sustainable (ZED) Certification Scheme

MSME Sustainable (ZED) Certification scheme was launched by Union Minister for Micro, Small and Medium Enterprises Shri Narayan Rane in the presence of State Minister, MoMSME, representatives of all States/UTs and MoMSME Officials on April 28, 2022, at Vigyan Bhawan, New Delhi.











Minister of MSME, Shri Narayan Rane, launching the MSME Sustainable (ZED) Certification Scheme on April 28, 2022, at Vigyan Bhawan, New Delhi







ZED Awareness Programs and Registration Camps conducted for MSMEs





ZED Showcased in State Level conference of FKCCI on July 16, 2022 at Hubli, Karnataka

b. Awareness and Training

To build the awareness on ZED Scheme, 140 awareness programs/registration camps were conducted covering more than 12000 MSMEs, 500 State Government & MoMSME officials and 250 professionals.

Further, assessors and consultants play a critical role in ZED assessment and certification, consultancy to MSMEs for their upgradation to higher levels. Thus, their training is essential and required to maintain quality and reliable assessments. Fourteen training programs were conducted for assessors and consultants covering 168 assessors and 129 consultants.



ZED Showcased at the National Seminar on Growth and Development of MSMEs at Imphal, Manipur





5-day Assessor and Consultant Training Programs on ZED Certification Scheme

c. Assessment, Certification and Handholding through Consultancy

i. Registered MSMEs: 36184 (Micro: 29876, Small: 5293, Medium: 1015)

ii. Certified MSMEs: 3152 (Bronze: 3003, Silver: 71 and Gold: 78)

iii. Assessment Agencies empanelled: 21

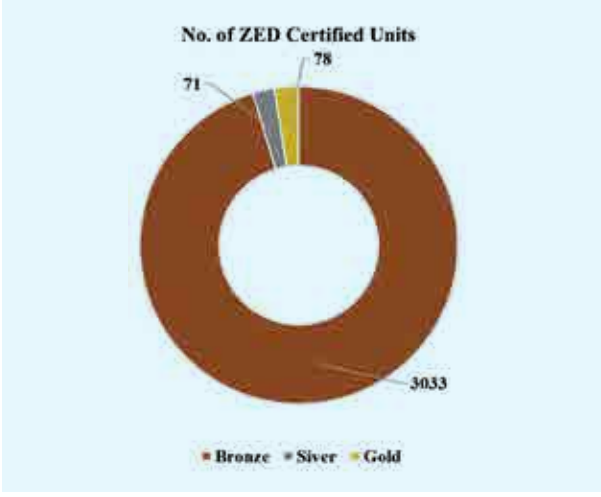
iv. Consultant Organisations empanelled: 20

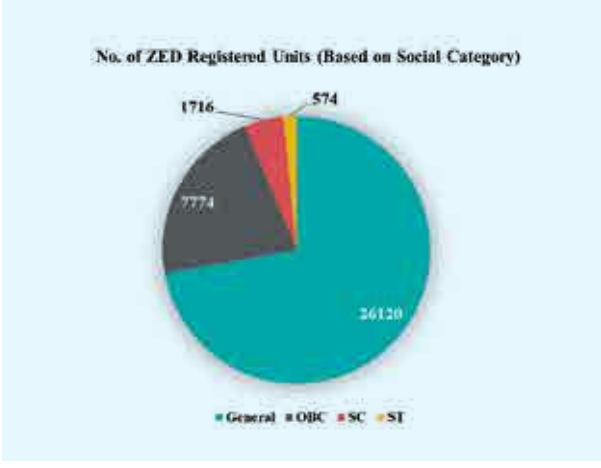
v. Handholding/Consultancy support applications received: 73

vi. MSMEs availed Financial Assistance on System (Quality)/Testing/Product Certification: 105

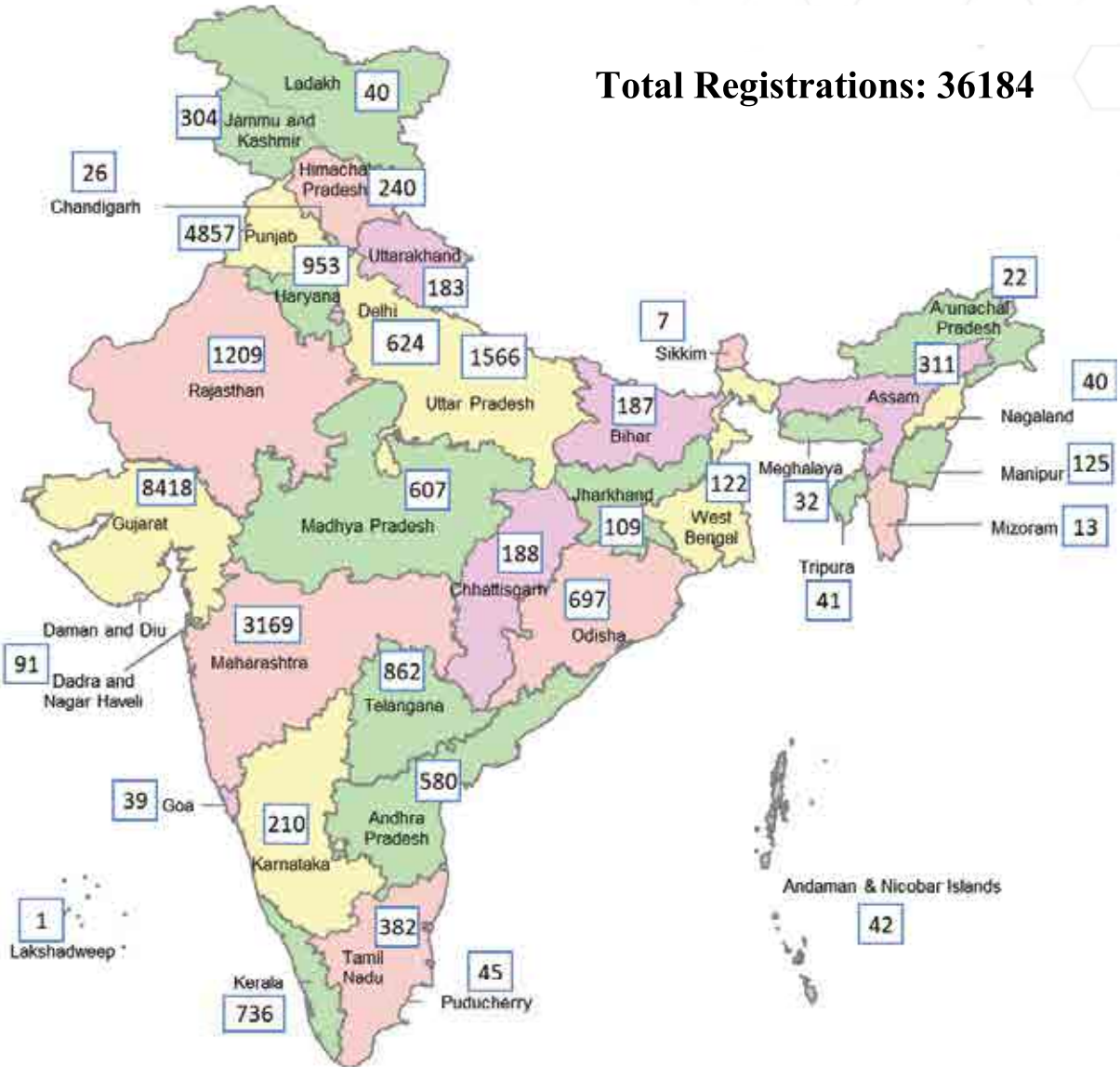


ZED Certified MSMEs Felicitated by Hon'ble Minister of State at New Delhi









7.1.2. SAMAR Certification: Assessment and Rating of Vendors of DRDO, Ministry of Defence

System for Advance Manufacturing Assessment and Rating (SAMAR) Certification is an outcome of the collaboration between QCI & DRDO and is a benchmark to measure the maturity of defence manufacturing enterprises. It aims to strengthen the defence manufacturing ecosystem in the country. The Assessment Model also provides a roadmap to the defence manufacturing enterprises to gradually enhance their capabilities and contribute to further the vision of making India self- reliant in defence manufacturing.



The certification is based on a maturity assessment model developed by Quality Council of India (QCI) and is applicable to all defence manufacturing enterprises i.e., micro, small, medium and large enterprises.

The scheme was launched by Hon'ble Raksha Mantri Shri Rajnath Singh at Aero India 2023, Bengaluru on February 14, 2023.

Online systems have been developed and assessments are about to commence.





SAMAR Certification launched by Hon'ble Defence Minister, Shri Rajnath Singh at Aero-India 2023, Bengaluru

7.1.3. Expanding and Revamping NIDHI & Star Classification System

The Ministry of Tourism has engaged QCI to revamp National Integrated Database of Hospitality Industry (NIDHI) as NIDHI+ which is a technology driven system for end-to-end digitalization of Star Classification System and Sustainable Tourism for quality enhancement. Following are some of the key activities:

a. NIDHI+ website & classification systems enhanced and made live

b. Inspections facilitated for Certification/ Classification systems viz. Star Classification system etc. for various accommodation units. Hotels like – ITC, Taj, The Leela, several B&Bs, Homestays etc. have got their star classification (quality certification) through this platform

c. 25 Training sessions and Awareness Program conducted for Central Government, States/ UTs Government Tourism Departments, members of Hotel Association of India (HAI), The Federation of Hotel & Restaurant Associations of India (FHRAI), Online Travel Aggregators (MakeMyTrip & Goibibo, Yatra, Cleartrip, EaseMyTrip and IRCTC)



Review Meeting with the senior officials of Ministry of Tourism on NIDHI+ chaired by Hon'ble Minister of Tourism



Awareness Programs conducted for members of Hotel Association of India (HAI), The Federation of Hotel & Restaurant Associations of India (FHRAI), Online Travel Aggregators (MakeMyTrip & Goibibo, Yatra, Cleartrip, EaseMyTrip and IRCTC)

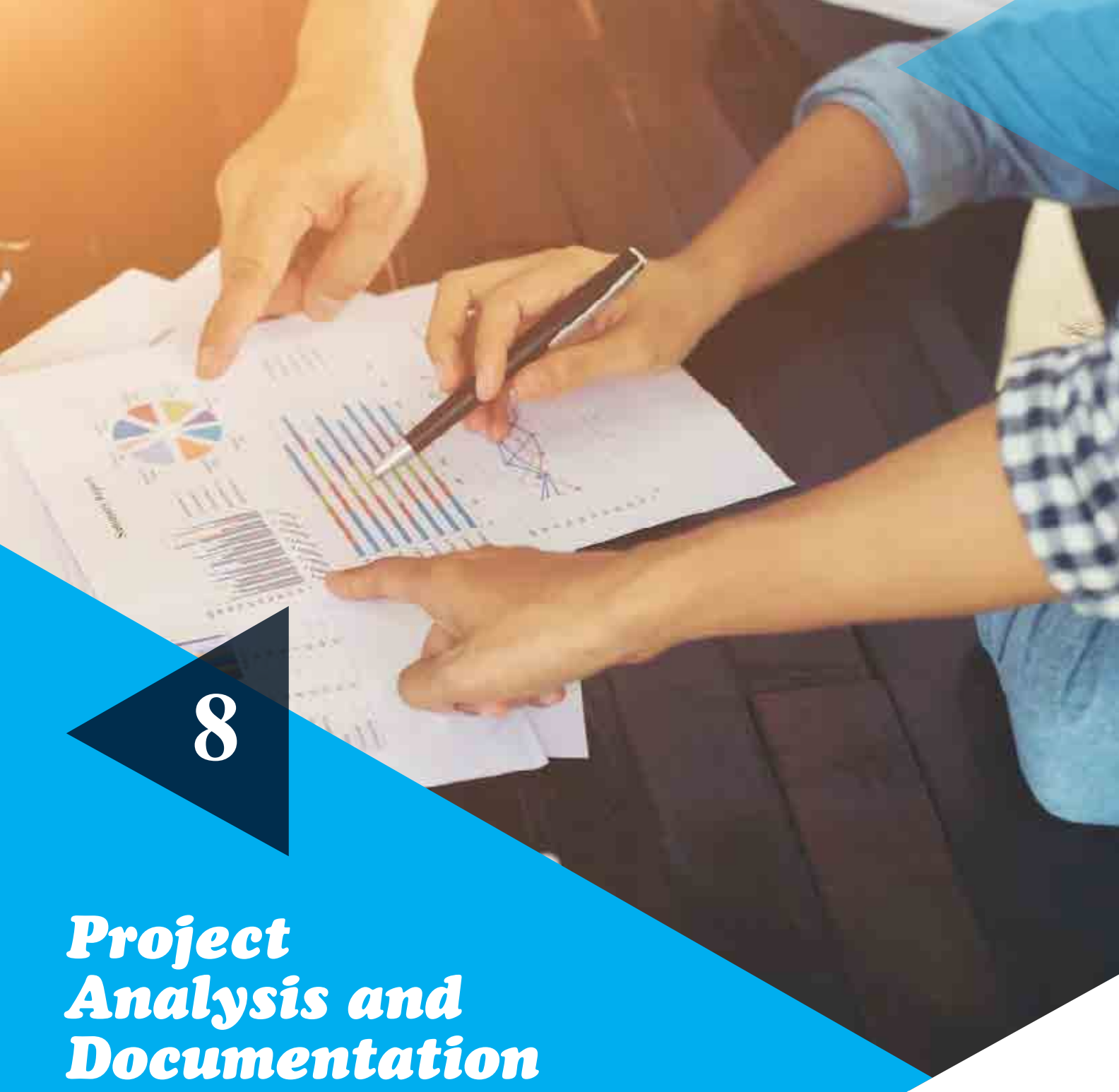
7.2. Other Activities

7.2.1. ODOP project of U.P. Government

A workshop on "Quality Intervention for Glassware & Metalware Clusters of Uttar Pradesh" conducted on May 18, 2022 at Lucknow for Industrial units of Uttar Pradesh wherein the components of the compendium and its utility were explained.

7.2.2. Development of Compendium of Standards required for Export of ODOP Products and conducting Capacity Building Workshops, Invest India, DPIIT

ODOP program of Invest India, DPIIT aims to strengthen the ODOP ecosystem within the country and QCI has been engaged to develop compendium of standards required for export of ODOP Products and conducting capacity building workshops The work has commenced.



8

Project Analysis and Documentation Division (PADD)

PADD

Project Analysis and Documentation Division handles projects which aim towards the design, development, and implementation of conformity assessment frameworks for governmental, inter-governmental, regional, and global organizations.

