No. P- 45021/222/2020-(BE-II)(E-49338)
Government of India
Ministry of Commerce and Industry
Department for Promotion of Industry and Internal Trade
(Public Procurement Section)

UdyogBhawan, New Delhi
Dated: 05th May, 2021

OFFICE MEMORANDUM

Subject: Launch of Online Portal for lodging grievances for alleged violation of PPP-MII Order, 2017-reg.

The undersigned is directed to inform that DPIIT has launched an online portal to enable entities like suppliers/bidders participating in Government procurements to lodge grievances for alleged violation of the PPP-MII Order, 2017. The portal is available at url: https://pmiig.dipp.gov.in.

2. The portal has the following facilities:

a. The stake holders can lodge online grievance for alleged violation of PPP-MII Order, 2017.
b. DPIIT can refer these grievances to procuring entities/ Ministries/ Department concerned through the portal on real time basis for examination, necessary corrective action & comments, if any.
c. Procuring entities & Ministries/Departments concerned can send their comments to DPIIT on the portal itself.

3. The suppliers/bidders/entities can register themselves on the portal and generate user id/ password for lodging their online grievances. The user ID and password for the procuring entities and Ministries/ Department concerned shall be separately intimated by this Department to the nodal officer designated for Public Procurement.

4. It is expected that the portal shall significantly reduce the grievance redressal time. All suppliers/bidders as well as procuring entities/ Ministries are advised to make efficient and effective use of the Portal.

5. Effective from 01.07.2021, the grievances will mandatorily be required to be lodged through this online portal.

6. This issues with the approval of competent authority.

(Rajesh Gupta)
Director
Tele: 23063211
Email: rajeshgupta66@gov.in

To

1. All Ministries/ Departments
2. DPIIT website/ CPP Portal/ GeM Portal