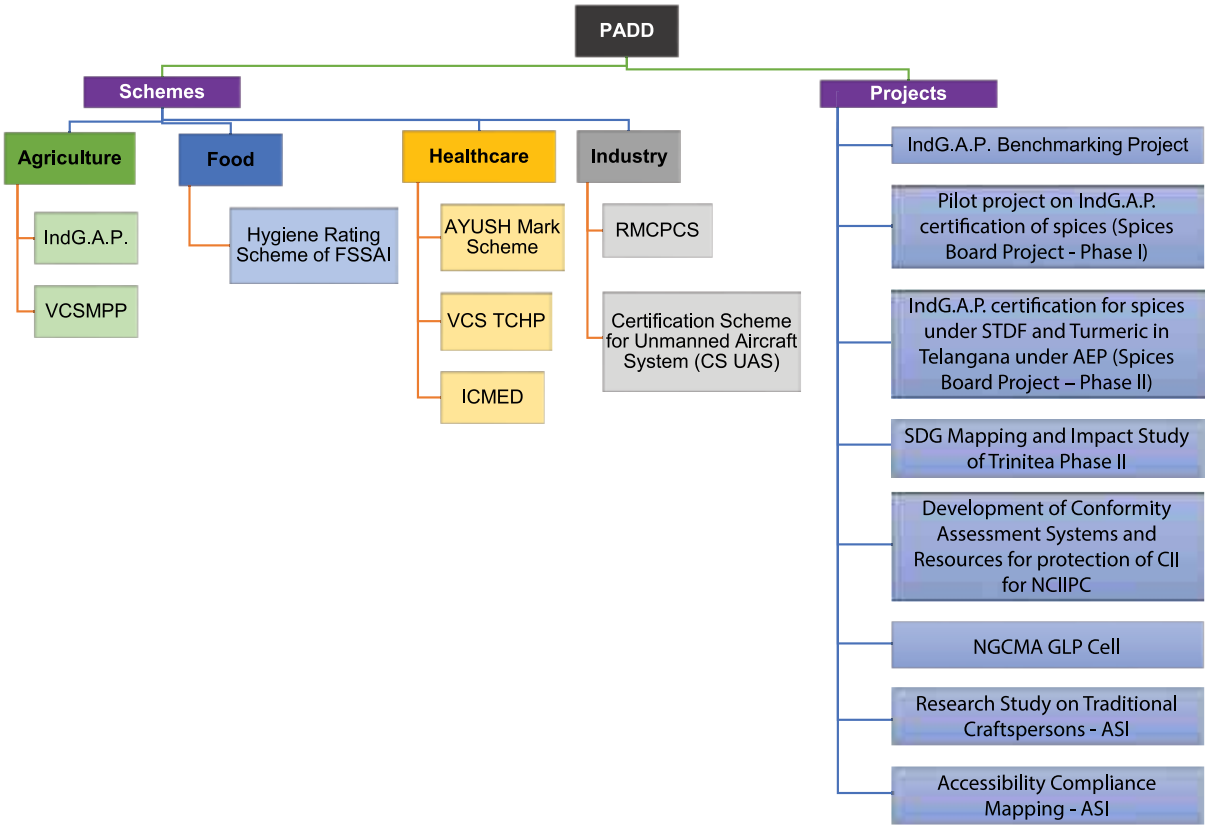
The Division prides itself in driving noble initiatives that have national, regional, and global relevance. QCI through this division continues to offer solutions to various Government ministries/ departments/organizations, industrial bodies, international donor agencies, developmental organizations, and inter-governmental bodies such as the FAO of the UN, UNFSS, UNCTAD, SAARC Agriculture Centre, ICRISAT, ITTO, UNDP, GLOBALG.A.P., IRRI etc.

PADD has now been sought by regulators such as the FSSAI, DGCA, NBA and national agencies such as NGCMA, NTRO, NCIIPC, NCPCR for assisting in due diligence as a precursor to issuing of respective approvals.

Annual review of activities

PAD Division handles numerous projects and voluntary certification schemes cutting across various sectors, ranging from Agriculture [India Good Agricultural Practices Certification Scheme (IndG.A.P.), Voluntary Certification Scheme for Medicinal Plant Produce (VCSMPP)], Food [Recognition of Hygiene Rating Audit Agencies (HRAA)], Healthcare [AYUSH Mark, Indian Certification of Medical Devices Scheme (ICMED)], Industry [STAR Scheme, RMCPCS], Regulators [Certification Scheme for Unmanned Aircraft Systems (CSUAS), Cybersecurity], and Personnel Competence [VCS-Traditional Community Healthcare Providers (TCHP)].

The division strives to use instruments like Benchmarking to gain international equivalence with global standards bodies and strives to map the same on the standards map of the ITC of the UN.



8.1. VOLUNTARY CERTIFICATION SCHEMES

8.1.1. Voluntary Certification Scheme for Medicinal Plant Produce (VCSMPP)

a. QCI, at the behest of National Medicinal Plant Board (NMPB), Government of India, has developed and designed a voluntary certification scheme for medicinal plant produce to introduce Good Agricultural Practices (GAP) and Good Field Collection Practices (GFCP) for medicinal plants.

b. The National Medicinal Plant Board (NMPB), Ministry of AYUSH, granted QCI the capacity building & sensitisation activities through a project for the marketing and promotion of the VCSMPP Scheme.

c. Total 78 trainings conducted pan-India in which 4861 attendees have participated.

d. Demonstration plots in 13 locations established, out of which 3 demo plots have been certified and 10 are work-in-progress.

e. Total 70 medicinal plants species' Package of Practices (PoP) were developed.

f. Delivered a lecture on 'GACP Certification of Medicinal Plants Produce' on February 7, 2023 during an Entrepreneurship Orientation Program on Medicinal and Aromatic Plants - VI (EOPMAP-VI) organized by ICAR-DMAPR, Anand, Gujarat.



PSC Review meeting held with NMPB on CB&S-VCSMPP Project



Lecture on 'GACP Certification of Medicinal Plants Produce'



Farmers' training workshop on VCSMPP by PADD at BAP, Jodhpur, Rajasthan



VCSMPP GAP training in Mettupalayam, Tamil Nadu



VCSMPP GAP training in Shahapur,Yadgir, Karnataka



VCSMPP GAP training in Bhimashankar, Maharashtra



Strategic Meeting on AYUSH Mark



VCSMPP GAP training in Muzaffarpur, Bihar



VCSMPP GFCP training in Thakurmunda, Odisha

8.1.2. AYUSH Mark Scheme

a) At the behest of the then Department of AYUSH, a voluntary product certification scheme for AYUSH products to enhance consumer confidence was designed by the Quality Council of India. Under the Scheme, any manufacturing unit can obtain a certification from a designated certification body (CB) and will be under regular surveillance of the certification body. The Scheme has two levels of certification: Standard and Premium.

8.1.3 Voluntary Certification Scheme for Traditional Community Healthcare Providers (VCS-TCHP)

a) The Scheme offers a uniform and standardized assessment framework for TCHPs who manage various streams of health services (jaundice, common ailments, poisonous bites, bone setting, joint pains, and traditional birth attendants) based on their traditional knowledge, experience, and expertise.

b) A total of 1265 TCHPs certified under the Scheme till date.

c) Government of Tamil Nadu took note of the value proposition of VCS-TCHP and funded the exploration and certification of over 100 TCHPs from Irula tribe in Nilgiris district that are under Particularly Vulnerable Tribal Groups (PVTG) category. The Chief Minister of Tamil Nadu handed over the certificates to the certified traditional healers.

d) QCI powered session, anchored by PADD, during the International Conference on 'Communication and Dissemination of Traditional Knowledge, 2023' organized by CSIR-NIScPr.

e) Engaged with Piramal Swasthya, a public healthcare entity, who have taken cognizance of VCS-TCHP to expand base of certified folk healers.



6th Steering Committee meeting held at FRLHT campus; Bengaluru, chaired by Prof. Darshan Shankar (February 7, 2023; TDU, Bengaluru



QCI powered session during International Conference on Communication and Dissemination of Traditional Knowledge 2023 organized by CSIR-NIScPr (February 15, 2023; NASC, Delhi)



Hon'ble chief minister of Tamil Nadu Sh. M.K. Stalin awarding certificate to TCHP belonging to PVTG.



Govt. of TN endorsed value proposition of VCS-TCHP in preservation of traditional knowledge and supported the drive by an approved PrCB TDU in Nilgiris district.

8.1.4. India Good Agricultural Practices (IndG.A.P.) Certification Scheme

a) QCI realizes that the best way to improve the prospects of agriculture in the country is to address food safety, workers health and safety, environment management, and quality of produce. For this, QCI came up with the IndG.A.P. Scheme that not only assists the big farmers but also helps the smallholders to practice good agricultural practices in their farm.

b) The promotion and marketing of IndG.A.P. is undertaken with close engagement with APEDA through an ongoing project on Benchmarking of IndG.A.P. to GLOBALG.A.P. and with Spices Board through an ongoing pilot project on IndG.A.P. certification of spices.

c) SC meeting of IndG.A.P. Certification Scheme conducted under the Chair Dr. S. K. Malhotra, Project Director, Ministry of Agriculture and Farmers' Welfare.

d) Spices Board has granted the Phase II project for IndG.A.P. certification for spices under STDF and Turmeric in Telangana under AEP. Meeting held with Spices Board on project modalities.

e) Dr. Sekhar Babu Geddam, IFS, Vice Chairman & MD, Seeds Development Corporation Ltd., Andhra Pradesh Government, sought approval as Certification Body under IndG.A.P. scheme.

f) In line with year 2023 designated as International Year of Millets (IYOM) by the United Nations, 1st FPO for millet production in India (Kashimnagar FPC) certified to IndG.A.P.



SC Meeting of IndG.A.P. Certification Scheme (February 2, 2023; INSA, Delhi)



Meeting with Dr. Sekhar Babu Geddam, IFS, Vice Chairman & MD, Seeds Development Corporation Ltd., Andhra Pradesh Government



First Millets FPO in Telangana certified under IndG.A.P.



Participation of PADD in the 'International Conference on GAP in coconut' (September 3, 2022, Kerala)



Field visit organised by the Coconut Development Board in Tamil Nadu during the 'International Conference on GAP in coconut' (September 4, 2022, Tamil Nadu)

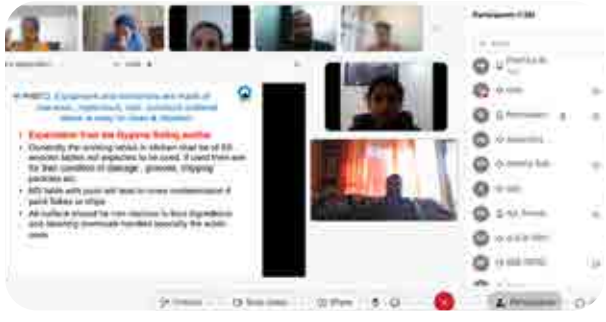
8.1.5. Hygiene Rating Scheme of FSSAI

a) QCI was identified to implement FSSAI's initiative of 'Food Hygiene Rating Scheme'

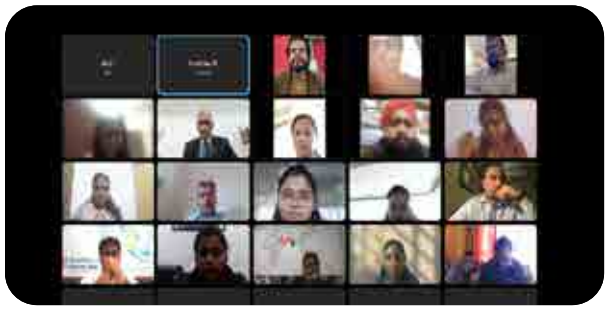
b) PADD developed a scheme for approval of Hygiene Rating Audit Agencies (HRAAs) with an aim to help consumers make informed decisions regarding food outlets where they prefer to eat by encouraging businesses to improve hygiene and safety standards. The recognised agency will verify compliance with food hygiene and safety procedures laid down by the Food Safety and Standards Authority of India (FSSAI).

c) QCI has recognized 32 HRAAs, provisionally recognised 1 HRAA and 12 applicants are under the process of recognition till date.

d) Under the aegis of FSSAI, PADD entrusted with trainings to food professionals for hygiene rating audits. Accordingly, QCI has launched the training programs by conducting trainings witnessing 149 participants.



Training program for qualifying as hygiene rating auditors
(January 18, 2023; Online - Delhi)



Refresher training program for hygiene rating auditors
(January 20, 2023; Online – Delhi)



Aligned to Eat Right India initiative of FSSAI, PADD was a part of panel discussion on Hygiene Rating & Save Food Share Food

8.1.6. Certification Scheme for Unmanned Aircraft System (CS UAS) {erstwhile Certification Scheme for Remotely Piloted Aircraft Systems (RPAS)}

a) QCI had launched the Certification Scheme for Remotely Piloted Aircraft Systems (RPAS), duly approved by the Directorate General of Civil Aviation (DGCA), Ministry of Civil Aviation, the regulator for UAS, in presence of Shri Amber Dubey, Former Joint Secretary, Ministry of Civil Aviation. He also chaired the session on launch of the Drone Rules 2021 that cites QCI as the body for specifying standards and the recommending authority assisting DGCA to issue type certificates.

b) Unmanned Aircraft Systems (UAS) Certification Scheme has been notified by Ministry of Civil Aviation in Gazette on January 26, 2022.

c) PMU for CSUAS has been set up for supporting industry.

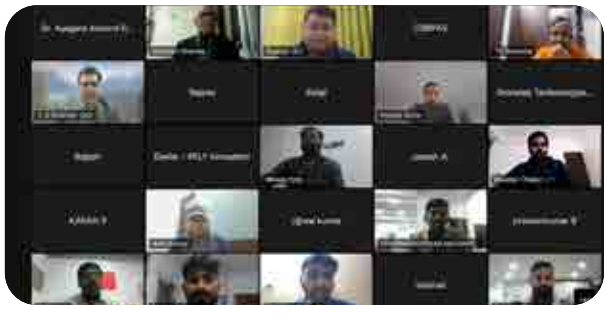
d) First type certificate under Drone Rules 2021, was awarded to IoTechWorld Avigation Pvt. Ltd. on June 13, 2022 by Sh. Jyotiraditya Scindia, hon'ble Minister of Civil Aviation in New Delhi. Total 15 Type Certificates issued in FY 2022-23.

e) A total of 19 Sensitization program having representation from various industries, ministries, regulators and other stake holders including specific virtual training programs on technical criteria of CSUAS.

f) Participated in ISO Committees on development of UAS standards.

g) Meeting held with the Secretary of Health, Arunachal Pradesh; Director, Emerging Technologies, Govt. of Telangana; and Director, Department of IT, Govt. of Goa; for discussing capacity building initiatives and sensitization programme on CSUAS and other avenues for collaboration to promote quality ecosystem in drones and other emerging technologies.

h) 5th Technical Committee for CSUAS for incorporating Beyond Visual Line of Sight Compliance criteria held on August 25, 2022.



Paid Virtual Training Session on CSUAS Scheme attended by 77 Participants (January 27, 2023; Online - Delhi)



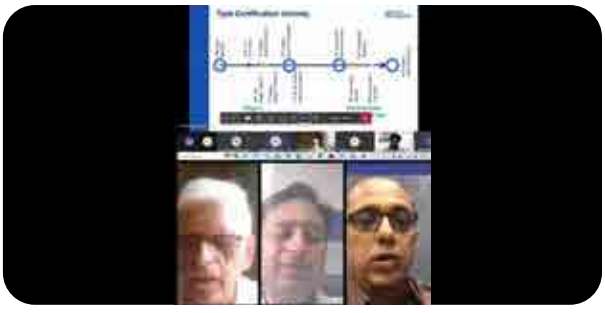
CSUAS training exclusively on Battery & FE Analysis(February 28, 2023; Online)



Meeting held with the Director, Department of IT, Govt. of Goa(March 9, 2023; Online)



Meeting held with the Director, Emerging Technologies, Govt. of Telangana(February 20, 2023; Online)



Sensitization Program conducted by PMU, CSUAS for drone manufacturers



Award of Type Certificate under Drone Rules, 2021 to Model V (first type-certified mapping drone) of Hyderabad-based CrystalBall

8.1.7. Indian Certification for Medical Devices (ICMED) Scheme

a) Documents of ICMED Plus Scheme, which was launched on June 18, 2021, revised in view of the current ecosystem. It provides the much-needed institutional mechanism to assure quality of medical devices and fill the interim regulatory gap.

b) 7th SC Meeting for ICMED held on October 20, 2022 where Chair, SC appreciated the robust design of the scheme.

c) Meeting of AIMED with the Chairman, QCI to impress the need for government procurement through Qualification Based Selection (QBS) via ICMED Certification.

d) Roundtable with Certification Bodies (CBs) for promotion of ICMED Plus Scheme.



First meeting of AIMED with the Chairman, QCI on ICMED Certification Scheme (February 13, 2023; Delhi)



SC Meeting of ICMED

8.1.8. Ready Mix Concrete Plant Certification Scheme (RMCPCS)

a) Total 257 RMC plants certified till date.

8.2. PROJECTS

8.2.1. SDG Mapping and Impact Study of Trinitea – Phase II

a) QCI developed the concept of mapping of standards to SDGs, known as the 'Sustainable Development Goals Mapping and Analysis Programme' (SDG MAP). It aims at organisations - public and private, and standards (with special focus on voluntary/ private sustainability standards).

b) Phase II of SDG Mapping and Impact Study of Trinitea (one of the India's major tea

smallholder support programmes developed under the aegis of Indian Tea Association - the premier and the oldest organisation of tea producers in India) carried out.

c) Focus Group Discussions (FGDs) conducted with nearly 100 Small Tea Growers (STGs) based out of Assam, West Bengal, Tamil Nadu and Kerala.

d) Report submitted for SDG Mapping and Impact Study of Trinitea.



FGDs conducted with small tea growers in Assam for SDG Mapping and Impact Study project (January 2023; Assam, Tamil Nadu)



Meeting held with officials from Solidaridad to discuss the project on SDG Mapping and Impact Study of Trinitea

8.2.2. Development of Conformity Assessment System and Resource for Protection of Critical Information Infrastructure (CII)

a) Personnel Certification Scheme for IT/ ICS Cyber Security Professionals (CSPs) submitted to NCIIPC, a unit of NTRO, to establish the competence level of the CSPs in order to strengthen the cyber security ecosystem with respect to CIIs in the country.

b) Elaborated design & development of Conformity Assessment Framework for strengthening cybersecurity resilience of Critical Sector Entities as a Key Speaker during the Cybersecurity Conclave organised by TIC Council and CII.

8.2.3. IndG.A.P. Benchmarking Project

a) The promotion and marketing of IndG.A.P. is undertaken with close engagement with APEDA through an ongoing project on Benchmarking of IndG.A.P. to GLOBALG.A.P. where projects are in implementation and certification stage.

b) 10 IndG.A.P. certificates issued, thereby completing the phase - Implementation and Certification under the IndG.A.P. Benchmarking Project.

c) GLOBALG.A.P. declared completion of the technical review process. Benchmarking committee meeting to discuss equivalency of IndG.A.P. to GLOBALG.A.P. in March 2023.



Benchmarking Project TC Meeting



Audit of a pomegranate project under IndG.A.P. Benchmarking initiative

8.2.4. IndG.A.P. Spices Board Project – Phase I

a) The promotion and marketing of IndG.A.P. was undertaken with close engagement with Spices Board through project on IndG.A.P. certification of spices.

b) Sh. Dean Kuriakose, Member of Parliament, awarded 5 IndG.A.P. certificates to projects under initiative executed on IndG.A.P. certification of spices.

Project has been completed and the project report has been submitted to the Spices Board.



IndG.A.P. certificate distribution during E-trading & Spice Sourcing Mela by the Spices Board



Meeting with the Spices Board for Pilot Project on IndG.A.P. Certification of Spices (September 5, 2022; Kerala)



Meeting with farmers under Pilot Project on IndG.A.P. Certification of spices (June 15, 2022; Rajasthan)

8.2.5. IndG.A.P. Spices Board Project – Phase II

a) Spices Board has granted Phase II project for IndG.A.P. certification for spices under Standards and Trade Development Facility (STDF) and Turmeric in Telangana under Agriculture Export Policy (AEP).

b) Meeting held with Director, Spices Board to discuss project modalities for certification commercially important spices.

8.2.6. Research Study on categorisation of work areas and competency mapping of Traditional Craftsmen of India

a) Project awarded by Archaeological Survey of India (ASI), Ministry of Culture to undertake a research study on categorisation of work areas and competency mapping of Traditional Craftsmen of India.

b) 9 FGDs and 5 Key Informant Interviews (KII) conducted with heritage building craft-persons.





Interaction with heritage building craft-persons (December 2022)



FGD based interaction for the research study on categorization of work areas and competency mapping of traditional craftsmen (August 26, 2022, Delhi)

8.2.7. Accessibility Compliance Mapping and Ranking of Historical Monuments

a) Project awarded by Archaeological Survey of India (ASI), Ministry of Culture for preparation of checklist and assessment criteria, conducting compliance mapping and ranking of historical monuments on accessibility.

b) Completed accessibility mapping exercise of 10 monuments under pilot phase of the project.

c) 31 monuments in Phase I of the project covered.









ASI supported Accessibility Mapping and star rating of historical monuments pan-India (February 2023; various locations pan India)

8.3. NGCMA GLP Cell

8.3.1. National Good Laboratory Practices Compliance Monitoring Authority (NGCMA) entered into an MoU with the Quality Council of India on December 31, 2013 for the effective implementation of Good Laboratory Practices (GLP) certification programme. PADD assists the GLP program of the NGCMA.

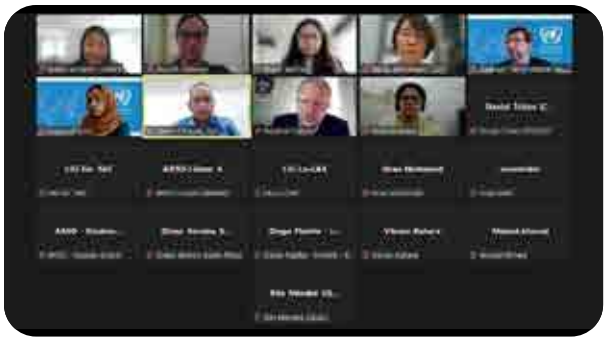
8.3.2. Assisted 70 GLP inspections, 5 GLP Training Courses and 4 meetings in the reporting period.

8.3.3. 14 surveillance, 6 surveillance cum extension in scope inspection, 7 extension in scop inspection, 7 pre-inspection, 19 re-certification, 3 verification inspection and 14 final inspections for GLP certification in the reporting period.

8.4. UNFF initiative – NPIC Network

a) QCI participated as the Secretariat of the India National Platform on Private Sustainability Standards (India PSS Platform) as the first national platform on PSS.

b) Dr. Manish Pande, Director & Head, PADD, was nominated by the members of the National Platform and Initiative Cooperation Network (NPIC Network) to chair the network from 2020 – 2022.



Participation of PADD in National Platform and Initiative Cooperative (NPIC) as the Secretariat of the India PSS Platform

8.5. Participation in Conclave / Conference / Meetings

- India International Small Tea Growers Convention 2022.
- 7th National Standards Conclave.
- National Conference on Business and Sustainability.
- Anufood India Conference.
- 13th Biennial Agricorp Conference.
- World Ayurveda Congress.
- International Herbal Fair 2022.



Shared views on SDG Mapping and IndG.A.P. during India International Small Tea Growers Convention 2022



Views by PADD on SDG Mapping Project during National Standards Conclave



Views by PADD on SDG Mapping during National Conference on Business Sustainability and SDGs



PADD participated in QCI-powered session during Anufood India Conference



QCI powered session at 13th Biennial Agricorp Conference



Participation of delegates from PADD in International Seminar on Medicinal Plants during World Ayurveda Congress



Views by PADD during International Herbal Fair 2022

8.6. Certification Scheme for Unmanned Aircraft Systems (CSUAS)

a) Speaker during the conference on 'Promotion of Kisan Drones: Issues, challenges and way forward', inaugurated by the Union Agriculture Minister on May 02, 2022 to sensitize participants about CSUAS.

b) Panellist in Drone festival 2022, organised by Ministry of Civil Aviation (MoCA) on May 28, 2022 which was inaugurated by hon'ble PM Sh. Narendra Modi.

c) 22nd VQC on 'Drone Sector: A Way to Quality', was held by PADD and NBQP on June 17, 2022. It was inaugurated by Sh. Amber Dubey, Former Joint Secretary (JS), Ministry of Civil Aviation and witnessed around 400 participants.

d) Key Speaker at International Aerospace Conference, AeroCON 2022; held on June 22, 2022 at Bangalore.

e) Speaker at conference on Agriculture Drone organised by National Institute of Agricultural Extension Management, Delhi on July 15, 2022.

f) Presentation as a Speaker on 'Conformity Assessment: A Tool to Drive Compliance in Drone Ecosystem' during 'Making India a Global Drone Hub' event organised by FICCI on September 1, 2022 at Delhi.

g) Presentation as a Speaker on 'Testing Facilities & Infrastructure' during 'Drone Manthan 2022, an event organised jointly by Indian Air Force (IAF) and the Drone Federation of India (DFI), on November 3, 2022 at Delhi.

h) CSUAS aspects presented by PADD representatives during the Session on 'Drones – Future Outlook' powered by QCI, in association with IndiAirport on November 22, 2022.

i) Participated as panellist at 'Aero Standards Workshop 2022' for quality and compliance ecosystem, organised by SAE India on December 15, 2022.

j) Key speaker at session on 'Compliance

Ecosystem for UAS' at event on 'Leveraging Emerging Technologies to promote Public Healthcare Services' hosted by NITI Aayog and World Economic Forum on December 22, 2022 at Mumbai.

k) Participation as Expert in the Ideation session during the 1st Medical Excellence India-Japan (MEI-MEJ) Forum Workshop organised by NITI Aayog and MEJ on March 14, 2023 at Delhi.

l) Key Speaker during 'National Conference on Drone Technology' organised by Kaushalya the Skill University, Gujarat on March 25, 2023.

m) Key Speaker during 'Advance & Short Haul Air Mobility for All' organised by CII and Ministry of Civil Aviation on March 27, 2023 at Bengaluru.



Director, PADD during 'National Conference on Drone Technology' organised by Kaushalya the Skill University, Gujarat



Ideation session during the 1st Medical Excellence India-Japan (MEI-MEJ) Forum Workshop organised by NITI Aayog and MEJ (March 14, 2023; Delhi)



Key Speaker during 'Advance & Short Haul Air Mobility for All' organised by CII and Ministry of Civil Aviation (March 27, 2023; Bengaluru)



Chairman, QCI interacting with Chief Minister, Gujarat during 'National Conference on Drone Technology' organised by Kaushalya The Skill University, Gujarat



Drone Manthan 2022



Session on 'Drones – Future Outlook' powered by QCI, in association with IndiAirport



Speaker during the 'Making India a Global Drone Hub' event organised by FICCI (September 1, 2022; Delhi)



Session of PADD in the event on drones hosted by World Economic Forum and NITI Aayog



Panel discussion on 'Unmanned Aircraft Systems – Current Status & Opportunities' during Aerocon 2022



22nd VQC on 'Drone Sector-A way to quality' (June 17, 2022; Delhi)



During the launch of NITI Aayog's Experience Studio on Drones, Mr. Adil Zainulbhai, Former Chairman, QCI, elucidated QCI's Certification Scheme for Unmanned Aircraft Systems (CSUAS)



Panel discussion as a collaborative initiative between QCI, NITI AAYOG and AIM (July 28, 2022; Delhi)



In the Drone Festival of India, Director & Head, PADD hosted a Fireside Chat



Dr. Manish Pande, Director & HoD, PADD, QCI, shared the requirements of Certification Scheme on UAS as a Speaker during the conference on Kisan Drones



Meeting held with Ms. Joanna, IRRI (February 2023; Delhi)



QCI briefing Hon'ble Minister, MoCA on issuance of the First Type Certificate





7th International Sustainability Conclave organised by FICCI (February 2023; Delhi)



Key Speaker during the Cybersecurity Conclave organised by TIC Council and CII



Speaker during QCI-powered session on Standard & Certifications for Enhancing Food Safety & Quality (March 2023; Ahmedabad)



International Conference held on occasion of Unani Day (February 2023; Delhi)



Speaker during IHGF Delhi Fair Spring organised by EPCH (March 2023; Delhi)



Meeting held with the Department of Fisheries, Uttar Pradesh (March 2023; Lucknow)





Panel Discussion on 'GI Ecosystem & Initiatives for Brand Promotion through Market Linkages' during India GI Fair



Participation of PADD in Ayurveda Day organised by the Ministry of AYUSH



PADD during Gunvatta Sankalp in Lucknow (March 2023; Lucknow)



9

Training and Capacity Building Cell (TCB)

TCB Training and Capacity Building

TCB synergizes training, awareness workshops, capacity building activities at the national and international level. It conducts instructor -led- virtual/ onsite trainings catering to various domains viz. conformity assessment bodies, general management, healthcare, manufacturing, environment etc. eQuest, the online learning portal of TCB, Quality Council of India (QCI) offers numerous eLearning courses to create skilled professionals through gaining new skills and refreshing the existing skill sets in line with the emerging requirements improving the career prospects. It is accessible anytime, anywhere.

9.1 Annual Review of Activities

9.1.1. Instructor-led-trainings (virtual & onsite)

a. In the financial year of 2022-23, a total of 108 trainings have been conducted by TCB wherein about 3400 professionals were in attendance. Virtual training programs were conducted on diverse accreditation & certification standards like ISO/IEC 17020, ISO/IEC 17021, ISO/IEC 17025 ISO 13485, ISO 15189, ISO/IEC 17065. Series of virtual programs were held in the domain of general management as well, like Organizational Values, Ethics & Office/ Workplace Etiquettes', Cost of Quality.

b. Expanded our avenues by conducting trainings on topics Right to Information (RTI) Act, Quality Control & Safety Aspects during construction of Bridges and ISO 9001 Quality Management systems, Business Communication and Conflict Training etc.

c. TCB has conducted several exclusive trainings for the officials affiliated with both government and private organizations like, Directorate of Export, Promotion & Marketing (DEPM), Bhubaneswar, Odisha; University Grant Commission, IIT Delhi; Directorate General of Health Services, Haryana; Indian Oil Corporation Limited, Ircon International; Ministry of Railways, GoI, National Health Systems Resource Centre's, Mitra SK, Dept of Consumer Affairs etc.

d. Jointly with NABH, TCB has conducted hands-on training on "Basic Life Support" for the officials of QCI.

9.1.2. eQuest (an eLearning platform of QCI)

a. From the eLearning courses available on eQuest, about 3700 learners availed the courses covering the domains of laboratories, environment, quality, healthcare, and technology etc.

b. TCB organized and administered webinars under Swachta Pakhwada; Zero Waste Management Series on Talk on Sustainability through Plants and its waste and on Tackling e-waste at consumer level for the QCI professionals.

9.1.3. QCI as the Key Resource Centre (KRC) for National Jal Jeevan Mission (NJJM)

a. As its KRC and recognizing the efforts and credibility, NJJM continued assigning trainings to QCI for capacity building initiatives This year 21 residential trainings were conducted where more than 700 personnel were trained which also includes a two 4-day residential training conducted in the UT of Ladakh. The trainings were conducted Pan- India in the states of Gujarat, Rajasthan, Bihar, Karnataka, Himachal Pradesh, UT of Ladakh and Jammu & Kashmir

Middle Management (L-2) training at various states for National Jal Jeevan Mission

b. TCB also conducted a 5-day training on 'Water Testing/ Theoretical and Practical Demonstrations' for the state of Ladakh, in Leh,

c. Under the JJM framework, TCB worked with the Government of the UT of Ladakh for the middle level management officials of PHED for a hands-on experience on water quality testing and monitoring in an accredited laboratory at Gandhinagar. It was a 2 week-long residential training.

d. Organized a 3- day Residential Training for the Middle Level management officials for Gujarat Water Supply and Sewerage

Board (GWSSB), Gujarat on 'Operation and Maintenance of Water Supply system Pumping Station's and Pipeline Networks' at Gandhinagar, Gujarat.

9.1.4. QCI's Courses on SWAYAM

a. Around 7200 students have enrolled for the courses developed by QCI viz- Continuous Quality Improvement (CQI) and Total Productive Maintenance (TPM).

9.1.5. International Activities by TCB

a. An exclusive 5-day instructor-led- training sponsored by PTB Germany on 'Laboratory Management System' for the officials of Government of Nepal was conducted.

b. An onsite 2-day training in Nepal which is sponsored by PTB Germany on 'ISO 19011:2018 Internal Audit' for the officials of the Government of Nepal

c. Conducted a 2-day training on 'ISO/IEC 17025:2017: Interpretation and Best Practices of Implementation' at the Gulf Chemistry Association International Conference and Exhibition (GCA 2021), on 13-14 November 2022 at the Kingdom of Bahrain.

d. A 2-day PTB, Germany sponsored training program at NEPAL on 'Risk Management – Requirements and Implementation in Conformity Assessment Bodies' was conducted for officials of the Department of Food Technology and Quality Control (DFTQC), Government of Nepal (GoN).

e. Conducted 3 customized training on various standards for a total of 5-day for the senior officials of the Southern African Development Community Accreditation Services (SADCAS), Botswana, a multi-economy accreditation body established for SADC Member States

f. For the World Bank sponsored project, various Training and Capacity building activities are being conducted by Quality Council of India (QCI), jointly by TCB and NABCB. A total of 3 training on various topics and to mentor & Onsite Coaching of ENAO Assessors on different schemes were conducted on site at Addis Ababa by engaging 6 experts.







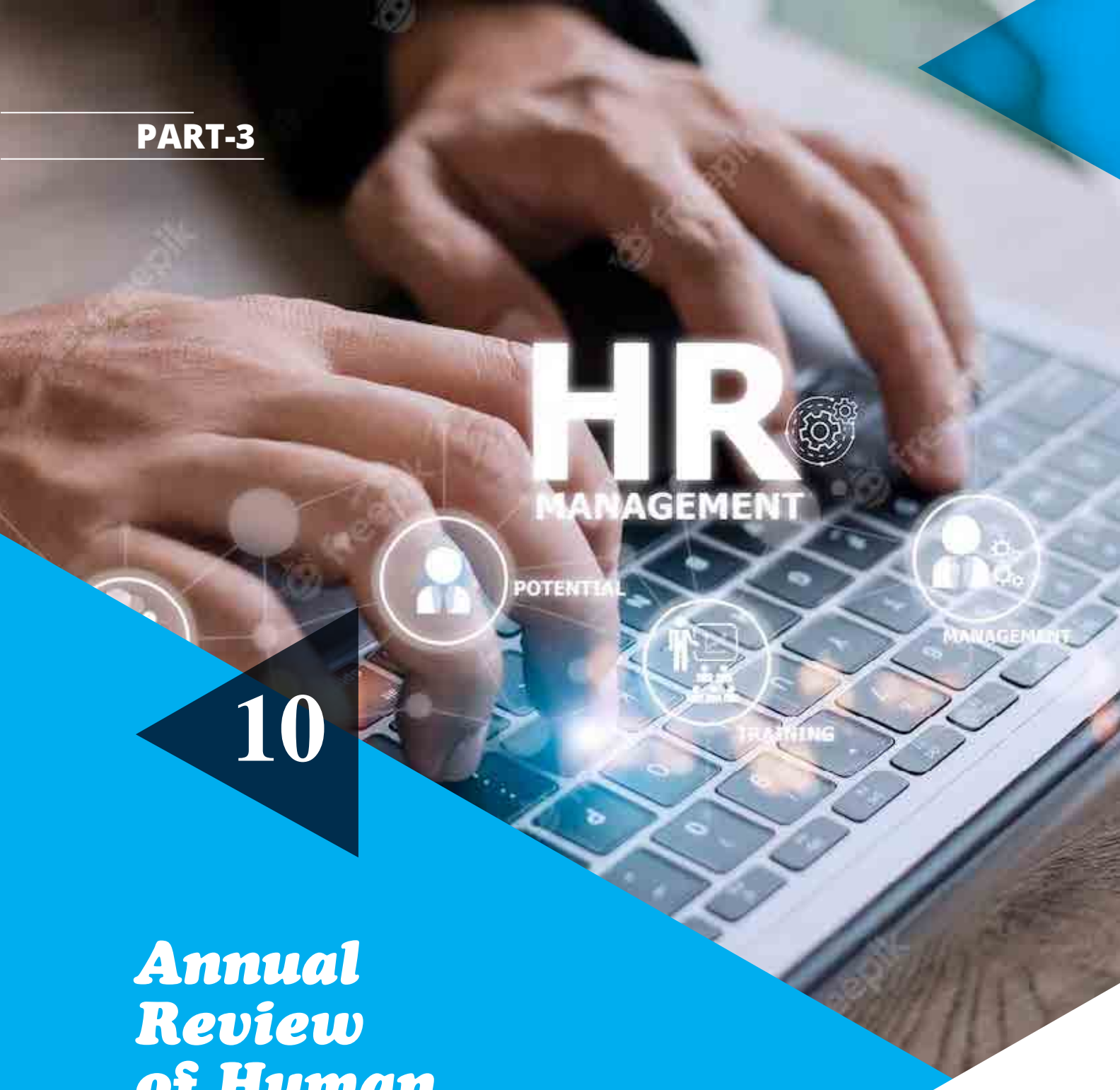








PART-3



10

Annual Review of Human Resources & Admin. Activities

HR

10.1 QCI Leadership Team

a) QCI Senior officials in position

- Mr. Adil Zainulbhai, Chairperson QCI upto October 21, 2022 (F/N).

  and

  Mr. Jaxay Shah, Founder & Chairman, Savvy Infrastructure Private Ltd., joined as, Chairperson-QCI w.e.f. October 21, 2022. (A/N).

- Dr. Ravi P. Singh, Secretary General QCI.

b) Chairpersons of QCI's constituent Boards (honorary position)

NABL - Dr. R K Kotnala, Raja Ramanna Fellow, Department of Atomic Energy (DAE); Govt. of India, upto September 30, 2022.

&

Padma Shri Prof. Subbanna Ayyappan, Chancellor, Central Agricultural University, Imphal; Chairman, Karnataka Science & Technology Academy, Bengaluru; and Adjunct Professor, NIAS, Bengaluru, w.e.f. October 1, 2022.

NABH - Padma Shri Prof. (Dr.) Mahesh Verma, Vice Chancellor, GGSIPU.

NABET - Mr. Premendra Raj Mehta, former President of Council of Architecture India.

NABCB - Mr. Deep Kapuria, Chairman, The Hi-Tech Group of Companies.

NBQP - Sh. Sunil Mathur, Managing Director, Siemens Ltd., upto September 16, 2022.

&

Mr. Vipin Sondhi, Former MD & CEO Ashok Leyland and JCB India. Former Chairman IISER, Bhopal. Chairman CII Mission on Tech, Innovation & Research and Future Mobility, w.e.f. September 17, 2022.

c) Chief Executive Officers (CEOs) of QCI's constituent Boards.

NABH - Dr. Atul Mohan Kochhar

NBQP - Mr. C. K. Biswas, upto November 30, 2022

&

Dr. Aishvarya Raj, w.e.f. 02.02.2023

NABET - Dr. Manish Kumar Jindal

NABCB - Mr. Rajesh Maheshwari

NABL - Mr. N. Venkateswaran

d) HoDs of Boards / Divisions/Cells.

PADD	Dr. Manish Pande, Director
PPID	Mr. Subroto Ghosh, Sr. Advisor (In- Charge PPID)
ZED	Dr. A. Raj, Sr. Director upto February 9, 2023 and Dr. Ramanand N Shukla, Director w.e.f. February 10, 2023
TCB	Mr. Alok Jain, Director
RACB	Dr. Sunil K. Mishra, Joint Director promoted to post of Director w.e.f. February 16, 2023

e) Finance Committee

The constitution of Finance Committee is as under:

Current constitution

1. Ms. Dipali Khanna, Retd. GOI Secretary (ASSOCAM nominee) - **Chairperson**
2. Mr. Aditya Natraj, Founder & Director of Kaivalya Education Foundation - **Member**
3. Mr. Vinod Sharma, MD, Deki Electronic Ltd. Member Executive Comm. Electronic Industries Association of India - **Member**
4. Incharge , (F&A) - **Ex-officio**

10.2 Details of QCI officials in position against sanctioned posts (as on March 31, 2023)

Post	In position
Secretary General	1
Chief Executive Officer	5
Sr. Director	2
Director	12
Joint Director	18
Deputy Director	38
Assistant Director	49
Accreditation Officer	35
Executive Officer	4
Executive Officer Trainee	1
Administrative Officer	12
Sr. Executive Assistant	2
Executive Assistant	1
Account Officer	3
Sr. Accountant	1
Sr. Office Assistant	4
Office Assistant	1
Total	**189**

Additionally, QCI has also engaged professionals with specific skill sets on short term basis for the specific projects on need basis.

10.3 Promotions of the regular employees

During the period of report 14 QCI officials as per the details below were promoted.

Promoted (from to)	No. of Employees
Joint Director to Director	1
Deputy Director to Joint Director	1
Assistant Director to Deputy Director	3
Accreditation Officer to Assistant Director	5
Administrative Officer to Assistant Director	4

10.4 Details of GB/GC meetings

Governing Council	24th Meeting, September 29, 2022
Governing Body	67th June 29, 2022
	68th September 28, 2022
	69th December 20, 2022
	70th March 24, 2023

10.5 Attrition

During the period of report 20 QCI officials working against the sanctioned posts were relieved from their respective posts (on account of resignation / superannuation / completion of term).

10.6 Internal Complaint Committee (ICC)

ICC received one complaint from a female employee and the same was dealt with in accordance with the stipulated rules in the matter.

Constitution of ICC:

1. Ms. Madhu Ahluwalia, Sr. Advisor, NABET - Chairperson
2. Ms. Punam Bajaj, Director NABH - Chairperson
3. Ms. Mallika Gope, Director, NABL - Member
4. Dr. Hari Prakash, Director, PPID - Member
5. Ms. Varsha Misra, Deputy Director, NABCB - Member
6. Ms. Aditi Malhotra, Advisor, PPID - Member
7. Ms. Manju Bagai, Legal Consultant - Outside Expert
8. Dr. Aradhana Chopra, Director & Chief Ethics Officer - Convenor

10.7 Use of Hindi in Official work

The Quarterly & Annual Reports are sent to the Rajbhasha Division of DPIIT and other

government bodies. QCI encourages its employees to use Rajbhasha in official dealings and wherever possible / required. Workshop/ awareness programmes were conducted for employees regarding use of Hindi in official work, use of easy vocabulary, related rules/ policies, etc. Many of the reports, promotional material, etc. are published in both Hindi and English.

10.8 Update on Significant activities:

a) MoUs Signed.

NABET

i. Rating of 729 Nursing & Paramedical Colleges under Uttar Pradesh State Medical Faculty (UPSMF) dated October 7, 2022: State Government of Uttar Pradesh invited Quality Council of India (QCI) for an event held under Chairmanship of Shri Adityanath Yogi ji, Hon'ble Chief Minister of Uttar Pradesh. In the event, Hon'ble Chief Minister accorded work order to Secretary General, QCI and also briefed the authorities of Nursing & Paramedical colleges about the intent, need & importance of the assessment of these colleges. The objective is to conduct assessment of 729 degree & diploma (Nursing & Paramedical) colleges on the predefined framework provided by UPSMF.

ii. Quality Interventions in Teaching Learning Process in 128 schools under Pimpri Chinchwad Municipal Cooperation (PCMC) dated February 23, 2023: The MoU has been signed in presence of Hon'ble Commissioner, PCMC and QCI team. The aim of the project is to improve quality of teaching leading to improvement in learning outcomes of students. The project interventions will be executed in 128 schools under PCMC for 3 years.

iii. Third party audit of project under National Commission for Women (NCW) executed by TISS dated 10th November 2022: The MoU has been signed to conduct third party impact assessment of "violence free homes" project executed by TISS along with NCW. The impact assessment of project will provide detailed inputs to NCW for improving quality of services rendered in the project and to work out futuristic projects.

iv. Study on assessment of readiness of school in inclusion of CWSN dated December 28, 2022: The MoU has been signed to assess the readiness of schools in inclusion of CWSN especially in terms of existing infrastructure ,process of identification & assessment of CWSN and on the basis of findings recommend a roadmap to NCPCR to address the issues and challenges faced by various stakeholders in inclusion of CWSN.

v. Signing of MoU with I.K. Gujral Punjab Technical University : The MoU was signed between QCI and I.K. Gujral Punjab Technical University on June 8, 2022. The objective of MoU is to identify new Physical Training Programmes and e-learning courses and institutionalize capacity building by Physical Training Programmes and e- learning.

NABCB

NABCB signed MoU with Sustainable Electronics Recycling International (SERI), a USA based international certification scheme owner, on May 23, 2022 with a mission to help create a world where electronic products are reused and recycled in a way that promotes resource preservation, the well-being of the natural environment, and the health and safety of workers and communities.

PADD QCI signed MoU with Department of Fisheries (DoF), Government of Uttar Pradesh for improving the Fisheries sector through creating quality infrastructure mechanism on March 23, 2023.

TCB QCI Inked an MoU with Indian Agricultural Research Institute (IARI), New Delhi for collaboration & coordination using as a platform for training & capacity-building programs envisaging National Level Activities on August 4, 2022.

b) Right to Information

Quarter	No. of RTI Applications received / transferred / responded/ carry forwarded (within time limits)	No. of First Appeals Received/ responded
1st Quarter (April 1, 2021 to June 30, 2021) including opening Balance	45	07
2nd Quarter (July 1, 2021 to September 30, 2021)	33	05
3rd Quarter (October 1, 2021 to December 31, 2021)	31	04
4th Quarter (January 1, 2022 to March 31, 2022)	24	11
Total	**133**	**27**

c) Public Grievances

Received on CPGRAMS	No. of PGs	Replied	No. of Appeals received	Replied
Received from portal	14	14	2	2
Received from other dept./ministries	4	4	-	-

d) Transparency Audit

Transparency Audit of QCI for the FY 2021-22 was done by NPC and based on the same QCI was awarded Grade **A (100%)**

10.9 Investing in our People - Employee engaging Activities:

(i) International Yoga Day: -

On occasion of International Yoga Day on June 21, 2022, QCI organized a webinar with a theme "Take the Journey to your inner self" (over Virtual mode) for its employees.

(ii) Vigilance Awareness Week: -

QCI observed Vigilance Awareness Week – 2022 from October 31, 2022 to November 6, 2022 in order to create awareness amongst its employees.

(iii) Swathcha Pakhwada: -

Swathcha Pakhwada was organized from

November 1, 2022 to November 15, 2022 by QCI. We are conducting "Zero Waste Management Series".

(iv) Hindi Pakhwada: -

Hindi Pakhwada was organized from September 16, 2022 to September 30, 2022 by QCI. During this period various activities such as slogan writing competition, Antakshiri competition and Poem Competitions were organized.

(v) Employee upstaging, upskilling, team building activities:

Keeping wellbeing and needs of employees in view, HR & Admin. Organized webinars on following topics:

S.No	Webinars
1.	Training in Creating a High-Performance Culture
2.	Managing Workplace Conflict
3.	Talk on "Sustainability through Plants and its waste"
4.	Celebrating "Eco Friendly Diwali with Safety & Health"
5.	Talk on "Tackling E-waste at Consumer level"







Vigilance Awareness Week



Best Homemade Sweet (Healthy, Delicious and Nutritious)



Rangoli Competition (with the use of natural products/waste material /flowers)

PART-4



11

Financial Statement

T R CHADHA & CO LLP

Independent Auditor's Report

To the Members of Quality Council of India

Opinion

We have audited the accompanying Financial Statements of Quality Council of India ("the Society"), which comprise Balance Sheet as at 31st March 2023, Income & Expenditure Account and Receipt and Payment account for the year ended 31st March 2023 including a summary of significant accounting policies and other explanatory information (hereinafter referred to as "Financial Statements").

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the entity as at March 31, 2023, and of its financial performance and receipts and payments for the year then ended in accordance with accounting principles generally accepted in India and in accordance with the accounting policy as described in Note 1 to Significant Accounting Policies followed by the Society.

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing (SAs) issued by the Institute of Chartered Accountant of India. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the Financial Statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter

We draw attention to:

Note 22 to the financial statements regarding change in accounting policy:

The society has changed the accounting policy regarding recognition of expense of gratuity and compensated absences from accrual basis as per the Society Policy to Actuarial valuation as per the Accounting Standard -15 "Employees Benefits". Had the society followed the same accounting policy consistently, the expense for the year would have been higher by INR. 81,92,345 (net) and liability under the head "provision for employee benefits" (short term and long term) would have been higher by the same amount as on 31st March 2023. Since, the provision on actuarial basis has been made in compliance with the accounting standard AS-15 for the first time therefore the comparative figures wherever applicable are not given.

Our opinion is not modified in respect of this matter.

Other Matter:

The financial statements of the Society for the previous financial year ending March 31, 2022 were audited by other auditors who had expressed an unmodified opinion on those financial statements vide their audit report dated 29th September 2022.

Responsibilities of Management for the Financial Statements

The Society's Management is responsible for the preparation of these Financial Statements that give a true and fair view of the financial position and financial performance of the Society in accordance with the accounting principles generally accepted in India, including the Accounting Standards prescribed by Institute of Chartered Accountants of India to the extent considered relevant for the organization. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Society and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the Financial Statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those Society's Management are also responsible for overseeing the Society's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due

to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the society's internal financial control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Financial Statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Financial Statements, including the disclosures, and whether the Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

  We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

  We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

  Further to the comment in para above, we report that:

  a. We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.

  b. In our opinion, proper books of account as required by the Law have been kept by the Society so far as it appears from our examination of those books.

  c. The Balance Sheet, the Income and Expenditure and Receipts and Payments dealt with by this Report are in agreement with the books of account.

Restriction on distribution or use

The accompanying financial statements have been prepared solely for information and use of management in accordance with the rules and regulations of the Society and accounting policy followed by the Society and accordingly may not be suitable for any other purpose. This report is issued solely for the aforementioned purpose and accordingly, should not be used, referred to or distributed for any other purpose or to any other party. We do not accept or assume any liability or any duty of care for any other purpose or to any other person to whom this report is shown or into whose hands it may come without our prior consent in writing.

For T R Chadha & Co LLP
Chartered Accountants
Firm Registration No -006711N/ N500028

Surender Kumar
Partner
Membership No. 082982
UDIN:

Place: Noida
Date: 29 September, 2022

QUALITY COUNCIL OF INDIA

Balance Sheet

(All amounts in INR, unless otherwise stated)

Particulars	Note	As at 31 March 2023	As at 31 March 2022
Sources of funds			
I. Fund balances			
Corpus fund	2	1,03,00,000	1,03,00,000
Reserves and surplus	3	5,60,22,23,245	4,66,40,05,244
Sub-total (I)		**5,61,25,23,245**	**4,67,43,05,244**
II. Non-current liabilities			
Long-term Provisions	4	19,02,73,558	13,70,06,078
Sub-total (II)		**19,02,73,558**	**13,70,06,078**
III. Current liabilities			
Sundry creditors			
- Total outstanding dues of micro, small and medium enterprises		-	-
- Total outstanding dues of creditors other than micro, small and medium enterprises		7,32,15,551	10,75,18,095
Other current liabilities	5	30,94,09,508	37,29,03,965
Short-term Provisions	6	3,44,72,760	1,98,77,812
Sub-total (III)		**41,70,97,819**	**50,02,99,872**
Total (I+II+III)		**6,21,98,94,622**	**5,31,16,11,194**
Applications of funds			
I. Non-current assets			
Property, plant and equipment	7A	9,91,18,079	9,31,43,452
Intangible assets	7B	35,04,003	46,72,004
Long term Investment	8	12,50,99,990	10,00,99,990
Sub-total (I)		**22,77,22,072**	**19,79,15,446**
II. Current assets			
Sundry debtors	9	86,79,54,365	65,54,17,202
Cash and bank balances	10	4,47,05,36,569	3,97,42,03,831
Short-term loans and advances	11	53,38,94,456	42,11,32,681
Other current assets	12	11,97,87,160	6,29,42,034
Sub-total (II)		**5,99,21,72,550**	**5,11,36,95,748**
Total (I+II)		**6,21,98,94,622**	**5,31,16,11,194**

The accompanying notes form an integral part of these financial statements

As per our report of even date attached

For **T R Chadha & Co LLP**
Chartered Accountants
Firm Registration No.: 006711N/N500028

For and on behalf of **Quality Council of India**

Surender Kumar
Partner
Membership No. 082982

Dr. Ravi P. Singh
(Secretary General)

Jaxay Shah
(Chairman)

Place:
Date:

Place: New Delhi
Date:

Place: New Delhi
Date:

QUALITY COUNCIL OF INDIA

Income and Expenditure

(All amounts in INR, unless otherwise stated)

Particulars	Note	For the year ended 31 March 2023	For the year ended 31 March 2022
Income			
Revenue from operations	13	3,13,97,74,349	3,08,69,87,741
Other income	14	21,81,56,682	14,22,66,861
Total income:	**(A)**	**3,35,79,31,031**	**3,22,92,54,602**
Expenditure			
Honorarium and assessment charges		30,54,61,211	25,57,57,462
Professional fees for external consultants		7,92,88,075	5,72,96,021
Project expenses	21	1,10,65,60,848	1,05,25,94,383
Employee benefit expenses	15	57,35,76,572	39,16,97,681
Depreciation and amortization expense	16	1,55,70,004	1,43,29,062
General and administrative expenses	17	33,92,56,320	36,73,69,507
Total expenditure:	**(B)**	**2,41,97,13,030**	**2,13,90,44,116**
Surplus for the year	(A-B)	**93,82,18,001**	**1,09,02,10,486**

The accompanying notes form an integral part of these financial statements

As per our report of even date attached

For **T R Chadha & Co LLP**
Chartered Accountants
Firm Registration No.: 006711N/N500028

For and on behalf of **Quality Council of India**

Surender Kumar
Partner
Membership No. 082982

Dr. Ravi P. Singh
(Secretary General)

Jaxay Shah
(Chairman)

Place: Noida
Date:

Place: New Delhi
Date:

Place: New Delhi
Date:

QUALITY COUNCIL OF INDIA

Note 1: Significant Accounting Policies:

1. Background: Society information

Quality Council of India (QCI) (the "Society") was incorporated in 21 January 1997 as a non-profit autonomous Society registered under Societies Registration Act XXI of 1860. The Society plays a pivotal role in propagating, adoption and adherence to quality standards in all important spheres of activities including education, healthcare, environment protection, governance, social sectors, infrastructure sector and such other areas of organized activities that have significant bearing in improving the quality of life and well-being of the citizens of India. Society is registered u/s 12AB (erstwhile 12AA) of the Income Tax Act, 1961 vide unique registration number AAATQ0055DE20217 dated 11-03-2022, with the object clauses "Education, Medical Relief, Preservation of Environment (including watersheds, forests and wildlife) and advancement of any other objects of general public utility, which is valid from Assessment Year 2022-23 to AY 2026-27 and is renewable every five years.

2. Basis of preparation

The financial statements are prepared under historical cost convention on an accrual basis except as stated otherwise, in accordance with the generally accepted accounting principles in India for not for profit organizations including the accounting standards issued by the Institute of Chartered Accountants of India to the extent considered relevant by the management.

These financial statements have been prepared on a going concern basis and the accounting policies have been consistently applied by the Society, except as stated otherwise.

2.1 Summary of significant accounting policies

(a) Income recognition

Revenue is recognized on an accrual basis when the ultimate collection is estimated by the management:

- Application fees for the assessment and accreditation is being recognized as income on receipt basis.
- Income from assessment, accreditation charges and project implementation is recognized when it is approved by the technical committees of the respective boards/ divisions.
- Annual accreditation fee is recognized upon issuance of certificate by Conformity Assessment Body (CAB) after approval by the technical committee of the respective divisions/ boards.
- Interest income other than interest on income tax refund is recognized using time proportion method, based on the rate implicit in the transaction.
- Interest on income tax refund is recognized on receipt basis.

(b) Expenses

Expenses are recognized in accordance when it is approved by the technical committees of the respective board/ divisions.

Ex-gratia is being accounted on cash basis.

(c) Corpus fund

"Corpus fund" relates to funds contributed by the founder members/donors at incorporation shall form part of the corpus of the Society.

(d) Investments:

Long term Investments are stated at cost. However, provision is made to recognize a decline, other than temporary, in the value of investments.

Investments in Subsidiaries, Joint ventures and Associates are carried at cost. However, provision is made to recognize a decline, other than temporary, in the value of investments.

Current investments: Current investments are carried at market value as at the end of the reporting period.

(e) Property, plant and equipment and depreciation

Property, plant and equipment are stated at their cost of acquisition. Following initial recognition, property, plant and equipment are carried at cost less any accumulated depreciation. The cost comprises purchase price and directly attributable cost of bringing the asset to its working condition for the intended use. Any trade discount and rebates are deducted in arriving at the purchase price. Depreciation on fixed assets is provided at the rates specified under the Income Tax Rules, 1962 on written down value method. The rates of depreciation are indications of the useful lives of the assets. Rate of depreciation are as follows:

- Vehicle - 15%
- Furniture & Fixtures - 10%
- Office Equipment - 15%
- Computer & Software - 40%
- Building – 10%

(f) Intangible assets and amortization

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortization. Amortizations on intangible assets is provided at the rates specified under the Income Tax Rules, 1962 on written down value method. The rates of amortizations are indications of the useful lives of the assets. Rate of depreciation are as follows:

- Trade-marks - 25%
- Intellectual property rights - 25%

(g) Foreign currency transactions

Initial Recognition:

Foreign currency transactions are recorded in the reporting currency, by applying to the foreign currency amount the exchange rate between the reporting currency and the foreign currency at the date of the transaction.

Conversion:

Foreign currency monetary items are reported using the closing rate. Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction.

Exchange Differences:

Exchange differences arising on the settlement of monetary items, or on reporting such monetary items of the Society at rates different from those at which they were initially recorded during the year, or reported in previous financial statements, are recognized as income or as expenses in the year in which they arise.

(h) Employee benefits:

Short term employees' benefits

All employee benefits payable wholly within twelve months of rendering the service are classified as short term employee benefits. Benefits such as salaries, wages and bonus etc. are recognized in the statement of profit and loss in the period in which the employee renders the related service.

A defined contribution plan:

Defined contribution plan is a post-employment benefit plan under which an entity pays fixed contributions into separate entities and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution plans are recognized as an employee benefits expense in profit or loss in the period during which services are rendered by employees.

The Company makes specified monthly contributions towards employee provident fund to Government administered provident fund scheme which is a defined contribution plan. The Company's contribution is recognized as an expense in the statement of profit and loss during the period in which the employee renders the related service.

Defined Benefit Plans:

A defined benefit plan is a post-employment benefit plan other than a defined contribution plan.

Gratuity is defined benefit plan.

Society's liability towards gratuity is calculated on the basis of actuarial valuation carried out by an independent actuary on the balance sheet date. The gratuity liability is calculated using the Projected Unit Credit Method, which recognizes each period of service as giving rise to additional unit of employee benefit entitlement and measure each unit separately to build up the final obligation. The obligation is measured at the present value of estimated future cash flows. The discount rates used for determining the present value of obligation, is based on the market yields on government bonds as at the balance sheet date, having maturity periods approximating to the terms of related obligations. Remeasurements of the net defined benefit liability, which comprise actuarial gains and losses are recognised in the statement of other comprehensive income. Gains or losses on the curtailment or settlement of any defined benefit plan or long term employee benefit are recognized when the curtailment or settlement occurs.

Other long-term benefits

Compensated Absences:

The employees can carry-forward a portion of the unutilised accrued compensated absences and utilise it in future service periods or receive cash compensation on termination of employment. Since the compensated absences do not fall due wholly within twelve months after the end of the period in which the employees render the related service and are also not expected to be utilised wholly within twelve months after the end of such period, the benefit is classified as a long-term employee benefit. The Society records an obligation for such compensated absences in the period in which the employee renders the services that increase this entitlement. The obligation is measured on the basis of independent actuarial valuation using the projected unit credit method.

Superannuation:

The Society contributes 15% of annual basic salary every year as the contribution towards the account of every employee and recognized on accrual basis. Superannuation Reserve fund is maintained with LIC and governed by rules of LIC and contribution to LIC is accounted.

(i) Current tax and Deferred Tax

The Society is exempt from income tax under Section 12AA of the Income-tax Act, 1961 ("Act") and accordingly no provision for taxation is required. Since the Society is exempt from Income tax, no deferred tax (asset or liability) is required to be recognized in respect of timing differences.

(j) Provisions and contingencies

The Society makes a provision when there is a present obligation as a result of a past event where the outflow of economic resources is probable and a reliable estimate of the amount of the obligation can be made.

A disclosure is made for a contingent liability when there is a:

- possible obligation, the existence of which will be confirmed by the occurrence/ non-occurrence of one or more uncertain events, not fully within the control of the society;
- present obligation, where it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation;
- present obligation, where a reliable estimate cannot be made.

(k) Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent liabilities on the date of the financial statements and the results of operations during the reporting periods. Although these estimates are based upon management's knowledge of current events and actions, actual results could differ from those estimates and revisions, if any, are recognized in the current and future periods.

QUALITY COUNCIL OF INDIA

Receipts And Payments Account

(All amounts in INR, unless otherwise stated)

Receipts	For the year ended 31 March 2023	For the year ended 31 March 2022	Payments	For the year ended 31 March 2023	For the year ended 31 March 2022
Opening Balance			**Expenses**		
			Honorarium and assessment charges	30,54,61,211	25,57,57,462
Balance with banks			Professional fees for external consultants	7,92,88,075	5,72,96,021
- in savings accounts	2,57,03,98,658	1,39,35,41,894	Project expenses	1,10,65,60,848	1,05,25,94,383
- in current accounts	1,42,05,221	4,44,23,306	Employee benefit expenses	57,35,76,572	39,16,97,681
- in bank deposits	1,38,94,05,508	1,32,38,41,092	General and administrative expenses	33,92,56,320	36,73,69,507
Cash in Hand	1,94,444	98,139			
	3,97,42,03,831	**2,76,19,04,431**		**2,40,41,43,026**	**2,12,47,15,054**
Incomes					
Revenue from operations	3,13,97,74,349	3,08,69,87,741			
Other income			Purchases of Fixed Assets	2,03,95,584	88,83,611
Interest income from:			Purchase of Investments	2,50,00,000	10,00,99,990
- fixed deposits with banks	14,87,43,189	6,34,60,617			
- Income tax refund	-	2,19,50,762	**Closing Balance**		
- others	6,08,97,682	5,68,55,482			
Liabilities written back	85,15,810	-	Balance with banks		
	3,35,79,31,031	**3,22,92,54,602**	- in savings accounts	61,10,83,111	2,57,03,98,658
			- in current accounts	2,94,83,974	1,42,05,221
Sales Proceeds from Fixed Assets	18,954	-	- in bank deposits	3,82,98,34,798	1,38,94,05,508
			Cash in Hand	1,34,686	1,94,444
Change in Assets/ Liabilities				**4,47,05,36,569**	**3,97,42,03,831**
Provision for Gratuity, Leave Encashment & Superannuation Fund	6,78,62,428	1,74,94,167			
Sundry Creditors	(3,43,02,544)	7,99,28,462			
Other Current Liabilities	(6,34,94,457)	(3,37,23,118)			
Sundry Debtors	(21,25,37,163)	12,18,30,219			
Short term Loans & Advances	(11,27,61,775)	2,48,11,735			
Other Current Assets	(5,68,45,126)	24,21,603			
Capital Work-in-progress	-	1,44,998			
Adjustment to Fixed Assets	-	38,35,387			
	(41,20,78,637)	**21,67,43,452**			
Total	**6,92,00,75,179**	**6,20,79,02,486**	**Total**	**6,92,00,75,179**	**6,20,79,02,486**

As per our report of even date attached

For **T R Chadha & Co LLP**
Chartered Accountants
Firm Registration No.: 006711N/N500028

For and on behalf of **Quality Council of India**

Surender Kumar
Partner
Membership No. 082982

Dr. Ravi P. Singh
(Secretary General)

Jaxay Shah
(Chairman)

Place:
Date:

Place: New Delhi
Date:

Place: New Delhi
Date:

QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Particulars	As at 31 March 2023	As at 31 March 2022
Note 2		
Corpus fund		
Balance at the beginning and at the end of the year	1,03,00,000	1,03,00,000
	1,03,00,000	**1,03,00,000**
Note 3		
Reserves and surplus		
Balance at the beginning of the year	4,66,40,05,244	3,57,37,94,758
Add: Transferred from income and expenditure account	93,82,18,001	1,09,02,10,486
Balance at the end of the year	**5,60,22,23,245**	**4,66,40,05,244**
Note 4		
Long term provisions		
Provisions for employee benefits:		
Gratuity	7,90,78,155	6,64,17,753
Earned leave encashment	11,11,95,403	7,05,88,325
	19,02,73,558	**13,70,06,078**
Provisions for Gratuity		
Current Liability (Shown in Short-term Provision Note 7)	32,06,492	-
Non-Current Liability (Shown in Long-term Provision Note 5)	7,90,78,155	6,64,17,753
	8,22,84,647	**6,64,17,753**
Provisions for Earned Leave Encashment		
Current Liability (Shown in Short-term Provision Note 7)	37,03,636	-
Non-Current Liability (Shown in Long-term Provision Note 5)	11,11,95,403	7,05,88,325
	11,48,99,039	**7,05,88,325**
Note 5		
Other current liabilities		
Revenue received in advance	16,95,48,880	13,01,91,296
Receipts pending reconciliation*	1,24,42,655	1,68,45,313
Expenses payable	10,56,224	13,82,02,525
Statutory dues	11,71,86,111	8,21,94,708
Employee related payables	59,87,312	24,73,476
Other payables	31,88,325	29,96,647
	30,94,09,508	**37,29,03,965**

Notes:

* It represents such receipts and related payees where the purpose of receipts is not identified as at balance sheet date. The Society is in the process of identifying & reconciliation of these receipts and related payees thereto. In the management's view the same will be reconciled in due course.

Note 6		
Short term provisions		
Provisions for employee benefits:		
Gratuity	32,06,492	-
Earned leave encashment	37,03,636	-
Superannuation	2,75,62,632	1,98,77,812
	3,44,72,760	**1,98,77,812**

QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

Note 7A

(All amounts in INR, unless otherwise stated)

Property, plant and equipment

Particulars	Land	Buildings	Computer and softwares	Furniture and fixtures	Office equipments	Vehicles	Total
Balance as at 1 April 2021	1,15,50,176	4,43,83,180	86,54,659	2,53,38,015	1,20,85,595	9,59,528	10,29,71,153
Additions	-		34,97,174	9,32,186	26,50,651	-	70,80,011
Proceeds from disposals	-	-	-	-	-	-	-
Adjustments made*	-		45,280	17,55,199	20,34,908	-	38,35,387
Depreciation charge	-	44,38,318	42,39,685	24,20,448	18,29,945	1,43,929	1,30,72,325
Balance as at 31 March 2022	**1,15,50,176**	**3,99,44,862**	**78,66,868**	**2,20,94,554**	**1,08,71,393**	**8,15,599**	**9,31,43,452**
Additions	-	-	59,56,326	64,74,880	79,64,379	-	2,03,95,584
Proceeds from disposals	-	-	8,564	10,390	-	-	18,954
Adjustments made	-	-	-	-	-	-	-
Depreciation charge	-	39,94,486	51,17,309	27,01,487	24,66,380	1,22,341	1,44,02,003
Balance as at 31 March 2023	**1,15,50,176**	**3,59,50,376**	**86,97,321**	**2,58,57,557**	**1,63,69,392**	**6,93,258**	**9,91,18,079**

Notes:

* Adjustment during the year represents the amount of insurance claim received during the year against the claim settlement of loss incurred due to fire at Engineer's Bhawan office of the Society.

Note 7B

Intangible assets

Particulars	Trademarks	Intellectual property rights	Total
Balance as at 1 April 2021	2,00,284	39,24,857	41,25,141
Additions during the year	-	18,03,600	18,03,600
Amortisation for the year	50,071	12,06,666	12,56,737
Balance as at 31 March 2022	**1,50,213**	**45,21,791**	**46,72,004**
Additions during the year	-	-	-
Amortisation for the year	37,553	11,30,448	11,68,001
Balance as at 31 March 2023	**1,12,660**	**33,91,343**	**35,04,003**

QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Particulars	As at 31 March 2023	As at 31 March 2022
Note 8		
Long term Investment		
Investment in unquoted equity shares (measured at cost)		
Investment in Subsidiary (100% Subsidiary)*		
25,09,999 equity shares of Rs. 10 each fully paid up of Unnati Employment Network	2,50,99,990	99,990
Investment in Associate*		
1,000,000 equity shares of Rs. 100 each fully paid up of Open Network Digital Commerce (Promoted by Quality Council of India)	10,00,00,000	10,00,00,000
*Refer note No. 24	**12,50,99,990**	**10,00,99,990**
Note 9		
Sundry debtors		
Unsecured, considered good	86,79,54,365	65,54,17,202
Unsecured, considered doubtful	31,76,39,622	31,76,39,622
	1,18,55,93,987	**97,30,56,824**
Less: Provision for doubtful debs	31,76,39,622	31,76,39,622
	86,79,54,365	**65,54,17,202**
Note 10		
Cash and bank balances		
Cash & Cash Equivalents		
Balance with banks		
- in savings accounts	61,10,83,111	2,57,03,98,658
- in current accounts	2,94,83,974	1,42,05,221
- in Bank deposits maturing within 3 months from the reporting date	50,46,609	46,48,801
Cash on hand*	1,34,686	1,94,444
	64,57,48,380	**2,58,94,47,124**
Other Bank Balances		
Bank Deposits pledged	8,10,43,749	7,62,70,857
Bank Deposits having maturity date more than 3 months	3,74,37,44,440	1,30,84,85,850
	3,82,47,88,189	**1,38,47,56,707**
Total	**4,47,05,36,569**	**3,97,42,03,831**

Notes:

It includes foreign curreny balances amounting to NIL as at 31 March 2023 (31 March 2022: INR 93,540 (USD 1,200).

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Particulars	As at 31 March 2023	As at 31 March 2022
Note 11		
Short-term loans and advances		
(Unsecured, considered good)		
Loans and advances to staff	98,36,180	53,35,943
Advance to vendors	2,34,51,342	1,06,86,431
Prepaid expenses	1,61,19,569	40,75,019
Balance with government authorities[#]	6,02,24,857	6,94,21,027
Tax deducted at source[^]	42,42,62,509	33,16,14,262
	53,38,94,456	**42,11,32,681**

Notes:

#Includes amount paid under protest for various cases for INR 41,807,307 (31 March 2022: INR 41,807,307), for further details refer note 21

^The management of the society is in process of reconciling the income recognized during the year ended 31 March 2023 as per the statement of tax credit as reflected on Income-tax department portal. Per view of the management of the Society, no significant variations are likely to arise on account of such reconciliations.

Note 12		
Other current assets		
Security deposits	5,15,88,440	3,00,67,521
Interest accrued on bank deposits	6,81,98,720	3,28,74,513
	11,97,87,160	**6,29,42,034**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Particulars	For the year ended 31 March 2023	For the year ended 31 March 2022
Note 13		
Revenue from operations		
Quality application, assessment and accreditation fees	1,76,06,54,665	1,74,27,48,323
Projects income	1,35,17,46,445	1,33,61,77,203
Seminar receipts and miscellaneous receipts	2,69,56,942	69,15,312
Membership fees	4,16,297	11,46,903
	3,13,97,74,349	**3,08,69,87,741**
Note 14		
Other income		
Interest income from:		
- fixed deposits with banks	14,87,43,189	6,34,60,617
- income tax refund	-	2,19,50,762
- others	6,08,97,682	5,68,55,482
Liabilities written back	85,15,810	-
	21,81,56,682	**14,22,66,861**
Note 15		
Employee benefit expenses		
Salaries, ex-gratia and other benefits	44,22,16,690	31,96,49,052
Contribution to provident and other funds	2,48,12,590	1,80,43,978
Gratuity expense	2,30,48,359	1,18,65,172
Leave encashment expense	4,99,38,863	1,35,10,484
Superannuation expense	2,87,94,649	2,02,63,324
Staff welfare expenses	47,65,421	83,65,671
	57,35,76,572	**39,16,97,681**
Note 16		
Depreciation and amortisation expense		
Depreciation on property, plant and equipment	1,44,02,003	1,30,72,325
Amortisation of intangible assets	11,68,001	12,56,737
	1,55,70,004	**1,43,29,062**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Particulars	For the year ended 31 March 2023	For the year ended 31 March 2022
Note 17		
General and administrative expenses		
Rent expenses	3,66,60,786	3,28,67,010
Rates and taxes	10,20,555	20,66,889
Consultancy and professional fees	64,49,500	40,79,350
Payment to auditors	6,10,000	9,25,000
Communication expenses	56,18,868	34,47,397
Travelling and conveyance	4,45,22,066	1,01,34,474
Bad debts	-	10,00,036
Office expenses	3,92,37,188	3,44,80,098
Power and fuel	57,27,293	45,10,136
Provision for doubtful debts (refer note 10)	-	18,95,00,970
Meeting expenses	2,94,32,891	34,53,086
Repair and maintenance	1,43,48,527	56,48,838
Promotional activities	10,03,47,148	2,41,99,633
Technology expenses	4,76,02,732	4,41,90,009
Membership fees	48,51,765	49,90,051
Foreign exchange fluctuation loss	36,901	5,05,136
Miscellaneous expenses	27,90,101	13,71,395
	33,92,56,320	**36,73,69,507**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Note 18

Contingent liabilities

A) Claims against the entity not acknowledged as debts:

Particulars	As at 31 March 2023	As at 31 March 2022
(i) Service tax		
(a) Cases pending at Supreme court in respect of which the Society has filed appeals	1,02,40,938	1,02,40,938
(b) Cases pending before Customs Excise and Service Tax Appellate Tribunal ("CESTAT") in respect of which the Society has filed appeals	20,72,57,568	20,72,57,568
Total	**21,74,98,506**	**21,74,98,506**
Amounts paid under protest against cases stated above	4,18,07,307	4,18,07,307

B) All the matters above stated by the Society are subject to legal proceedings in the ordinary course of operations. The management is confident that its position to be upheld in the appeals pending before various appellate authorities and no liability could arise on the Society on account of these proceedings.

C) Income tax cases:
The Income tax department has raised a demand of INR 49,498,085 for A.Y. 2016-17 u/s 143(3) of the Income-tax Act, 1961 against a refund of Rs. 2,32,61,362. An appeal has been filed by the Society against the said order before Commissioner of Income Tax (Appeals), Delhi, which is still pending. However, based on management's best assessment, the possibility of outflow of resources is remote. Therefore, no provision has been made in the books of accounts

D) The Following fixed deposits are under pledged:

Deposits with Bank	As at 31 March 2023	As at 31 March 2022
Fixed Deposits with Axis Bank	2,89,92,185	2,76,82,611
Fixed Deposits with Kotak Bank	2,81,25,827	2,60,79,065
Fixed Deposits with Yes Bank	2,39,25,737	2,25,09,181
Total	**8,10,43,749**	**7,62,70,857**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Note 19

Dues to micro and small enterprises pursuant to section 22 of the Micro, Small and Medium Enterprises Development Act (MSMED), 2006

On the basis of confirmation obtained from suppliers who have registered themselves under the Micro, Small and Medium Enterprises Development Act, 2006 (MSMED Act, 2006) and based on the information available with the Society, the following are the details:

Particulars	As at 31 March 2023	As at 31 March 2022
(i) the principal amount and the interest due thereon remaining unpaid to any supplier as at the end of each accounting year.	-	-
(ii) the amount of interest paid by the buyer in terms of section 16, along with the amounts of the payment made to the supplier beyond the appointed day during each accounting year.	-	-
(iii) the amount of interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the year) but without adding the interest specified under the MSMED Act, 2006.	-	-
(iv) the amount of interest accrued and remaining unpaid at the end of each accounting year; and	-	-
(v) the amount of further interest remaining due and payable even in the succeeding year, until such date when the interest dues as above are actually paid to the small enterprise for the purpose of disallowance as a deductible expenditure under section 23 of the MSMED Act, 2006.	-	-
	-	-

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Note 20

Provision for employee benefits:

a) Defined Contribution Plans: The Society makes Provident Fund and Pension Fund contributions to defined contribution plans for qualifying employees. Under the Schemes, the Society is required to contribute a specified percentage of the payroll costs to fund the benefits. The Society has recognized following contribution as expense in the Statement of Profit and Loss. The contributions payable to these plans by the Company are at rates

		Amount (Rs.)
Particulars	**Year ended 31.03.2023**	**Year ended 31.03.2022**
EPF- Employer's Contributions*	2,48,12,590	1,66,40,751
Total	**2,48,12,590**	**1,66,40,751**

**Amount shown above is inclusive of PF admin expense.*

b) Defined Benefit Plans : The Society has categorised its defined benefit plans as Gratuity, Leave Encashment, & Super Annuation Funds for its employees. The society recognises its liability towards Gratuity and Leave Encashment as per the Actuarial Valuation Report. The superannuation reserve fund is maintained with LIC and governed by rules of LIC for such funds. Society contributes 15% of annual basic salary as the contribution towards the account of every employee. The fund is transferred to LIC and paid accumulated amount to the employee at the time of his/her superannuation as per scheme of LIC.

Gratuity & Leave Encashment

The following table sets out the funded status of the defined benefit schemes and the amount recognized in the financial statements:

Expense recognized in the statement of profit and loss

	Leave Encashment	**Gratuity**
Particulars	**Year ended 31.03.2023**	**Year ended 31.03.2023**
Current service cost	1,43,33,920	96,88,936
Past service cost	-	-
Interest cost	-	-
Expected Return on Plan Assets	-	-
Curtailment cost / (credit)	-	-
Settlement cost / (credit)	-	-
Actuarial losses/(gains)	3,56,04,943	1,33,59,423
Total expense recognized in the Statement of Profit and Loss	**4,99,38,863**	**2,30,48,359**

Net asset / (liability) recognized in the Balance Sheet

	Leave Encashment	**Gratuity**
Particulars	**Year ended 31.03.2023**	**Year ended 31.03.2023**
Present Value of Obligation as at end of period	11,48,99,039	8,22,84,647
Fair Value of Plan Assets as at end of period on	-	-
Funded Status/ Difference	(11,48,99,039)	(8,22,84,647)
Excess of Actual over estimated	-	-
Unrecognized Actuarial (gains) / losses	-	-
Net Assets/(Liability) Recognized in Balance Sheet	**(11,48,99,039)**	**(8,22,84,647)**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

Change in present value of defined benefit obligation

	Leave Encashment	Gratuity
	Year ended 31.03.2023	Year ended 31.03.2023
Present Value of Obligation at beginning of period	7,05,88,325	6,64,17,753
Acquisitions Adjustment	-	-
Interest cost	-	-
Past service cost	-	-
Current service cost	1,43,33,920	96,88,936
Curtailment cost / (credit)	-	-
Settlement cost / (credit)	-	-
Benefits Paid	(56,28,149)	(71,81,465)
Actuarial losses/(gains)	3,56,04,943	1,33,59,423
Present Value of Obligation at the end of period	**11,48,99,039**	**8,22,84,647**

Change in Fair Value of Plan Assets

	Leave Encashment	Gratuity
	Year ended 31.03.2023	Year ended 31.03.2023
Fair Value of Plan Assets at beginning of period	-	-
Acquisitions Adjustment	-	-
Expected return on Plan Assets	-	-
Contribution	-	-
Benefits Paid	-	-
Actuarial losses/(gains)	-	-
Fair Value of Plan Assets at end of period	**-**	**-**

Fair Value of Plan Assets

	Leave Encashment	Gratuity
	Year ended 31.03.2023	Year ended 31.03.2023
Fair value of plan asset at the beginning of period	-	-
Acquisitions Adjustment	-	-
Actual return on plan assets	-	-
Contributions	-	-
Benefits Paid	-	-
Fair value of plan assets at the end of period	-	-
Funded Status	(11,48,99,039)	(8,22,84,647)
Excess of actual over expected return on plan assets	-	-

Actuarial assumptions : In accordance with Accounting Standard 15 an actuarial valuation was carried out in respect of the aforesaid defined benefit plans. The principal assumptions used in determining gratuity and leave encashment benefit obligation are as follows:

Particulars	Leave Encashment	Gratuity
	Year ended 31.03.2023	Year ended 31.03.2023
Discounting Rate	7.36%	7.36%
Rate of increase in Compensation levels	8.00%	8.00%
Expected Rate of Return on Plan Assets		

The discount rate is generally based upon the market yields available on Government Bonds at the accounting date with a term that matches that of liabilities. The estimates of future salary increases, considered in Actuarial valuation, take account of inflation, seniority, promotion and other relevant factor, such as supply and demand in the employment market, on long term basis.

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

Superannuation

Movement in the provisions recognised in the **Balance Sheet** is determined as under:

Particulars	Year ended 31.03.2023	Year ended 31.03.2022
Balance at the beginning of the Year	1,98,77,812	1,94,69,312
Expense recognised	2,87,94,649	2,02,63,324
Benefits paid	(2,11,09,829)	(1,98,54,824)
Balance at the end of the Year	**2,75,62,632**	**1,98,77,812**

Note 21

Project expenses

Particulars	As at 31 March 2023	As at 31 March 2022
Rent expenses	2,48,94,417	2,08,77,769
Rates and taxes	35,66,985	7,20,310
Consultancy and professional charges	2,23,750	20,000
Communication expenses	3,96,271	6,54,796
Travelling and conveyance expenses	5,16,88,888	3,55,11,544
Office expenses	30,03,235	42,48,017
Power & fuel	26,25,083	18,80,335
Meeting expenses	1,90,57,460	2,42,83,967
Repair and maintenance expenses	17,04,724	16,21,220
Promotional activities	5,72,06,714	2,11,07,520
Technology expenses	3,64,30,323	9,33,52,052
Miscellaneous expenses	3,75,774	11,13,370
Honorarium and assessment charges	50,82,13,074	54,75,77,662
Professional fees for external consultants	39,71,74,151	29,96,25,822
Total	**1,10,65,60,848**	**1,05,25,94,383**

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QUALITY COUNCIL OF INDIA

Significant accounting policies and notes to the financial statements as at March 31, 2023

(All amounts in INR, unless otherwise stated)

Note 22

During the year the society has changed the accounting policy regarding recognition of expense of gratuity and compensated absences from accrual basis as per the Society Policy to Actuarial valuation as per the Accounting Standard -15 "Employees Benefits". Had the society followed the same accounting policy consistently, the expense for the year would have been higher by INR. 81,92,345 (net) and liability under the head "provision for employee benefits" (short term and long term) would have been higher by the same amount as on 31st March 2023. Since, the provision on actuarial basis has been made in compliance with the accounting standard AS-15 for the first time therefore the comparative figures wherever applicable are not given.

Note 23

During the year, the Society has received INR 21,98,49,475 from Ministry of Micro, Small and Medium Enterprises (MSME) under the program MSME Sustainable ZED Scheme. Out of the same, INR 7,48,22,921 has been paid to Bureau of Outreach and Communication (DAVP-Govt of India) and the same has been recognised as expenses under the "Promotional Activities" based on payment basis.

Note 24

Open Network Digital Centre (ONDC) was incorporated as a section 8 company in December 2021, with the Quality Council of India and Protean eGov Technologies Limited as Founding Members.
Unnati Employment Network was incorporated as a section 8 company in May 2021 by Quality Council of India and it is 100 % subsidiary company of Quality Council of India.
Both the companies are recently formed and have incurred losses in during previous year and the current year. The entities have not yet started its operations to the full extent. Management is of the opinion that the losses are temprorary in nature hence no provision for impairment is made.

Note 25

Previous year figures have been regrouped/reclassified wherever necessary, to confirm to current year's reporting.

For **T R Chadha & Co LLP**
Chartered Accountants
Firm Registration No.: 006711N/N500028

Surender Kumar
Partner
Membership No. 082982

Place:
Date:

For and on behalf of **Quality Council of India**

Dr. Ravi P. Singh
(Secretary General)

Place: New Delhi
Date:

Jaxay Shah
(Chairman)

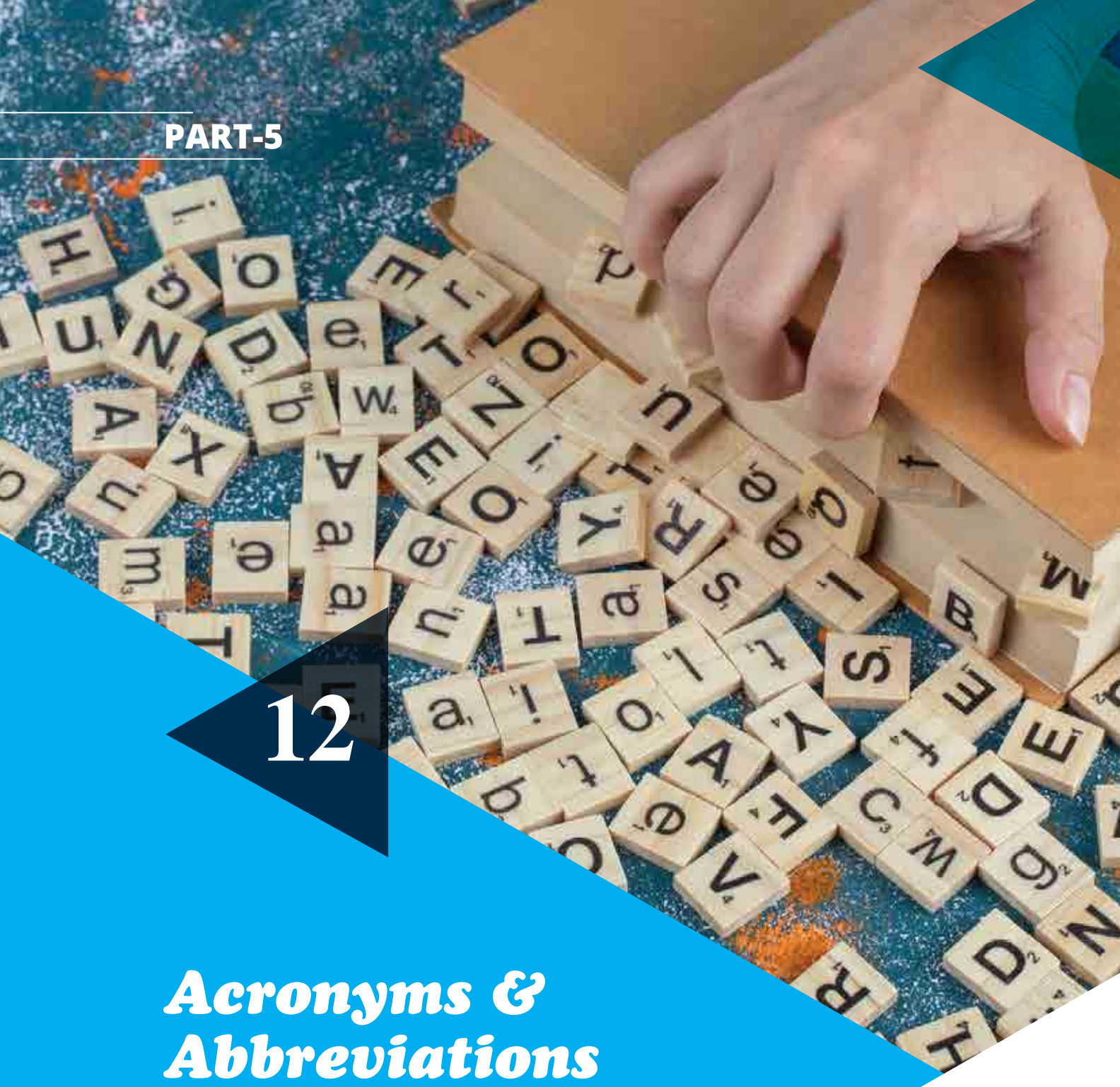
Place: New Delhi
Date:

QCI (Including Boardwise) Income & Expenditure for FY 2022-23

(Figure in Crore)

Board	Budget Income	Actual Income	%	Budgeted Expense	Actual Expense	%
NABCB	14.00	13.91	99%	9.12	4.42	48%
NABET	14.68	8.55	58%	16.65	11.29	68%
NABH	75.18	63.94	85%	30.51	18.01	59%
NABL	87.75	88.02	100%	62.89	47.33	75%
NBQP	1.71	1.69	99%	3.89	3.81	98%
QCI HO	172.77	159.68	92%	159.60	157.11	98%
Total	**366.09**	**335.79**	**92%**	**282.66**	**241.97**	**86%**

PART-5



12

Acronyms & Abbreviations

SL. NO	TERM	FULL FORM
1.	QCI	Quality Council of India
2.	SG	Secretary General
3.	CEO	Chief Executive Officer
4.	HoD	Head of the Department
5.	GC	Governing Council
6.	GB	Governing Body
7.	NABL	National Accreditation Board for Testing and Calibration Laboratories
8.	NABH	NABH Accreditation Board for Hospitals
9.	NABET	National Accreditation Board for Education & Training
10.	NABCB	National Accreditation Board for Certification Bodies
11.	NBQP	National Board for Quality Promotion
12.	PPID	Project Planning and Implementation Division
13.	ZED	Zero Defect Zero Effect
14.	PADD	Project Analysis and Documentation Division
15.	TCB	Training &Capacity Building
16.	RACB	Research Analysis And Capacity Building Division
		NABL
17.	APAC	Asia Pacific Accreditation Cooperation
18.	APEDA	Agricultural and Processed Food Products Development Authority
19.	AYUSH	Ayurveda, Yoga and Naturopathy, Unani, Siddha, and Homeopathy
20.	COVID	Coronavirus disease
21.	EIC	Export Inspection Council
22.	FSSAI	Food Safety and Standards Authority of India
23.	GATC	Government-Approved Test Centre
24.	G-LAP	Government Drinking Water Testing Laboratory Accreditation Program
25.	ILAC	International Laboratory Accreditation Cooperation
26.	IOPEPC	Indian Oilseed and Produce Export Promotion Council
27.	M(EL)T	Medical (Entry Level) Testing

28.	MI-CAB	Medical Imaging – Conformity Assessment Body
29.	MRA	Mutual Recognition Arrangements
30.	NABCB	National Accreditation Board for Certification Bodies
31.	PTPs	Proficiency Testing Providers
32.	RMP	Reference Material Producers
33.	RT PCR RNA	Reverse Transcription Polymerase Chain Reaction Ribonucleic Acid
34.	SARS-CoV-2	Severe acute respiratory syndrome coronavirus 2
35.	NABL	National Accreditation Board for Testing and Calibration Laboratories
36.	RMP	Reference Material Producer
37.	CAB	Conformity Assessment Body
38.	QA	Quality Assurance
39.	AERB	Atomic Energy Regulatory Board
40.	ASPIRE	Automotive Solutions Portal for Industry Research and Education
41.	EEPC	Engineering Export Promotion Council
42.	FIEO	Federation of Indian Export Organisations
43.	FDA	Food and Drug Administration
44.	SLAB	State Legislative Advisory Board
45.	CMTI	Central Manufacturing Technology Institute
46.	MI-CAB	Medical Imaging – Conformity Assessment Body
47.	ICTC	Integrated Counselling and Testing Centre
48.	BTSF	Better Training for Safer Food
49.	CPC	Communication and Promotion Committee
50.	CBC	Capacity Building Committee
51.	HKAS	Hong Kong Accreditation Services
52.	SAARC	South Asian Association for Regional Cooperation
53.	SEGA	SAARC Expert Group on Accreditation
54.	ADAPT	APAC-PTB Project Digital Transformation in Accreditation In Asia Pacific
55.	PAARAKH	Performance Assessment, Review, and Analysis of Knowledge for Holistic Development
56.	IFCC	International Federation of Clinical Chemistry and Laboratory Medicine

57.	BPCL	Bharat Petroleum Corporation Limited
58.	SARSO	South Asian Regional Standards Organization
59.	PTB	Power Terminal Block
60.	NAFP	National Accreditation Focal Points
61.	PCIM&H	Pharmacopoeia Commission for Indian Medicine & Homoeopathy
62.	ASU&H	Ayurveda, Siddha, Unani and Homoeopathy
63.	ISID	Institute for Studies in Industrial Development
	NABH	
64.	HCO	Healthcare Organisation
65.	SHCO	Small Healthcare Organisation
66.	BB	Blood Bank
67.	BSC	Blood Storage Center
68.	MIS	Medical Imaging Services
69.	DHSP	Dental Healthcare Service Providers
70.	AC	Allopathic Clinics
71.	AH	AYUSH Hospitals
72.	PC	Panchkarma Clinics
73.	CT-EC	Clinical Trials Ethics Committee
74.	ECO	Eye Care Organisation
75.	PHC	Primary Health Centre
76.	OST	Oral Substitution Therapy
77.	IRCA	Integrated Rehabilitation Centres for Addicts
78.	HOPE	Healthcare Organizations Platform for Entry Level Certification
79.	AELC	AYUSH Entry Level Certification
80.	CGHS	Central Government Health Scheme
81.	ECHS	Ex-Serviceman Contributory Health Scheme
82.	MVTF	Medical Value Travel Facilitator
83.	POI	Program on Implementation
84.	NABH I	NABH International

NABET		
85.	AEA	Accreditation Scheme for Exploration Agencies in Mineral Sector
86.	APA	Accreditation of Prospecting Agencies
87.	APS	Army Public School
88.	ASQG	Accreditation Standard for Quality School Governance
89.	AWES	Army Welfare Education Society
90.	CBSE	Central Board for Secondary Education
91.	CSR	Corporate Social Responsibility
92.	CWSN	Children with Special Needs
93.	DA	Desktop Assessment
94.	EPSI	Education Promotion Society for India
95.	EIA CO	Environ EPSI ment Impact Assessment Consultant Organization
96.	FEED	Formal Education Excellence Division
97.	MPPA	Mining Plan Preparing Agencies
98.	NCLP	National Child Labour Project
99.	NCPCR	National Commission for Protection of Child Rights
100.	NEP	National Education Policy
101.	NGOs	Non – Governmental Organizations
102.	NSCSTI	National Standards for Civil Service Training Institutions
103.	PCMC	Pimpri Chinchwad Municipal Cooperation
104.	RSETI	Rural Self Employment Training Institute
105.	RSQC	Regional School Quality Conclave
106.	SCTE&VT	State Council for Technical Education and Vocational Training
107.	UPSMF	Uttar Pradesh State Medical Faculty
NABCB		
108.	ABMS	Anti-Bribery Management Systems
109.	ACBI	Association of Certification Bodies India
110.	AIFPA	All India Food Processors' Association
111.	AIWT	Alsta Institute of Welding Technology Pvt. Ltd.

112.	APAC	Asia Pacific Accreditation Cooperation
113.	AQMS	Aerospace Quality Management System
114.	ASSOCHAM	Associated Chambers of Commerce and Industry of India
115.	BAP	Best Aquaculture Practices
116.	BCC	Bengal Chamber of Commerce
117.	BCMS	Business Continuity Management Systems
118.	BDMAI	Bulk Drug Manufacturers Association India
119.	BIS	Bureau of Indian Standards
120.	BRC	British Retail Consortium
121.	BSB	Bhutan Standard Bureau
122.	BSI	British Standards Institution
123.	CABs	Conformity assessment bodies
124.	CASCO	ISO committee for conformity assessment
125.	CDSCO	Central Drugs Standard Control Organisation
126.	CII	Confederation of Indian Industries
127.	CORSIA	Carbon Offsetting and Reduction Scheme for International Aviation
128.	CPCB	Central Pollution Control Board
129.	DGCA	Directorate General of Civil Aviation
130.	DPIIT	Deptt. for Promotion of Industry and Internal Trade
131.	EEPC	Engineering Export Promotion Council
132.	ELCINA	Electronic Industries Association Of India
133.	EMS	Environmental Management Systems
134.	EnMs	Energy Management Systems
135.	EoDB	Ease of Doing Business
136.	FAMI-QS	Feed Additives and Pre-mixtures Quality System
137.	FCDO	Foreign, Commonwealth & Development Office
138.	FICCI	Federation of Indian Chamber of Commerce and Industry
139.	FISME	Federation of Indian Micro and Small & Medium Enterprises
140.	FSMS	Food Safety Management Systems

141.	FSSAI	Food Safety and Standards Authority of India
142.	FSSC 22000	Food Safety System Certification 22000
143.	FTA	Free Trade Agreement
144.	GAC	GCC Accreditation Center
145.	GCCI	Gujarat Chamber of Commerce and Industry
146.	GHG	Green House Gases
147.	GlobalG.A.P	Global Good Agricultural Practices
148.	GOTS	Global Organic Textile Standard
149.	HCCI	Haryana Chamber of Commerce and Industry
150.	IAF	International Accreditation Forum
151.	IAF DMC	IAF Database Management Committee
152.	IAQG	International Aerospace Quality Group
153.	IB	Inspection Bodies
154.	ICAO	International Civil Aviation Organization
155.	ICAR	Indian Council for Agricultural Research
156.	ICC	Indian Chemical Council
157.	ICOP	Industry Controlled Other Party
158.	IEC	International Electrotechnical Commission
159.	IFS	International Featured Standards
160.	ILAC	International Laboratory Accreditation Cooperation
161.	ISA	International Society of Automation
162.	ISMS	Information Security Management Systems
163.	ISNT	Indian Society for, Non-destructive Testing
164.	ITSMS	Information Technology Service Management Systems
165.	MLA	Multilateral Recognition Arrangements
166.	MNRE	Ministry of New and Renewable Energy
167.	MRA	Mutual Recognition Arrangement
168.	NABL	National Accreditation Board for Testing and Calibration Laboratories
169.	NAFPs	National Accreditation Focal Points

170.	NBSM	Nepal Bureau of Standards & Metrology
171.	NMI	National Metrological Institute
172.	NPL	National Physical Laboratory
173.	NTM	Non-Tariff Measures
174.	OHSMS	Occupational Health and Safety Management Systems
175.	PCB	Product Certification Bodies
176.	PEFC	Programme for the Endorsement of Forest Certification
177.	PHDCCI	PHD Chamber of Commerce and Industry
178.	PNGRB	Petroleum and Natural Gas Regulatory Board
179.	PrCB	Personnel Certification
180.	PTB	Physikalisch-Technische Bundesanstalt
181.	QI	Quality Infrastructure
182.	QMS	Quality Management Systems
183.	RTSMS	Road Traffic Safety Management Systems
184.	SAARC	South Asian Association for Regional Cooperation
185.	SEGA	SAARC Expert Group on Accreditation
186.	SERI	Sustainable Electronics Recycling International
187.	SLAB	Srilanka Accreditation Board
188.	SPS	Sanitary and Phytosanitary Measures
189.	TBT	Technical Barriers to Trade
190.	TDRMS	Trustworthy Digital Repositories Management Systems
191.	TEC	Telecommunication Engineering Centre
192.	TIC	Testing, Inspection and Certification
193.	UKAS	United Kingdom Accreditation Services
194.	VVBs	Validation & Verification Bodies
195.	WAD	World Accreditation Day
196.	WASME	World Association for Small and Medium Enterprises
197.	WTO	World Trade Organization

NBQP		
198.	AHPI	Association of Healthcare Providers India
199.	ASSOCHAM	The Associated Chambers of Commerce & Industry of India
200.	B2B	Business to Business
201.	B2G	Business to Government
202.	BEML	Bharat Earth Movers Limited
203.	BCCI	Bombay Chamber of Commerce & Industry
204.	CDTK	Communication and Dissemination of Traditional Knowledge
205.	CSIR	Council of Scientific & Industrial Research
206.	CCA	Chief Controller of Accounts
207.	COPQ	Cost of Poor Quality
208.	CASMB	Chamber for Advancement of Small and Medium Businesses
209.	CPPRI	Central Pulp and Paper Research Institute
210.	CPSE	Central Public Sector Enterprises
211.	CCRH	Crank Case Right Hand
212.	CMTI	Central Manufacturing Technology Institute
213.	DPIIT	Department for Promotion of Industry and Internal Trade
214.	DNA	Desoxyribonucleic Acid
215.	DMA	Delhi Medical Association
216.	DHSP	Dental Healthcare Service Providers
217.	DGFASLI	Directorate General Factory Advice Service and Labour Institutes
218.	EQAS	External Quality Assurance Services
219.	ECHO	Extension for Community Healthcare Outcomes
220.	ECP	External Coating Plant
221.	EEPC	Engineering Export Promotion Council
222.	EHS	Environmental & Health Safety Management Systems
223.	EMS	Environmental Management Systems
224.	EnMS	Energy Management Systems
225.	FPO	Farmers Producer Organisation

226.	FY	Financial Year
227.	FSMS	Food Safety Management Systems
228.	FKCCI	Federation Of Karnataka Chambers of Commerce and Industry
229.	FOSMI	Federation of Small & Medium Industries
230.	HDFC	Housing Development Finance Corporation Limited
231.	HASETRI	Hari Shankar Singhania Elastomer & Tyre Research Institute
232.	IRIS	International Railway Industry Standard
233.	IIA	Indian Industries Association
234.	ISMS	Information Security Management Systems
235.	IAMM	Indian Association of Medical Microbiologists
236.	IT	Information Technology
237.	IT/Ites	Information Technology/ Information Technology enabled services
238.	IamSME	Integrated Association of Micro, Small and Medium Enterprises of India
239.	ISDR	Indian Society for Dental Research
240.	ILO	The International Labour Organization
241.	IDEMI	Institute for Design of Electrical Measuring Instruments
242.	IESS	International Engineering Sourcing Show
243.	L&T	Larsen & Toubro
244.	LLP	Limited Liability Partnership
245.	MoMSME	Ministry of Micro, Small & Medium Enterprises
246.	MSMEs	Micro, Small & Medium Enterprises
247.	NITI	National Institution for Transforming India
248.	NIScPR	National Institute of Science Communication and Policy Research
249.	NID	National Institute of Design
250.	NADA	National Anti-Doping Agency
251.	NIB	National Institute of Biologicals
252.	NICDC	National Industrial Corridor Development Corporation Limited
253.	NDDB	National Dairy Development Board
254.	NMC	National Medical Commission

255.	NBEMS	National Board of Examinations in Medical Sciences
256.	NABH	National Accreditation Board for Hospitals & Healthcare Providers
257.	NABET	National Accreditation Board for Education and Training
258.	NABL	National Accreditation Board for Testing and Calibration Laboratories
259.	NBQP	National Board for Quality Promotion
260.	NABCB	National Accreditation Board for Certification Bodies
261.	NICPP	The National Institute of Chartered Program & Project Professionals
262.	OHSMS	Occupational Health & Safety Management Systems
263.	OSH	Occupational Safety and Health
264.	PHDCCI	PHD Chamber of Commerce and Industry
265.	PADD	Project Analysis & Documentation Division
266.	PPID	Project Planning and Implementation Division
267.	QEHS	Quality, Environment, Health and Safety
268.	QPS	QCI Powered Session
269.	QMS	Quality Management Systems
270.	UAS	Unmanned Aerial Systems
271.	UP	Uttar Pradesh
272.	VQCs	Virtual Quality Conclaves
273.	WASME	World Association for Small and Medium Enterprises
	PPID	
274.	AY	Assessment Year
275.	BIS	Bureau of Indian Standards
276.	CEE	Centre for Environment Education
277.	CPGRAMS	Centralized Public Grievance Redress and Monitoring System
278.	CPS	Citizen Perception Survey
279.	DIPAM	Department of Investment and Public Asset Management
280.	DLIs	Disbursement Linked Indicators
281.	DoWR	Department of Water Resources
282.	DPIIT	Department for Promotion of Industry and Internal Trade

283.	FDA	Food and Drug Administration
284.	GeM	Government e-Market
285.	GOI	Government of India
286.	HRD	Human Resource Development
287.	INR	Indian Rupees
288.	IFLDP	Indian Footwear and Leather Development Programme
289.	JJM	Jal Jeevan Mission
290.	KMS	Kharif Marketing Season
291.	MDOs	Ministries/Departments/Organizations
292.	MMT	Million Metric Ton
293.	MoHUA	Ministry of Housing and Urban Affairs
294.	MOS	Minister of State
295.	MP	Member of Parliament
296.	MRF	Material Recovery Facility
297.	NHEA	National Highways Excellence Awards
298.	NICPP	National Institute of Chartered Program and Project Professionals
299.	NITI Aayog	National Institution for Transforming India Aayog
300.	NPMPF	National Project Management Policy Framework
301.	NSIC	National Small Industries Corporation
302.	PforR	Program for Results
303.	PM SVANidhi	Pradhan Mantri Street Vendor's AtmaNirbhar Nidhi
304.	RMS	Rabi Marketing Season
305.	SWSM	State Water & Sanitation Mission
306.	TPGVA	Third-Party Government Verification Agency
307.	TTEs	Train Ticket Examiners
308.	ULBs	Urban Local Bodies
309.	UOF	Urban Outcomes Framework
310.	UT	Union Territory
311.	USD	United States Dollars

ZED		
312.	API	Application programming interface
313.	DoNER	The Department of Development of North Eastern Region
314.	IA	Implementing Agency
315.	KAWACH	Knowledge Acquisition through WASH for an Accelerated COVID-19 Handling
316.	MoS	Minister of State
317.	MoU	Memorandum of Understanding
318.	MSME	Micro, small & Medium Enterprises
319.	NIDHI	National Integrated Database of Hospitality Industry
320.	ODOP	One District One Product
321.	QCI	Quality Council of India
322.	SAATHI	System for Assessment, Awareness & Training for Hospitality Industry
323.	SOP	Standard Operating Procedure
324.	U.P	Uttar Pradesh
325.	WASH	Workplace Assessment for Safety & Hygiene
PADD		
326.	AAC	Academic Advisory Council
327.	AEP	Agriculture Export Policy
328.	AIMeD	Association of Indian Medical Device Industry
329.	APEDA	Agricultural and Processed Food Products Export Development Authority
330.	ASI	Archaeological Survey of India
331.	AYUSH	Ayurveda, Yoga, Naturopathy, Unani, Siddha, Sowa-Rigpa and Homoeopathy
332.	BCCI	Bombay Chamber of Commerce & Industry
333.	CB	Certification Body
334.	CC	Certification Committee
335.	CEO	Chief Executive Officer
336.	CII	Confederation of Indian Industry
337.	CII (NCIIPC)	Critical Information Infrastructure
338.	CSE	Critical Sector Entity

339.	CSIR	Council of Scientific and Industrial Research
340.	CSIR-NIScPr	CSIR-National Institute of Science Communication and Policy Research
341.	CSP	Cyber Security Professional
342.	CSUAS	Certification Scheme for Unmanned Aircraft Systems
343.	DFI	Drone Federation of India
344.	DG	Directorate General
345.	DGCA	Directorate General of Civil Aviation
346.	DoF	Department of Fisheries
347.	DMAPR	Directorate of Medicinal and Aromatic Plants Research
348.	DPIIT	Department for Promotion of Industry and Internal Trade
349.	DST	Department of Science & Technology
350.	EOPMAP	Entrepreneurship Orientation Program on Medicinal and Aromatic Plants
351.	EPCH	Export Promotion Council for Handicrafts
352.	FICCI	Federation of Indian Chambers of Commerce and Industry
353.	GAP	Good Agricultural Practices
354.	GeM	Government e-Marketplace
355.	GACP	Good Agricultural and Collection Practice
356.	GFCP	Good Field Collection Practices
357.	GLP	Good Laboratory Practices
358.	GoI	Government of India
359.	FE	Finite Element
360.	FGD	Focus Group Discussion
361.	FPC	Farmer Producer Company
362.	FPO	Farmer Producer Organisation
363.	FRLHT	Foundation for Revitalisation of Local Health Traditions
364.	FSSAI	Food Safety and Standards Authority of India
365.	HIMSR	Hamdard Institute of Medical Sciences and Research
366.	HRAA	Hygiene Rating Audit Agency
367.	HRS	Hygiene Rating Scheme

368.	IAF	Indian Air Force
369.	ICAR	Indian Council of Agricultural Research
370.	ICMED	Indian Certification of Medical Devices Scheme
371.	IFS	Indian Forest Service
372.	IHGF	Indian Handicrafts & Gifts Fair
373.	IndG.A.P.	India Good Agricultural Practices
374.	IRRI	International Rice Research Institute
375.	IT	Information Technology
376.	ITA	Indian Tea Association
377.	ITC	International Trade Centre
378.	IYOM	International Year of Millets
379.	JS	Joint Secretary
380.	KII	Key Informant Interview
381.	MD	Managing Director
382.	MoCA	Ministry of Civil Aviation
383.	MEI-MEJ	Medical Excellence India-Japan
384.	MFP	Minor Forest Produces
385.	MSC	Multi-Stakeholder Committee
386.	NCIIPC	National Critical Information Infrastructure Protection Centre
387.	NGCMA	National Good Laboratory Practices Compliance Monitoring Authority
388.	NMPB	National Medicinal Plant Board
389.	NPIC	National Platform and Initiative Cooperation
390.	NTRO	National Technical Research Organisation
391.	NTWG	National Technical Working Group
392.	PADD	Project Analysis and Documentation Division
393.	PoP	Package of Practices
394.	PM	Prime Minister
395.	PrCB	Personnel Certification Body
396.	PSS	Private Sustainability Standards

397.	PVTG	Particularly Vulnerable Tribal Groups
398.	QBS	Qualification Based Selection
399.	RMC	Ready Mix Concrete
400.	RMCPCS	Ready Mix Concrete Plant Certification Scheme
401.	RPAS	Remotely Piloted Aircraft Systems
402.	SAARC	South Asian Association for Regional Cooperation
403.	SAE	Society of Automotive Engineers
404.	SDG	Sustainable Development Goal
405.	SDG MAP	Sustainable Development Goals Mapping and Analysis Programme
406.	SG	Secretary General
407.	STAR	Security sTar Agencies Rating
408.	STDF	Standards and Trade Development Facility
409.	STG	Small Tea Grower
410.	SWOT	Strengths, Weaknesses, Opportunities, and Threats
411.	TC	Technical Committee
412.	TCHP	Traditional Community Healthcare Providers
413.	TDU	Trans-Disciplinary University
414.	TQCert	TQCert Services Pvt. Limited
415.	UAS	Unmanned Aircraft Systems
416.	UN	United Nations
417.	UNCTAD	United Nations Conference on Trade and Development
418.	UNFSS	United Nations Forum on Sustainability Standards
419.	VCS	Voluntary Certification Scheme
420.	VCSMPP	Voluntary Certification Scheme for Medicinal Plant Produce
421.	VCS-TCHP	Voluntary Certification Scheme for Traditional Community Healthcare Providers
422.	VQC	Virtual Quality Conclave
423.	VSS	Voluntary Sustainability Standards
TCB		
424.	ADLQ	Anti-Doping Lab Qatar

425.	ASQ	American Society for Quality's
426.	BALCO	Bharat Aluminum Company
427.	BoK	Body of Knowledge
428.	CPRI	Central Power Research Institute
429.	CQI	Continuous Quality Improvement
430.	DWSD	Drinking Water and Sanitation Department
431.	IEC	International Electrotechnical Commission
432.	IIMB	Indian Institutes of Management, Bangalore
433.	ISO	International Organization for Standardization
434.	KRC	Key Resource Centre
435.	NJJM	National Jal Jeevan Mission
436.	PTB	Physikalisch-Technische Bundesanstalt
437.	SLAB	Sri Lanka Accreditation Bodies
438.	SMTQ	Standards, Metrology, Testing and Quality Assessment
439.	TPM	Total Productive Maintenance